

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: May 2026**

	April	May		% Change	May	% Change
Category	2026	2026		Apr-May	2025	2025-2026
Total Accounts	1,974,535	1,972,510		-0.10%	1,950,400	1.13%
Total Accounts Past Due	157,785	163,326		3.51%	177,468	-7.97%
E.A. Eligible Accounts	98,541	97,731		-0.82%	98,710	-0.99%
E.A. Eligible Accounts w/Past Due Balance	23,147	19,533		-15.61%	21,441	-8.90%
Revenue of Past Due Accounts	\$ 26,767,345	\$ 25,054,308		-6.40%	\$ 27,541,959	-9.03%
Revenue of Past Due E.A. Eligible Accts	\$ 7,803,467	\$ 5,823,769		-25.37%	\$ 6,331,453	-8.02%
Disconnection Notices Issued	70,766	50,250		-28.99%	52,820	-4.87%
Disconnection Notices to E.A. Eligibles	20,021	7,275		-63.66%	8,245	-11.76%
Involuntary Disconnections	5,900	5,062		-14.20%	4,500	12.49%
Reconnections	3,622	3,017		-16.70%	2,718	11.00%
Accounts Determined Uncollectible	4,098	3,748		-8.54%	3,696	1.41%
Uncollectible E.A. Eligible Accounts	180	267		48.33%	220	21.36%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,714	3,516	
Total Accounts Past Due	9,667	456	
E.A. Eligible Accounts	6,056	383	
E.A. Eligible Accounts w/Past Due Balance	1,157	79	
Revenue of Past Due Accounts	\$ 1,607,531	\$ 112,220	
Revenue of Past Due E.A. Eligible Accts	\$ 287,165	\$ 38,881	
Disconnection Notices Issued	4,314	186	
Disconnection Notices to E.A. Eligibles	391	30	
Involuntary Disconnections	904	35	
Reconnections	0	6	
Accounts Determined Uncollectible	278	10	
Uncollectible E.A. Eligible Accounts	0	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	403,539	194,993	643,836	579,912
Total Accounts Past Due	19,429	8,944	66,100	58,730
E.A. Eligible Accounts	24,756	12,025	29,871	24,640
E.A. Eligible Accounts w/Past Due Balance	3,293	1,493	7,051	6,460
Revenue of Past Due Accounts	\$ 8,061,912	\$ 2,096,740	\$ 7,664,161	5,511,744
Revenue of Past Due E.A. Eligible Accts	\$ 2,821,187	\$ 523,003	\$ 1,273,323	880,210
Disconnection Notices Issued	7,621	3,592	18,834	15,703
Disconnection Notices to E.A. Eligibles	1,575	654	2,629	1,996
Involuntary Disconnections	1,648	345	1,735	395
Reconnections	1,306	109	1,380	216
Accounts Determined Uncollectible	944	407	1,225	884
Uncollectible E.A. Eligible Accounts	75	24	95	73