

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: April 2025**

	March	April		% Change	April	% Change
Category	2025	2025		Mar-Apr	2024	2024-2025
Total Accounts	1,952,463	1,950,603		-0.10%	1,938,735	0.61%
Total Accounts Past Due	179,724	172,621		-3.95%	157,751	9.43%
E.A. Eligible Accounts	95,642	98,582		3.07%	115,506	-14.65%
E.A. Eligible Accounts w/Past Due Balance	33,882	25,162		-25.74%	26,354	-4.52%
Revenue of Past Due Accounts	\$ 34,517,474	\$ 29,522,104		-14.47%	\$ 23,997,510	23.02%
Revenue of Past Due E.A. Eligible Accts	\$ 12,780,563	\$ 8,362,982		-34.56%	\$ 7,706,289	8.52%
Disconnection Notices Issued	51,540	62,062		20.42%	63,675	-2.53%
Disconnection Notices to E.A. Eligibles	3,696	18,973		413.34%	23,090	-17.83%
Involuntary Disconnections	1,884	5,446		189.07%	5,699	-4.44%
Reconnections	1,076	3,412		217.10%	3,935	-13.29%
Accounts Determined Uncollectible	4,716	4,272		-9.41%	4,775	-10.53%
Uncollectible E.A. Eligible Accounts	95	174		83.16%	218	-20.18%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	146,780	3,623	
Total Accounts Past Due	10,454	399	
E.A. Eligible Accounts	5,934	320	
E.A. Eligible Accounts w/Past Due Balance	1,032	73	
Revenue of Past Due Accounts	\$ 2,058,209	\$ 140,885	
Revenue of Past Due E.A. Eligible Accts	\$ 293,316	\$ 28,507	
Disconnection Notices Issued	6,591	611	
Disconnection Notices to E.A. Eligibles	589	72	
Involuntary Disconnections	532	0	
Reconnections	95	0	
Accounts Determined Uncollectible	180	8	
Uncollectible E.A. Eligible Accounts	5	0	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Black Hills Energy f/k/a Aquila	IP&L		IP&L	MidAmerican	MidAmerican	
(Gas Only)	(Electric)		(Gas)	(Electric)	(Gas)	
146319	401,340		195,479	636,366	567,015	
9395	22,710		10,485	68,218	60,355	
7006	25,026		12,043	30,190	25,069	
719	4,569		1,913	9,182	8,393	
1510623	\$ 8,659,060		\$ 2,569,840	\$ 8,579,206	7,514,904	
185211	\$ 2,924,595		\$ 590,554	\$ 2,465,898	2,060,112	
4316	3,770		1,793	27,105	22,192	
437	1,758		775	8,822	6,957	
321	2,271		336	1,874	433	
33	1,550		116	1,420	231	
206	1,070		393	1,541	1,080	
5	50		10	62	47	