

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: December 2025**

	November	December		% Change	December	% Change
Category	2025	2025		Nov-Dec	2024	2024-2025
Total Accounts	1,970,412	1,973,515		0.16%	1,949,837	1.21%
Total Accounts Past Due	179,908	186,794		3.83%	199,085	-6.17%
E.A. Eligible Accounts	49,299	64,675		31.19%	52,513	23.16%
E.A. Eligible Accounts w/Past Due Balance	16,374	24,103		47.20%	23,003	4.78%
Revenue of Past Due Accounts	\$ 26,048,880	\$ 28,373,656		8.92%	\$ 30,593,619	-7.26%
Revenue of Past Due E.A. Eligible Accts	\$ 4,048,545	\$ 6,634,667		63.88%	\$ 6,970,621	-4.82%
Disconnection Notices Issued	43,161	43,901		1.71%	45,248	-2.98%
Disconnection Notices to E.A. Eligibles	912	581		-36.29%	411	41.36%
Involuntary Disconnections	1,001	329		-67.13%	695	-52.66%
Reconnections	899	291		-67.63%	528	-44.89%
Accounts Determined Uncollectible	4,949	6,923		39.89%	6,402	8.14%
Uncollectible E.A. Eligible Accounts	449	560		24.72%	731	-23.39%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	147,523	3,639	
Total Accounts Past Due	10,516	434	
E.A. Eligible Accounts	4,219	282	
E.A. Eligible Accounts w/Past Due Balance	644	39	
Revenue of Past Due Accounts	\$ 1,120,639	\$ 102,105	
Revenue of Past Due E.A. Eligible Accts	\$ 108,719	\$ 14,611	
Disconnection Notices Issued	3,815	429	
Disconnection Notices to E.A. Eligibles	2	5	
Involuntary Disconnections	15	0	
Reconnections	0	0	
Accounts Determined Uncollectible	316	6	
Uncollectible E.A. Eligible Accounts	1	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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	IP&L	IP&L	MidAmerican	MidAmerican
Category	(Electric)	(Gas)	(Electric)	(Gas)
Total Accounts	404,112	196,110	642,253	579,878
Total Accounts Past Due	19,337	9,674	77,243	69,590
E.A. Eligible Accounts	15,628	7,445	20,490	16,611
E.A. Eligible Accounts w/Past Due Balance	3,329	1,711	9,420	8,960
Revenue of Past Due Accounts	\$ 8,489,738	\$ 1,080,387	\$ 13,384,587	4,196,200
Revenue of Past Due E.A. Eligible Accts	\$ 2,112,732	\$ 263,145	\$ 3,238,584	896,876
Disconnection Notices Issued	8,413	3,713	15,285	12,246
Disconnection Notices to E.A. Eligibles	5	5	307	257
Involuntary Disconnections	0	0	279	35
Reconnections	43	40	187	21
Accounts Determined Uncollectible	2,115	801	2,113	1,572
Uncollectible E.A. Eligible Accounts	13	5	304	237