

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: January 2022**

Category	December 2021	January 2022	% Change Dec-Jan	January 2021	% Change 2021-2022
Total Accounts	1,911,195	1,912,381	0.06%	1,898,719	0.72%
Total Accounts Past Due	195,848	182,163	-6.99%	167,872	8.51%
E.A. Eligible Accounts	80,788	93,669	15.94%	88,673	5.63%
E.A. Eligible Accounts w/Past Due Balance	22,441	29,644	32.10%	31,514	-5.93%
Revenue of Past Due Accounts	\$ 26,146,920	\$ 28,649,196	9.57%	\$ 35,838,537	-20.06%
Revenue of Past Due E.A. Eligible Accts	\$ 5,196,127	\$ 7,420,608	42.81%	\$ 8,949,828	-17.09%
Disconnection Notices Issued	47,777	53,813	12.63%	37,737	42.60%
Disconnection Notices to E.A. Eligibles	983	969	-1.42%	1,166	-16.90%
Involuntary Disconnections	909	371	-59.19%	447	-17.00%
Reconnections	623	242	-61.16%	780	-68.97%
Accounts Determined Uncollectible	6,093	5,168	-15.18%	4,222	22.41%
Uncollectible E.A. Eligible Accounts	532	441	-17.11%	616	-28.41%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: January 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,811	3,636
Total Accounts Past Due		10,068	414
E.A. Eligible Accounts		5,153	398
E.A. Eligible Accounts w/Past Due Balance		721	0
Revenue of Past Due Accounts		\$ 941,978	\$ 55,256
Revenue of Past Due E.A. Eligible Accts		\$ 86,615	\$ -
Disconnection Notices Issued		3,552	258
Disconnection Notices to E.A. Eligibles		1	11
Involuntary Disconnections		18	27
Reconnections		2	0
Accounts Determined Uncollectible		264	12
Uncollectible E.A. Eligible Accounts		0	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: January 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,251	196,146	615,077	555,460
Total Accounts Past Due	23,402	598	78,144	69,537
E.A. Eligible Accounts	23,315	11,523	28,840	24,440
E.A. Eligible Accounts w/Past Due Balance	5,325	2,025	11,281	10,292
Revenue of Past Due Accounts	\$ 8,886,231	\$ 1,412,487	\$ 9,116,861	8,236,383
Revenue of Past Due E.A. Eligible Accts	\$ 2,791,865	\$ 343,801	\$ 2,326,458	1,871,869
Disconnection Notices Issued	11,021	6,579	16,844	15,559
Disconnection Notices to E.A. Eligibles	10	3	523	421
Involuntary Disconnections	0	5	289	32
Reconnections	11	6	199	24
Accounts Determined Uncollectible	1,625	590	1,552	1,125
Uncollectible E.A. Eligible Accounts	11	2	243	185