

Iowa Utilities Commission

Railroad Emergency Contacts - Non-Utility Companies

Run Wednesday April 22nd, 2026 at 15:06 PM

Company Name	Type of Company	Other	Address	City	State	Zip Code
Amtrak	Railroad	(800) 331-0008				
Appanoose County Community Railroad	Railroad		128 North 12th Street, PO Box 321	Centerville	IA	52544
	Office Hours	(641) 437-7029	(641) 649-2640			
Bnsf Railway Company	Railroad		80 – 44th Ave NE	Minneapolis	MN	55421
	(24Hour)	(800) 832-5452				
Boone & Scenic Valley Railroad	Railroad		PO Box 603	Boone	IA	50036
	(Boone Co. Sheriff)	(800) 626-0319 (515) 433-0524				
Burlington Junction Railroad	Railroad		PO Box 37	Burlington	IA	52601
	Office Hours	(319) 753-6157	(319) 392-8395			
CN - Does Business As Chicago Central And Pacific And Cedar River Railway In The State Of Iowa	Railroad		402 East Fourth Street	Waterloo	IA	50703
	(24 Hour)	(800) 465-9239				
Cbec Railway, Inc.	Railroad		Urbandale Business Center, 4299 NW Urbandale Dr	Urbandale	IA	50322

Company Name	Type of Company	Other	Address	City	State	Zip Code
		(24 Hours)	(800) 321-3891			
Cedar Rapids & Iowa City Railway	Railroad		2330 - 12th Street Southwest	Cedar Rapids	IA	52404-3438
		(24 Hour)	(319) 786-3645			
Central Iowa Water Association	Rural Water		3801 SE Beltline Rd	Newton	IA	50208
		Answering service	(641) 792-7011			
Cherokee Rural Water	Rural Water		1593 580th St.	Cherokee	IA	51012
		Cherokee Rural Water Office	(712) 225-6193	(712) 229-0773	(712) 229-0773	
		Stan DeRoo	(712) 225-6193	(712) 225-2093	(712) 229-3711	
D & I Railroad	Railroad		PO Box 5829	Sioux Falls	SD	57117
			6053345000132			
		If no response	(605) 351-6168			
		If no response	(605) 351-4150			
D & W Railroad (Transco)	Railroad		PO Box 112, 700 6th ST NW	Oelwein	IA	50662
		7:30 am to 11 pm	(800) 392-3342			
		After 11 pm	(641) 357-4427			
Guthrie County Rural Electric Cooperative Association	Other		1406 State St., PO Box 7	Guthrie Center	IA	50115
		Guthrie County Rural Electric Cooperative Association	(641) 747-2206	(641) 747-2206		
Iowa Interstate Railroad Company	Railroad		5900 6th Street S.W	Cedar Rapids	IA	52404

Company Name	Type of Company	Other	Address	City	State	Zip Code
		(24 Hour)				
		(800) 312-3891				
Iowa Northern Railway Company	Railroad		P.O. Box 640	Greene	IA	50636
		7:30 am to 11 pm				
		After 11 pm				
		(800) 392-3342				
		(641) 357-4427				
Iowa River Railroad	Railroad		33371 170th Street	Steamboat Rock	IA	50627
		8:00 am to 5 pm				
		After 5pm				
		(641) 858-6056				
		(641) 751-5105				
Iowa Southern Railway	Railroad		1303 South 21st St	Centerville	IA	52544
		Leon Hoyt	(715) 563-4327	(715) 563-4327		
		Layne Leitner	(612) 791-1212	(612) 791-1212		
		Andrea Dobbelmann	(612) 500-3125	(612) 500-3125		
Iowa Traction Railroad	Railroad		12045 W State Street	Mason City	MN	50401
		John Henderson	(715) 651-4740	(715) 651-4740		
		Layne Leitner	(612) 791-1212	(612) 791-1212		
		Andrea Dobbelmann	(612) 500-3125	(612) 500-3125		
Iowa, Chicago And Eastern Railroad	Railroad		140 N Phillips Ave	Sioux Falls	SD	57104
		(24 Hour)				
		(800) 339-1080				
Keokuk Junction Railroad Co.	Railroad					
			(800) 914-7851			
		If no response	(309) 697-1400			
		If no response	(319) 524-7313			

