

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2021**

Category	November 2021	December 2021	% Change Nov-Dec	December 2020	% Change 2020-2021
Total Accounts	1,907,827	1,911,195	0.18%	1,896,543	0.77%
Total Accounts Past Due	193,510	195,848	1.21%	184,970	5.88%
E.A. Eligible Accounts	62,497	80,788	29.27%	77,463	4.29%
E.A. Eligible Accounts w/Past Due Balance	14,821	22,441	51.41%	24,474	-8.31%
Revenue of Past Due Accounts	\$ 23,296,473	\$ 26,146,920	12.24%	\$ 35,890,825	-27.15%
Revenue of Past Due E.A. Eligible Accts	\$ 2,744,841	\$ 5,196,127	89.31%	\$ 6,559,829	-20.79%
Disconnection Notices Issued	43,265	47,777	10.43%	38,241	24.94%
Disconnection Notices to E.A. Eligibles	1,179	983	-16.62%	1,216	-19.16%
Involuntary Disconnections	902	909	0.78%	2,019	-54.98%
Reconnections	608	623	2.47%	780	-20.13%
Accounts Determined Uncollectible	4,910	6,093	24.09%	6,084	0.15%
Uncollectible E.A. Eligible Accounts	428	532	24.30%	587	-9.37%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2021**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,599	4,010
Total Accounts Past Due		9,683	356
E.A. Eligible Accounts		4,104	343
E.A. Eligible Accounts w/Past Due Balance		507	56
Revenue of Past Due Accounts		\$ 641,203	\$ 31,559
Revenue of Past Due E.A. Eligible Accts		\$ 45,891	\$ 5,133
Disconnection Notices Issued		1,982	280
Disconnection Notices to E.A. Eligibles		0	11
Involuntary Disconnections		7	38
Reconnections		8	5
Accounts Determined Uncollectible		390	13
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,693	196,327	613,705	554,861
Total Accounts Past Due	24,240	10,365	78,971	72,233
E.A. Eligible Accounts	20,600	9,976	24,672	21,093
E.A. Eligible Accounts w/Past Due Balance	4,171	1,576	8,365	7,766
Revenue of Past Due Accounts	\$ 9,091,821	\$ 1,102,426	\$ 8,593,019	6,686,892
Revenue of Past Due E.A. Eligible Accts	\$ 2,078,273	\$ 191,142	\$ 1,693,381	1,182,307
Disconnection Notices Issued	9,214	4,563	17,092	14,646
Disconnection Notices to E.A. Eligibles	0	0	536	436
Involuntary Disconnections	372	16	426	50
Reconnections	272	20	292	26
Accounts Determined Uncollectible	1,460	635	2,068	1,527
Uncollectible E.A. Eligible Accounts	8	4	305	215