

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: November 2025**

	October	November		% Change	November	% Change
Category	2025	2025		Oct-Nov	2024	2024-2025
Total Accounts	1,966,548	1,970,412		0.20%	1,947,254	1.19%
Total Accounts Past Due	172,758	179,908		4.14%	182,499	-1.42%
E.A. Eligible Accounts	49,708	49,299		-0.82%	40,818	20.78%
E.A. Eligible Accounts w/Past Due Balance	9,056	16,374		80.81%	13,972	17.19%
Revenue of Past Due Accounts	\$ 23,873,836	\$ 26,048,880		9.11%	\$ 26,213,225	-0.63%
Revenue of Past Due E.A. Eligible Accts	\$ 3,620,925	\$ 4,048,545		11.81%	\$ 3,712,822	9.04%
Disconnection Notices Issued	66,049	43,161		-34.65%	42,435	1.71%
Disconnection Notices to E.A. Eligibles	4,333	912		-78.95%	833	9.48%
Involuntary Disconnections	5,795	1,001		-82.73%	781	28.17%
Reconnections	4,519	899		-80.11%	752	19.55%
Accounts Determined Uncollectible	6,528	4,949		-24.19%	4,908	0.84%
Uncollectible E.A. Eligible Accounts	1,032	449		-56.49%	624	-28.04%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	147,069	3,629	
Total Accounts Past Due	10,615	476	
E.A. Eligible Accounts	5,787	217	
E.A. Eligible Accounts w/Past Due Balance	1,337	59	
Revenue of Past Due Accounts	\$ 953,311	\$ 100,259	
Revenue of Past Due E.A. Eligible Accts	\$ 169,025	\$ 16,146	
Disconnection Notices Issued	2,435	216	
Disconnection Notices to E.A. Eligibles	288	6	
Involuntary Disconnections	0	14	
Reconnections	3	5	
Accounts Determined Uncollectible	308	10	
Uncollectible E.A. Eligible Accounts	1	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L		IP&L	MidAmerican	MidAmerican	
(Gas Only)	(Electric)		(Gas)	(Electric)	(Gas)	
146,319	403,511		195,748	641,309	579,146	
9,395	17,577		9,150	75,357	66,733	
7,006	11,667		5,467	14,553	11,608	
719	1,637		807	6,554	5,980	
\$ 1,510,623	\$ 7,761,335		\$ 1,004,966	\$ 12,779,070	3,449,939	
\$ 185,211	\$ 985,652		\$ 110,956	\$ 2,221,114	545,652	
4,316	9,734		3,677	15,267	11,832	
437	5		3	343	267	
321	215		16	651	105	
33	266		76	477	72	
206	1,324		593	1,573	1,141	
5	2		4	250	192	