

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: July 2026**

	June	July		% Change	July	% Change
Category	2026	2026		Jun-July	2025	2025-2026
Total Accounts	1,973,291	1,971,760		-0.08%	1,948,428	1.20%
Total Accounts Past Due	165,057	160,806		-2.58%	163,095	-1.40%
E.A. Eligible Accounts	96,855	95,830		-1.06%	98,336	-2.55%
E.A. Eligible Accounts w/Past Due Balance	20,214	19,846		-1.82%	19,193	3.40%
Revenue of Past Due Accounts	\$ 23,838,562	\$ 23,546,192		-1.23%	\$ 23,196,288	1.51%
Revenue of Past Due E.A. Eligible Accts	\$ 5,955,530	\$ 5,971,399		0.27%	\$ 5,346,013	11.70%
Disconnection Notices Issued	54,588	62,050		13.67%	56,740	9.36%
Disconnection Notices to E.A. Eligibles	7,833	8,360		6.73%	7,890	5.96%
Involuntary Disconnections	4,361	4,565		4.68%	4,450	2.58%
Reconnections	2,759	2,976		7.87%	3,032	-1.85%
Accounts Determined Uncollectible	4,784	5,972		24.83%	5,871	1.72%
Uncollectible E.A. Eligible Accounts	413	624		51.09%	662	-5.74%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,517	3,458	
Total Accounts Past Due	9,820	458	
E.A. Eligible Accounts	5,785	387	
E.A. Eligible Accounts w/Past Due Balance	1,096	77	
Revenue of Past Due Accounts	\$ 1,137,188	\$ 101,580	
Revenue of Past Due E.A. Eligible Accts	\$ 200,285	\$ 35,849	
Disconnection Notices Issued	2,879	88	
Disconnection Notices to E.A. Eligibles	328	11	
Involuntary Disconnections	345	15	
Reconnections	0	2	
Accounts Determined Uncollectible	735	26	
Uncollectible E.A. Eligible Accounts	0	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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	IP&L	IP&L	MidAmerican	MidAmerican
Category	(Electric)	(Gas)	(Electric)	(Gas)
Total Accounts	403,583	193,930	644,722	579,550
Total Accounts Past Due	17,186	8,483	66,723	58,136
E.A. Eligible Accounts	25,017	12,201	28,688	23,752
E.A. Eligible Accounts w/Past Due Balance	3,574	1,583	7,117	6,399
Revenue of Past Due Accounts	\$ 7,333,991	\$ 1,823,171	\$ 10,106,204	3,044,058
Revenue of Past Due E.A. Eligible Accts	\$ 3,043,377	\$ 571,156	\$ 1,625,203	495,529
Disconnection Notices Issued	14,822	6,098	21,316	16,847
Disconnection Notices to E.A. Eligibles	1,947	851	2,939	2,284
Involuntary Disconnections	2,129	312	1,347	417
Reconnections	1,615	98	1,030	231
Accounts Determined Uncollectible	1,510	621	1,766	1,314
Uncollectible E.A. Eligible Accounts	197	69	209	149