

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: September 2025**

	August	September		% Change	September	% Change
Category	2025	2025		Sept-Aug	2024	2024-2025
Total Accounts	1,950,533	1,951,670		0.06%	1,940,509	0.58%
Total Accounts Past Due	169,634	173,981		2.56%	178,822	-2.71%
E.A. Eligible Accounts	97,499	96,565		-0.96%	109,779	-12.04%
E.A. Eligible Accounts w/Past Due Balance	20,425	20,575		0.73%	24,595	-16.34%
Revenue of Past Due Accounts	\$ 24,491,697	\$ 24,266,517		-0.92%	\$ 23,666,207	2.54%
Revenue of Past Due E.A. Eligible Accts	\$ 5,404,238	\$ 4,893,622		-9.45%	\$ 5,867,079	-16.59%
Disconnection Notices Issued	72,768	69,018		-5.15%	59,377	16.24%
Disconnection Notices to E.A. Eligibles	9,484	8,965		-5.47%	9,554	-6.16%
Involuntary Disconnections	4,833	5,677		17.46%	4,809	18.05%
Reconnections	3,530	4,205		19.12%	3,434	22.45%
Accounts Determined Uncollectible	5,394	5,589		3.62%	5,368	4.12%
Uncollectible E.A. Eligible Accounts	1,001	1,096		9.49%	1,313	-16.53%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	145,920	3,580	
Total Accounts Past Due	10,725	536	
E.A. Eligible Accounts	5,376	326	
E.A. Eligible Accounts w/Past Due Balance	1,080	85	
Revenue of Past Due Accounts	\$ 970,218	\$ 132,074	
Revenue of Past Due E.A. Eligible Accts	\$ 144,472	\$ 24,936	
Disconnection Notices Issued	2,273	535	
Disconnection Notices to E.A. Eligibles	268	93	
Involuntary Disconnections	334	0	
Reconnections	93	0	
Accounts Determined Uncollectible	373	10	
Uncollectible E.A. Eligible Accounts	0	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L		IP&L	MidAmerican	MidAmerican	
(Gas Only)	(Electric)		(Gas)	(Electric)	(Gas)	
146319	401,865		194,439	639,229	566,637	
9395	16,380		8,546	73,652	64,142	
7006	26,180		12,789	28,236	23,658	
719	3,159		1,383	7,876	6,992	
1510623	\$ 6,539,357		\$ 1,296,209	\$ 12,701,112	2,627,547	
185211	\$ 2,044,363		\$ 337,540	\$ 1,951,828	390,483	
4316	19,277		7,411	22,329	17,193	
437	2,494		1,046	2,861	2,203	
321	2,835		193	1,998	317	
33	2,351		55	1,519	187	
206	1,423		632	1,764	1,387	
5	305		140	369	282	