

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: February 2026**

	January	February	% Change	February	% Change
Category	2026	2026	Jan-Feb	2025	2025-2026
Total Accounts	1,975,197	1,975,617	0.02%	1,952,575	1.18%
Total Accounts Past Due	186,043	171,752	-7.68%	185,193	-7.26%
E.A. Eligible Accounts	78,237	87,551	11.90%	85,311	2.63%
E.A. Eligible Accounts w/Past Due Balance	27,244	31,828	16.83%	34,280	-7.15%
Revenue of Past Due Accounts	\$ 31,251,369	\$ 32,252,998	3.21%	\$ 34,664,640	-6.96%
Revenue of Past Due E.A. Eligible Accts	\$ 8,875,200	\$ 11,379,569	28.22%	\$ 12,045,506	-5.53%
Disconnection Notices Issued	68,887	65,441	-5.00%	46,471	40.82%
Disconnection Notices to E.A. Eligibles	1,075	600	-44.19%	1,047	-42.69%
Involuntary Disconnections	683	2,272	232.65%	648	250.62%
Reconnections	503	1,517	201.59%	463	227.65%
Accounts Determined Uncollectible	5,360	5,031	-6.14%	4,822	4.33%
Uncollectible E.A. Eligible Accounts	525	189	-64.00%	203	-6.90%

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	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	147,572	3,626
Total Accounts Past Due	9,406	502
E.A. Eligible Accounts	5,488	350
E.A. Eligible Accounts w/Past Due Balance	791	74
Revenue of Past Due Accounts	\$ 1,743,311	\$ 172,495
Revenue of Past Due E.A. Eligible Accts	\$ 240,354	\$ 37,000
Disconnection Notices Issued	7,023	489
Disconnection Notices to E.A. Eligibles	0	1
Involuntary Disconnections	0	7
Reconnections	0	2
Accounts Determined Uncollectible	210	6
Uncollectible E.A. Eligible Accounts	0	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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	IP&L	IP&L	MidAmerican	MidAmerican
Category	(Electric)	(Gas)	(Electric)	(Gas)
Total Accounts	404,523	196,328	643,004	580,564
Total Accounts Past Due	19,920	7,866	71,270	62,788
E.A. Eligible Accounts	21,409	10,442	27,516	22,346
E.A. Eligible Accounts w/Past Due Balance	5,571	2,202	12,047	11,143
Revenue of Past Due Accounts	\$ 10,031,522	\$ 1,472,026	\$ 9,860,047	8,973,597
Revenue of Past Due E.A. Eligible Accts	\$ 4,429,567	\$ 532,025	\$ 3,284,565	2,856,058
Disconnection Notices Issued	16,339	9,793	16,862	14,935
Disconnection Notices to E.A. Eligibles	5	3	310	281
Involuntary Disconnections	929	53	1,075	208
Reconnections	618	30	750	117
Accounts Determined Uncollectible	1,383	535	1,697	1,200
Uncollectible E.A. Eligible Accounts	33	14	83	59