

**Iowa Utilities Commission
Residential Customer Statistics
Totals for August 2026**

	July	August		% Change	Aug	% Change
Category	2026	2026		Jul-Aug	2025	2025-2026
Total Accounts	1,971,760	1,973,563		0.09%	1,950,533	1.18%
Total Accounts Past Due	160,806	181,197		12.68%	169,634	6.82%
E.A. Eligible Accounts	95,830	86,037		-10.22%	97,499	-11.76%
E.A. Eligible Accounts w/Past Due Balance	19,846	21,141		6.53%	20,425	3.51%
Revenue of Past Due Accounts	\$ 23,546,192	\$ 24,339,840		3.37%	\$ 24,491,697	-0.62%
Revenue of Past Due E.A. Eligible Accts	\$ 5,971,399	\$ 5,460,161		-8.56%	\$ 5,404,238	1.03%
Disconnection Notices Issued	62,050	72,474		16.80%	72,768	-0.40%
Disconnection Notices to E.A. Eligibles	8,360	9,025		7.95%	9,484	-4.84%
Involuntary Disconnections	4,565	5,013		9.81%	4,833	3.72%
Reconnections	2,976	3,522		18.35%	3,530	-0.23%
Accounts Determined Uncollectible	5,972	6,318		5.79%	5,394	17.13%
Uncollectible E.A. Eligible Accounts	624	1,185		89.90%	1,001	18.38%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,526	3,461	
Total Accounts Past Due	9,817	432	
E.A. Eligible Accounts	5,804	393	
E.A. Eligible Accounts w/Past Due Balance	1,106	66	
Revenue of Past Due Accounts	\$ 1,134,628	\$ 88,951	
Revenue of Past Due E.A. Eligible Accts	\$ 205,387	\$ 29,939	
Disconnection Notices Issued	2,879	180	
Disconnection Notices to E.A. Eligibles	331	30	
Involuntary Disconnections	345	9	
Reconnections	0	3	
Accounts Determined Uncollectible	735	19	
Uncollectible E.A. Eligible Accounts	0	2	

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	IP&L	IP&L	MidAmerican	MidAmerican
Category	(Electric)	(Gas)	(Electric)	(Gas)
Total Accounts	404,140	194,537	645,234	579,665
Total Accounts Past Due	25,191	8,376	73,618	63,763
E.A. Eligible Accounts	16,158	12,237	28,140	23,305
E.A. Eligible Accounts w/Past Due Balance	3,248	1,507	8,042	7,172
Revenue of Past Due Accounts	\$ 6,328,110	\$ 1,415,964	\$ 12,282,215	3,089,972
Revenue of Past Due E.A. Eligible Accts	\$ 2,333,267	\$ 424,602	\$ 1,952,086	514,880
Disconnection Notices Issued	20,852	8,056	22,673	17,834
Disconnection Notices to E.A. Eligibles	2,552	1,074	2,820	2,218
Involuntary Disconnections	2,371	193	1,696	399
Reconnections	1,908	80	1,329	202
Accounts Determined Uncollectible	1,921	820	1,576	1,247
Uncollectible E.A. Eligible Accounts	546	228	234	175