

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: January 2026**

Category	December 2025	January 2026	% Change Dec-Jan	January 2025	% Change 2025-2026
Total Accounts	1,973,515	1,975,197	0.09%	1,951,717	1.20%
Total Accounts Past Due	186,794	186,043	-0.40%	202,145	-7.97%
E.A. Eligible Accounts	64,675	78,237	20.97%	70,040	11.70%
E.A. Eligible Accounts w/Past Due Balance	24,103	27,244	13.03%	35,591	-23.45%
Revenue of Past Due Accounts	\$ 28,373,656	\$ 31,251,369	10.14%	\$ 34,825,710	-10.26%
Revenue of Past Due E.A. Eligible Accts	\$ 6,634,667	\$ 8,875,200	33.77%	\$ 11,913,672	-25.50%
Disconnection Notices Issued	43,901	68,887	56.91%	45,672	50.83%
Disconnection Notices to E.A. Eligibles	581	1,075	85.03%	745	44.30%
Involuntary Disconnections	329	683	107.60%	724	-5.66%
Reconnections	291	503	72.85%	465	8.17%
Accounts Determined Uncollectible	6,923	5,360	-22.58%	6,158	-12.96%
Uncollectible E.A. Eligible Accounts	560	525	-6.25%	707	-25.74%

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: January 2026**

	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	147,509	3,653
Total Accounts Past Due	10,123	368
E.A. Eligible Accounts	4,978	337
E.A. Eligible Accounts w/Past Due Balance	659	64
Revenue of Past Due Accounts	\$ 1,513,377	\$ 119,659
Revenue of Past Due E.A. Eligible Accts	\$ 149,355	\$ 26,360
Disconnection Notices Issued	6,052	530
Disconnection Notices to E.A. Eligibles	1	13
Involuntary Disconnections	1	18
Reconnections	0	6
Accounts Determined Uncollectible	204	4
Uncollectible E.A. Eligible Accounts	0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: January 2026**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	404,753	196,364	642,579	580,339
Total Accounts Past Due	20,961	8,657	77,129	68,805
E.A. Eligible Accounts	18,877	9,217	24,786	20,042
E.A. Eligible Accounts w/Past Due Balance	4,329	1,621	10,726	9,845
Revenue of Past Due Accounts	\$ 9,596,995	\$ 1,166,374	\$ 10,764,035	8,090,929
Revenue of Past Due E.A. Eligible Accts	\$ 3,178,788	\$ 291,537	\$ 3,078,495	2,150,665
Disconnection Notices Issued	17,483	9,047	19,400	16,375
Disconnection Notices to E.A. Eligibles	3	2	582	474
Involuntary Disconnections	126	14	463	61
Reconnections	93	19	350	35
Accounts Determined Uncollectible	1,476	557	1,830	1,289
Uncollectible E.A. Eligible Accounts	23	5	291	206