

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: March 2025**

	February	March		% Change	March	% Change
Category	2025	2025		Feb-Mar	2024	2024-2025
Total Accounts	1,952,575	1,952,463		-0.01%	1,938,668	0.71%
Total Accounts Past Due	185,193	179,724		-2.95%	159,611	12.60%
E.A. Eligible Accounts	85,311	95,642		12.11%	113,094	-15.43%
E.A. Eligible Accounts w/Past Due Balance	34,280	33,882		-1.16%	37,371	-9.34%
Revenue of Past Due Accounts	\$ 34,664,640	\$ 34,517,474		-0.42%	\$ 29,979,255	15.14%
Revenue of Past Due E.A. Eligible Accts	\$ 12,045,506	\$ 12,780,563		6.10%	\$ 13,264,314	-3.65%
Disconnection Notices Issued	46,471	51,540		10.91%	55,635	-7.36%
Disconnection Notices to E.A. Eligibles	1,047	3,696		253.01%	4,673	-20.91%
Involuntary Disconnections	648	1,884		190.74%	2,154	-12.53%
Reconnections	463	1,076		132.40%	1,432	-24.86%
Accounts Determined Uncollectible	4,822	4,716		-2.20%	4,170	13.09%
Uncollectible E.A. Eligible Accounts	203	95		-53.20%	100	-5.00%

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	Black Hills Energy	Liberty Energy	
Category	(Gas Only)	(Gas Only)	
Total Accounts	147,124	3,643	
Total Accounts Past Due	9,439	412	
E.A. Eligible Accounts	5,763	303	
E.A. Eligible Accounts w/Past Due Balance	760	54	
Revenue of Past Due Accounts	\$ 1,848,722	\$ 123,074	
Revenue of Past Due E.A. Eligible Accts	\$ 200,056	\$ 20,232	
Disconnection Notices Issued	7,047	547	
Disconnection Notices to E.A. Eligibles	2	5	
Involuntary Disconnections	93	9	
Reconnections	23	8	
Accounts Determined Uncollectible	173	13	
Uncollectible E.A. Eligible Accounts	2	0	

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	IP&L		IP&L		MidAmerican		MidAmerican
Category	(Electric)		(Gas)		(Electric)		(Gas)
Total Accounts	401,904		195,877		636,327		567,588
Total Accounts Past Due	22,390		9,791		73,140		64,552
E.A. Eligible Accounts	24,462		11,758		29,169		24,187
E.A. Eligible Accounts w/Past Due Balance	5,893		2,513		12,901		11,761
Revenue of Past Due Accounts	\$ 10,004,765		\$ 2,304,478		\$ 11,001,019		9,235,416
Revenue of Past Due E.A. Eligible Accts	\$ 4,636,973		\$ 805,190		\$ 3,992,111		3,126,001
Disconnection Notices Issued	7,306		3,991		17,663		14,986
Disconnection Notices to E.A. Eligibles	1,371		604		950		764
Involuntary Disconnections	711		89		804		178
Reconnections	475		23		481		66
Accounts Determined Uncollectible	1,199		430		1,687		1,214
Uncollectible E.A. Eligible Accounts	36		5		30		22