

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: October 2025**

	September	October		% Change	October	% Change
Category	2025	2025		Sept-Oct	2024	2024-2025
Total Accounts	1,951,670	1,966,548		0.76%	1,943,900	1.17%
Total Accounts Past Due	173,981	172,758		-0.70%	167,495	3.14%
E.A. Eligible Accounts	96,565	49,708		-48.52%	55,265	-10.06%
E.A. Eligible Accounts w/Past Due Balance	20,575	9,056		-55.99%	9,041	0.17%
Revenue of Past Due Accounts	\$ 24,266,517	\$ 23,873,836		-1.62%	\$ 22,597,467	5.65%
Revenue of Past Due E.A. Eligible Accts	\$ 4,893,622	\$ 3,620,925		-26.01%	\$ 3,732,273	-2.98%
Disconnection Notices Issued	69,018	66,049		-4.30%	66,624	-0.86%
Disconnection Notices to E.A. Eligibles	8,965	4,333		-51.67%	5,385	-19.54%
Involuntary Disconnections	5,677	5,795		2.08%	6,257	-7.38%
Reconnections	4,205	4,519		7.47%	4,903	-7.83%
Accounts Determined Uncollectible	5,589	6,528		16.80%	6,080	7.37%
Uncollectible E.A. Eligible Accounts	1,096	1,032		-5.84%	1,415	-27.07%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,608	3,621	
Total Accounts Past Due	10,340	487	
E.A. Eligible Accounts	5,352	166	
E.A. Eligible Accounts w/Past Due Balance	1,119	35	
Revenue of Past Due Accounts	\$ 894,090	\$ 103,191	
Revenue of Past Due E.A. Eligible Accts	\$ 138,990	\$ 9,110	
Disconnection Notices Issued	2,274	511	
Disconnection Notices to E.A. Eligibles	291	45	
Involuntary Disconnections	193	22	
Reconnections	81	2	
Accounts Determined Uncollectible	326	12	
Uncollectible E.A. Eligible Accounts	0	1	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L		IP&L	MidAmerican	MidAmerican	
(Gas Only)	(Electric)		(Gas)	(Electric)	(Gas)	
146319	402,994		195,301	640,189	577,835	
9395	17,377		8,350	72,759	63,445	
7006	26,650		13,023	2,680	1,837	
719	3,565		1,544	1,477	1,316	
1510623	\$ 7,482,701		\$ 1,079,195	\$ 11,715,535	2,599,124	
185211	\$ 2,413,773		\$ 352,649	\$ 597,715	108,688	
4316	14,112		5,437	24,581	19,134	
437	1,872		782	778	565	
321	2,728		193	2,285	374	
33	2,211		147	1,856	222	
206	1,729		819	2,048	1,594	
5	275		122	348	286	