

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2022**

Category	March 2022	April 2022	% Change Mar-Apr	April 2021	% Change 2021-2022
Total Accounts	1,914,606	1,912,809	-0.09%	1,899,719	0.69%
Total Accounts Past Due	157,925	161,795	2.45%	134,714	20.10%
E.A. Eligible Accounts	114,587	119,284	4.10%	108,115	10.33%
E.A. Eligible Accounts w/Past Due Balance	29,949	28,047	-6.35%	20,997	33.58%
Revenue of Past Due Accounts	\$ 28,497,261	\$ 27,370,555	-3.95%	\$ 21,006,195	30.30%
Revenue of Past Due E.A. Eligible Accts	\$ 9,011,561	\$ 8,053,876	-10.63%	\$ 6,235,954	29.15%
Disconnection Notices Issued	55,716	59,263	6.37%	45,309	30.80%
Disconnection Notices to E.A. Eligibles	4,915	15,520	215.77%	14,219	9.15%
Involuntary Disconnections	2,056	5,068	146.50%	6,126	-17.27%
Reconnections	1,224	3,507	186.52%	4,327	-18.95%
Accounts Determined Uncollectible	4,342	4,052	-6.68%	3,590	12.87%
Uncollectible E.A. Eligible Accounts	73	130	78.08%	122	6.56%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,751	3,583
Total Accounts Past Due		9,482	604
E.A. Eligible Accounts		7,201	841
E.A. Eligible Accounts w/Past Due Balance		1,011	0
Revenue of Past Due Accounts		\$ 2,111,762	\$ 178,859
Revenue of Past Due E.A. Eligible Accts		\$ 277,991	\$ -
Disconnection Notices Issued		7,305	300
Disconnection Notices to E.A. Eligibles		0	0
Involuntary Disconnections		215	32
Reconnections		49	3
Accounts Determined Uncollectible		259	12
Uncollectible E.A. Eligible Accounts		5	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,845	195,885	616,126	555,619
Total Accounts Past Due	21,329	9,294	64,160	56,926
E.A. Eligible Accounts	29,539	14,966	36,047	30,690
E.A. Eligible Accounts w/Past Due Balance	4,916	2,000	10,435	9,685
Revenue of Past Due Accounts	\$ 8,134,115	\$ 2,441,035	\$ 6,173,573	8,331,211
Revenue of Past Due E.A. Eligible Accts	\$ 3,020,213	\$ 656,275	\$ 1,701,451	2,397,946
Disconnection Notices Issued	6,773	3,782	21,465	19,638
Disconnection Notices to E.A. Eligibles	2,433	1,203	6,411	5,473
Involuntary Disconnections	2,463	405	1,519	434
Reconnections	1,822	168	1,214	251
Accounts Determined Uncollectible	1,132	458	1,293	898
Uncollectible E.A. Eligible Accounts	45	19	35	26