

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: May 2025**

	April	May		% Change	May	% Change
Category	2025	2025		Mar-Apr	2024	2024-2025
Total Accounts	1,950,603	1,950,400		-0.01%	1,938,309	0.62%
Total Accounts Past Due	172,621	177,468		2.81%	165,735	7.08%
E.A. Eligible Accounts	98,582	98,710		0.13%	115,214	-14.32%
E.A. Eligible Accounts w/Past Due Balance	25,162	21,441		-14.79%	24,952	-14.07%
Revenue of Past Due Accounts	\$ 29,522,104	\$ 27,541,959		-6.71%	\$ 23,546,524	16.97%
Revenue of Past Due E.A. Eligible Accts	\$ 8,362,982	\$ 6,331,453		-24.29%	\$ 6,608,272	-4.19%
Disconnection Notices Issued	62,062	52,820		-14.89%	55,355	-4.58%
Disconnection Notices to E.A. Eligibles	18,973	8,245		-56.54%	10,096	-18.33%
Involuntary Disconnections	5,446	4,500		-17.37%	5,201	-13.48%
Reconnections	3,412	2,718		-20.34%	3,559	-23.63%
Accounts Determined Uncollectible	4,272	3,696		-13.48%	4,024	-8.15%
Uncollectible E.A. Eligible Accounts	174	220		26.44%	303	-27.39%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,077	3,604	
Total Accounts Past Due	11,150	703	
E.A. Eligible Accounts	5,785	321	
E.A. Eligible Accounts w/Past Due Balance	1,066	115	
Revenue of Past Due Accounts	\$ 1,937,893	\$ 150,406	
Revenue of Past Due E.A. Eligible Accts	\$ 244,417	\$ 25,647	
Disconnection Notices Issued	4,027	648	
Disconnection Notices to E.A. Eligibles	360	87	
Involuntary Disconnections	799	0	
Reconnections	186	0	
Accounts Determined Uncollectible	277	5	
Uncollectible E.A. Eligible Accounts	0	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L	IP&L	MidAmerican	MidAmerican
(Gas Only)	(Electric)	(Gas)	(Electric)	(Gas)
146319	401,667	195,343	636,963	566,746
9395	23,017	10,617	69,751	62,230
7006	25,405	12,298	29,950	24,951
719	4,173	1,743	7,512	6,832
1510623	\$ 8,718,403	\$ 2,614,942	\$ 8,247,380	5,872,935
185211	\$ 2,748,084	\$ 564,741	\$ 1,643,460	1,105,104
4316	7,681	4,025	19,941	16,498
437	1,526	625	3,167	2,480
321	1,419	273	1,667	342
33	1,033	75	1,260	164
206	907	343	1,278	886
5	68	20	80	52