

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: July 2025**

	June	July		% Change	July	% Change
Category	2025	2025		June-July	2024	2024-2025
Total Accounts	1,949,513	1,948,428		-0.06%	1,935,926	0.65%
Total Accounts Past Due	170,660	163,095		-4.43%	161,675	0.88%
E.A. Eligible Accounts	98,988	98,336		-0.66%	112,355	-12.48%
E.A. Eligible Accounts w/Past Due Balance	20,050	19,193		-4.27%	24,184	-20.64%
Revenue of Past Due Accounts	\$ 24,710,565	\$ 23,196,288		-6.13%	\$ 22,002,630	5.43%
Revenue of Past Due E.A. Eligible Accts	\$ 5,680,832	\$ 5,346,013		-5.89%	\$ 6,438,501	-16.97%
Disconnection Notices Issued	51,584	56,740		10.00%	58,786	-3.48%
Disconnection Notices to E.A. Eligibles	7,948	7,890		-0.73%	10,300	-23.40%
Involuntary Disconnections	5,154	4,450		-13.66%	3,985	11.67%
Reconnections	3,460	3,032		-12.37%	2,791	8.63%
Accounts Determined Uncollectible	4,434	5,871		32.41%	6,285	-6.59%
Uncollectible E.A. Eligible Accounts	390	662		69.74%	803	-17.56%

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	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	145,868	3,577
Total Accounts Past Due	10,774	506
E.A. Eligible Accounts	5,592	326
E.A. Eligible Accounts w/Past Due Balance	1,096	80
Revenue of Past Due Accounts	\$ 1,329,427	\$ 138,391
Revenue of Past Due E.A. Eligible Accts	\$ 208,093	\$ 23,706
Disconnection Notices Issued	3,011	518
Disconnection Notices to E.A. Eligibles	365	82
Involuntary Disconnections	264	0
Reconnections	66	0
Accounts Determined Uncollectible	765	14
Uncollectible E.A. Eligible Accounts	0	1

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L	IP&L	MidAmerican	MidAmerican
(Gas Only)	(Electric)	(Gas)	(Electric)	(Gas)
146319	400,948	193,582	638,233	566,220
9395	17,021	8,380	67,005	59,409
7006	25,944	12,727	29,287	24,460
719	3,100	1,381	7,135	6,401
1510623	\$ 6,572,085	\$ 1,778,942	\$ 9,166,161	4,211,282
185211	\$ 2,357,954	\$ 459,452	\$ 1,563,260	733,548
4316	12,242	4,935	19,921	16,113
437	1,946	765	2,672	2,060
321	2,196	314	1,262	414
33	1,621	101	1,016	228
206	1,506	646	1,800	1,140
5	264	100	178	119