

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2022**

Category	February 2022	March 2022	% Change Feb-Mar	March 2021	% Change 2021-2022
Total Accounts	1,913,694	1,914,606	0.05%	1,900,490	0.74%
Total Accounts Past Due	183,708	157,925	-14.03%	138,347	14.15%
E.A. Eligible Accounts	105,401	114,587	8.72%	103,546	10.66%
E.A. Eligible Accounts w/Past Due Balance	35,531	29,949	-15.71%	28,324	5.74%
Revenue of Past Due Accounts	\$ 31,227,730	\$ 28,497,261	-8.74%	\$ 25,539,075	11.58%
Revenue of Past Due E.A. Eligible Accts	\$ 9,813,951	\$ 9,011,561	-8.18%	\$ 10,090,749	-10.69%
Disconnection Notices Issued	51,578	55,716	8.02%	45,306	22.98%
Disconnection Notices to E.A. Eligibles	721	4,915	581.69%	5,130	-4.19%
Involuntary Disconnections	490	2,056	319.59%	3,059	-32.79%
Reconnections	259	1,224	372.59%	1,724	-29.00%
Accounts Determined Uncollectible	4,484	4,342	-3.17%	4,607	-5.75%
Uncollectible E.A. Eligible Accounts	157	73	-53.50%	86	-15.12%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,271	4,021
Total Accounts Past Due		9,520	410
E.A. Eligible Accounts		6,415	820
E.A. Eligible Accounts w/Past Due Balance		934	45
Revenue of Past Due Accounts		\$ 1,679,204	\$ 106,384
Revenue of Past Due E.A. Eligible Accts		\$ 182,093	\$ 24,869
Disconnection Notices Issued		7,109	311
Disconnection Notices to E.A. Eligibles		2	0
Involuntary Disconnections		34	70
Reconnections		0	22
Accounts Determined Uncollectible		228	8
Uncollectible E.A. Eligible Accounts		2	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,264	196,244	615,898	555,908
Total Accounts Past Due	21,340	8,843	62,511	55,301
E.A. Eligible Accounts	28,448	14,396	34,905	29,603
E.A. Eligible Accounts w/Past Due Balance	5,839	2,419	10,761	9,951
Revenue of Past Due Accounts	\$ 8,736,499	\$ 2,224,652	\$ 6,433,770	9,316,752
Revenue of Past Due E.A. Eligible Accts	\$ 3,640,087	\$ 769,778	\$ 1,790,832	2,603,902
Disconnection Notices Issued	9,411	5,189	17,417	16,279
Disconnection Notices to E.A. Eligibles	2,307	998	877	731
Involuntary Disconnections	772	23	939	218
Reconnections	508	10	584	100
Accounts Determined Uncollectible	888	382	1,620	1,216
Uncollectible E.A. Eligible Accounts	24	7	26	14