

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: Aug 2025**

Category	July 2025	Aug 2025	% Change July-Aug	August 2024	% Change 2024-2025
Total Accounts	1,948,428	1,950,533	0.11%	1,938,785	0.61%
Total Accounts Past Due	163,095	169,634	4.01%	167,237	1.43%
E.A. Eligible Accounts	98,336	97,499	-0.85%	110,986	-12.15%
E.A. Eligible Accounts w/Past Due Balance	19,193	20,425	6.42%	24,019	-14.96%
Revenue of Past Due Accounts	\$ 23,196,288	\$ 24,491,697	5.58%	\$ 22,486,433	8.92%
Revenue of Past Due E.A. Eligible Accts	\$ 5,346,013	\$ 5,404,238	1.09%	\$ 6,077,395	-11.08%
Disconnection Notices Issued	56,740	72,768	28.25%	68,586	6.10%
Disconnection Notices to E.A. Eligibles	7,890	9,484	20.20%	11,716	-19.05%
Involuntary Disconnections	4,450	4,833	8.61%	5,023	-3.78%
Reconnections	3,032	3,530	16.42%	3,570	-1.12%
Accounts Determined Uncollectible	5,871	5,394	-8.12%	5,351	0.80%
Uncollectible E.A. Eligible Accounts	662	1,001	51.21%	1,116	-10.30%

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	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	145,652	3,571
Total Accounts Past Due	11,286	560
E.A. Eligible Accounts	5,470	326
E.A. Eligible Accounts w/Past Due Balance	1,098	85
Revenue of Past Due Accounts	\$ 1,156,652	\$ 137,299
Revenue of Past Due E.A. Eligible Accts	\$ 175,761	\$ 24,894
Disconnection Notices Issued	2,788	493
Disconnection Notices to E.A. Eligibles	297	80
Involuntary Disconnections	351	0
Reconnections	88	0
Accounts Determined Uncollectible	484	14
Uncollectible E.A. Eligible Accounts	0	1

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila (Gas Only)	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
146319	401,660	194,433	638,861	566,356
9395	17,413	8,913	70,578	60,884
7006	26,023	12,748	28,808	24,124
719	3,422	1,526	7,617	6,677
1510623	\$ 6,831,825	\$ 1,646,289	\$ 12,040,474	2,679,158
185211	\$ 2,318,527	\$ 452,558	\$ 1,997,009	435,489
4316	21,156	7,978	22,819	17,534
437	2,536	1,027	3,153	2,391
321	2,380	191	1,456	455
33	1,983	73	1,159	227
206	1,374	623	1,635	1,264
5	399	164	253	184