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Lyon & Sioux Rural Water System, Inc.	Rural Water		1107 1st Ave. Box 309	PO Rock Rapids	IA	51246	
		Reed Grafiing	(712) 472-3755	(712) 472-3908			(712) 470-0136
		Dave Harmsen	(712) 472-3755	(712) 472-3908			(712) 470-2026
Norfolk Southern Railway Company	Railroad		3 Commercial Place	Norfolk	VA	23510-2191	
		(24 Hour)	(800) 453-2530				
Osceola County Rural Water System, Inc.	Rural Water		2270 Walnut Avenue	May Cit	IA	51354	
		Daniel J. Massa	(712) 735-6795	(712) 754-2870			(712) 261-1131
		Tim Fisher	(712) 735-6795	(712) 724-6475			(712) 260-9064
		Dave Henningsen	(712) 735-6795	(712) 754-3175			(712) 461-0230
Poweshiek Water Association	Rural Water		125 Industrial Dr, PO BOX 504	Brooklyn	IA	52211	
		Sally Lovig, Executive Director	8005437419110	(800) 543-7419			(319) 721-8980
		Matt Tapken, Treatment Plant Manager	(641) 484-3234	(800) 543-7419			(641) 891-7124
		Chad Coburn, Fore & Aft Manager	8005437419103	(800) 543-7419			(641) 891-7125
Rathbun Regional Water Association	Rural Water		16166 Highway J29	Centerville	IA	52544	
		Rod Glosser	(641) 647-2416	(641) 895-5050			(641) 895-5050
		Matt Haden	(641) 647-2416	(641) 895-0147			(641) 895-0147
		Martin Braster	(641) 647-2416	(641) 895-1047			(641) 895-1047
Regional Water Inc.	Rural Water		108 Highway 59	Avoca	IA	51521	

Company Name	Type of Company	Other	Address	City	State	Zip Code
		Gale Kiesel	(712) 343-2413	(402) 980-3875	(712) 249-5202	
		John Schuelter	(712) 343-2413	(712) 544-2212	(712) 249-5205	
		Steve Nevins	(712) 343-2413	(712) 343-2201	(712) 249-5203	
Rural Water System #1	Rural Water		4438 380th ST.	HOSPERS	IA	51238
	RURAL WATER SYSTEM #1=OFFICE	(712) 752-8318	(712) 752-8318	(712) 752-8318		
Se Polk Rural Water District	Rural Water		6540 NE 12TH AVE	ALTOONA	IA	50009
	Greg Wing	(515) 262-8581	(515) 966-2272	(515) 240-3603		
	Shawn Buckman	(515) 262-8581	(515) 229-5810	(515) 229-5810		
	Shirley Bos	(515) 262-8581	(515) 966-2399	(515) 240-3602		
Southern Iowa Rural Water Association	Rural Water		1391 190th St.	Creston	IA	50801
	SIRWA On Call#1	(641) 782-5744	(641) 344-1583	(641) 344-1583		
	SIRWA ON CALL#2	(641) 782-5744	(641) 344-1584	(641) 344-1584		
	Wade Starlin-Operations Manager	(641) 782-5744	(641) 782-9694	(641) 344-1297		
Union Pacific Railroad Company	Railroad		1400 Douglas St Stop 0910	Omaha	IA	68179
	Union Pacific Railroad Company	(888) 877-7267	(888) 877-7267			
Wapello Rural Water Association Inc	Rural Water		534 SHAUL AVE, PO BOX 538	OTTUMWA	IA	52501
	Office	(641) 682-8351				

Company Name	Type of Company	Other	Address	City	State	Zip Code
	Office	(800) 906-8388				
West Central Iowa Rural Water Assn.	Rural Water		P.O. Box 188	Manning	IA	51455
	Dean Lorenzen	(712) 655-2534	(712) 655-2534	(712) 830-4918		
	Dean Lorenzen	(888) 844-2614	(888) 844-2614			
	Robert Mohr	(712) 664-2829	(712) 655-2534	(712) 830-4917		
Western Area Power Administration	Other		31245 Harness Road, P.O. Box 1012	Hinton	IA	51024-1012
	Western Area Power Administration South Dispatch, Watertown, SD	(800) 624-8625				
Xenia Rural Water District	Rural Water		2398 141st Street	Bouton	IA	50039
	Chad Hiddleston	(515) 676-2117	(515) 676-2117			
	Kevin Lyons	(515) 676-2117	(515) 676-2117	(515) 249-1445		
	Dave Modlin	(515) 676-2117	(515) 676-2117	(515) 979-0777		