

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: March 2026**

Category	February 2026	March 2026	% Change Feb-Mar	March 2025	% Change 2025-2026
Total Accounts	1,975,617	1,975,118	-0.03%	1,952,463	1.16%
Total Accounts Past Due	171,752	162,011	-5.67%	179,724	-9.86%
E.A. Eligible Accounts	87,551	94,905	8.40%	95,642	-0.77%
E.A. Eligible Accounts w/Past Due Balance	31,828	31,690	-0.43%	33,882	-6.47%
Revenue of Past Due Accounts	\$ 32,252,998	\$ 31,802,568	-1.40%	\$ 34,517,474	-7.87%
Revenue of Past Due E.A. Eligible Accts	\$ 11,379,569	\$ 11,995,886	5.42%	\$ 12,780,563	-6.14%
Disconnection Notices Issued	65,441	69,202	5.75%	51,540	34.27%
Disconnection Notices to E.A. Eligibles	600	4,613	668.83%	3,696	24.81%
Involuntary Disconnections	2,272	2,929	28.92%	1,884	55.47%
Reconnections	1,517	1,718	13.25%	1,076	59.67%
Accounts Determined Uncollectible	5,031	5,043	0.24%	4,716	6.93%
Uncollectible E.A. Eligible Accounts	189	139	-26.46%	95	46.32%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	147,694	3,627	
Total Accounts Past Due	9,164	423	
E.A. Eligible Accounts	5,951	364	
E.A. Eligible Accounts w/Past Due Balance	1,026	90	
Revenue of Past Due Accounts	\$ 2,056,610	\$ 198,027	
Revenue of Past Due E.A. Eligible Accts	\$ 313,359	\$ 53,161	
Disconnection Notices Issued	7,923	489	
Disconnection Notices to E.A. Eligibles	3	2	
Involuntary Disconnections	94	34	
Reconnections	0	18	
Accounts Determined Uncollectible	197	9	
Uncollectible E.A. Eligible Accounts	4	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	403,858	195,919	643,426	580,594
Total Accounts Past Due	17,010	6,782	68,169	60,463
E.A. Eligible Accounts	23,623	11,426	29,411	24,130
E.A. Eligible Accounts w/Past Due Balance	5,288	2,060	12,099	11,127
Revenue of Past Due Accounts	\$ 9,013,548	\$ 1,691,496	\$ 9,474,837	9,368,050
Revenue of Past Due E.A. Eligible Accts	\$ 4,527,259	\$ 657,672	\$ 3,347,148	3,097,287
Disconnection Notices Issued	16,645	10,203	18,076	15,866
Disconnection Notices to E.A. Eligibles	1,976	859	992	781
Involuntary Disconnections	1,304	208	1,004	285
Reconnections	791	59	705	145
Accounts Determined Uncollectible	1,221	437	1,886	1,293
Uncollectible E.A. Eligible Accounts	37	10	48	40