

**Customer Contribution Fund Annual
Statewide Report
Iowa Utilities Commission**

For Fiscal Year July 1, 2024 – June 30, 2025

Iowa Code § 476.66 requires all electric and natural gas utilities to establish a fund that supplements the low-income home energy assistance program (LIHEAP) and to assist with weatherization. Customers and other entities may contribute to the fund. Each utility must establish a board or committee to determine the appropriate distribution of the funds. The funds are distributed directly by the utility or through the local community action agency.

Each utility must file with the Iowa Utilities Commission (Commission) an annual report of its fund's activity. The Commission must compile the utility reports into the Annual Statewide Report (below) for submission to the General Assembly.

CONTRIBUTIONS	
Number of Customers Contributing	9,832
Undistributed Funds from Previous Year	\$491,565
Customer Contributions Collected	\$544,710
Matching and Other Contributions	\$1,577,883
Total Contributions	\$2,614,157
Reimbursed Expenses	\$2,006
NET CONTRIBUTIONS	\$2,612,151
FUND DISTRIBUTIONS	
Weatherization Program	\$24,650
Heating Assistance Payments	\$2,583,262
Other Programs	\$60,732
TOTAL FUNDS DISTRIBUTED	\$2,668,644
Estimated Number of Households Assisted	7,503
AVERAGE ASSISTANCE PER HOUSEHOLD	\$356

UTILITY EXPENSES	
Advertising	\$10,704
Admin. & General Salaries	\$14,928
Office Supplies & Expenses	\$4,524
Supervision – Labor & Expenses	\$1,151
Mailing	\$1,297
Printing	\$2,961
Publication	\$4,176
Total Expenses	\$39,740
Reimbursed Expenses	\$2,006
UNREIMBURSED UTILITY EXPENSES	\$37,734

Notes: The Annual Statewide Report represents the total values reported by 227 utilities that provide electric and/or natural gas service. This includes six investor-owned utilities, 179 municipal utilities, and 42 cooperative utilities.

The Commission compiles the annual report of fund results as submitted by the utilities, but does not verify the accuracy of information provided by the utilities.

Figures are rounded to the nearest dollar. Funds not distributed during a fiscal year are carried forward to the next fiscal year. Each utility is allowed to keep 5 percent of annual contributions to defray program expense.