

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: June 2025**

	May	June		% Change	June	% Change
Category	2025	2025		May-Jun	2024	2024-2025
Total Accounts	1,950,400	1,949,513		-0.05%	1,937,984	0.59%
Total Accounts Past Due	177,468	170,660		-3.84%	162,499	5.02%
E.A. Eligible Accounts	98,710	98,988		0.28%	113,949	-13.13%
E.A. Eligible Accounts w/Past Due Balance	21,441	20,050		-6.49%	24,549	-18.33%
Revenue of Past Due Accounts	\$ 27,541,959	\$ 24,710,565		-10.28%	\$ 22,510,365	9.77%
Revenue of Past Due E.A. Eligible Accts	\$ 6,331,453	\$ 5,680,832		-10.28%	\$ 6,701,088	-15.23%
Disconnection Notices Issued	52,820	51,584		-2.34%	48,362	6.66%
Disconnection Notices to E.A. Eligibles	8,245	7,948		-3.60%	9,850	-19.31%
Involuntary Disconnections	4,500	5,154		14.53%	4,443	16.00%
Reconnections	2,718	3,460		27.30%	3,163	9.39%
Accounts Determined Uncollectible	3,696	4,434		19.97%	4,262	4.04%
Uncollectible E.A. Eligible Accounts	220	390		77.27%	424	-8.02%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,113	3,591	
Total Accounts Past Due	11,295	477	
E.A. Eligible Accounts	5,697	323	
E.A. Eligible Accounts w/Past Due Balance	1,111	75	
Revenue of Past Due Accounts	\$ 1,747,813	\$ 145,961	
Revenue of Past Due E.A. Eligible Accts	\$ 242,912	\$ 25,553	
Disconnection Notices Issued	3,779	373	
Disconnection Notices to E.A. Eligibles	390	53	
Involuntary Disconnections	333	0	
Reconnections	88	0	
Accounts Determined Uncollectible	341	7	
Uncollectible E.A. Eligible Accounts	0	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L		IP&L	MidAmerican	MidAmerican	
(Gas Only)	(Electric)		(Gas)	(Electric)	(Gas)	
146319	401,164		194,651	637,577	566,417	
9395	19,784		9,252	68,467	61,385	
7006	25,913		12,701	29,615	24,739	
719	3,671		1,572	7,104	6,517	
1510623	\$ 7,318,386		\$ 2,128,060	\$ 8,036,791	5,333,554	
185211	\$ 2,573,724		\$ 527,915	\$ 1,393,566	917,162	
4316	8,644		4,227	19,107	15,454	
437	1,672		731	2,911	2,191	
321	2,162		489	1,733	437	
33	1,639		139	1,369	225	
206	1,229		520	1,362	975	
5	131		51	123	85	