

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: April 2026**

	March	April		% Change	April	% Change
Category	2026	2026		Mar-Apr	2025	2025-2026
Total Accounts	1,975,118	1,974,535		-0.03%	1,950,603	1.23%
Total Accounts Past Due	162,011	157,785		-2.61%	172,621	-8.59%
E.A. Eligible Accounts	94,905	98,541		3.83%	98,582	-0.04%
E.A. Eligible Accounts w/Past Due Balance	31,690	23,147		-26.96%	25,162	-8.01%
Revenue of Past Due Accounts	\$ 31,802,568	\$ 26,767,345		-15.83%	\$ 29,522,104	-9.33%
Revenue of Past Due E.A. Eligible Accts	\$ 11,995,886	\$ 7,803,467		-34.95%	\$ 8,362,982	-6.69%
Disconnection Notices Issued	69,202	70,766		2.26%	62,062	14.02%
Disconnection Notices to E.A. Eligibles	4,613	20,021		334.01%	18,973	5.52%
Involuntary Disconnections	2,929	5,900		101.43%	5,446	8.34%
Reconnections	1,718	3,622		110.83%	3,412	6.15%
Accounts Determined Uncollectible	5,043	4,098		-18.74%	4,272	-4.07%
Uncollectible E.A. Eligible Accounts	139	180		29.50%	174	3.45%

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	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	147,404	3,602
Total Accounts Past Due	9,456	366
E.A. Eligible Accounts	6,167	380
E.A. Eligible Accounts w/Past Due Balance	1,196	84
Revenue of Past Due Accounts	\$ 1,977,170	\$ 132,005
Revenue of Past Due E.A. Eligible Accts	\$ 388,602	\$ 46,892
Disconnection Notices Issued	6,628	495
Disconnection Notices to E.A. Eligibles	798	95
Involuntary Disconnections	437	110
Reconnections	0	19
Accounts Determined Uncollectible	221	8
Uncollectible E.A. Eligible Accounts	4	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	404,118	195,639	643,568	580,204
Total Accounts Past Due	17,200	7,533	65,279	57,951
E.A. Eligible Accounts	24,683	11,970	30,326	25,015
E.A. Eligible Accounts w/Past Due Balance	3,636	1,512	8,674	8,045
Revenue of Past Due Accounts	\$ 7,552,795	\$ 1,908,185	\$ 7,554,880	7,642,310
Revenue of Past Due E.A. Eligible Accts	\$ 2,868,504	\$ 525,875	\$ 1,999,679	1,973,915
Disconnection Notices Issued	10,139	4,992	26,233	22,279
Disconnection Notices to E.A. Eligibles	3,175	1,397	8,078	6,478
Involuntary Disconnections	2,660	480	1,780	433
Reconnections	1,862	106	1,397	238
Accounts Determined Uncollectible	996	391	1,432	1,050
Uncollectible E.A. Eligible Accounts	52	10	65	49