

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: February 2025**

Category	January 2025	February 2025	% Change Jan-Feb	February 2024	% Change 2024-2025
Total Accounts	1,951,717	1,952,575	0.04%	1,938,470	0.73%
Total Accounts Past Due	202,145	185,193	-8.39%	168,850	9.68%
E.A. Eligible Accounts	70,040	85,311	21.80%	107,460	-20.61%
E.A. Eligible Accounts w/Past Due Balance	35,591	34,280	-3.68%	36,636	-6.43%
Revenue of Past Due Accounts	\$ 34,825,710	\$ 34,664,640	-0.46%	\$ 30,143,969	15.00%
Revenue of Past Due E.A. Eligible Accts	\$ 11,913,672	\$ 12,045,506	1.11%	\$ 11,950,242	0.80%
Disconnection Notices Issued	45,672	46,471	1.75%	57,929	-19.78%
Disconnection Notices to E.A. Eligibles	745	1,047	40.54%	693	51.08%
Involuntary Disconnections	724	648	-10.50%	2,511	-74.19%
Reconnections	465	463	-0.43%	1,645	-71.85%
Accounts Determined Uncollectible	6,158	4,822	-21.70%	4,836	-0.29%
Uncollectible E.A. Eligible Accounts	707	203	-71.29%	183	10.93%

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	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	147,255	3,647
Total Accounts Past Due	9,903	299
E.A. Eligible Accounts	5,281	284
E.A. Eligible Accounts w/Past Due Balance	714	72
Revenue of Past Due Accounts	\$ 1,665,353	\$ 87,061
Revenue of Past Due E.A. Eligible Accts	\$ 178,993	\$ 21,302
Disconnection Notices Issued	6,528	636
Disconnection Notices to E.A. Eligibles	1	7
Involuntary Disconnections	0	21
Reconnections	0	5
Accounts Determined Uncollectible	167	24
Uncollectible E.A. Eligible Accounts	1	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Residential Customer Statistics
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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	402,180	195,999	635,944	567,550
Total Accounts Past Due	25,079	10,766	73,751	65,395
E.A. Eligible Accounts	21,991	10,494	25,846	21,415
E.A. Eligible Accounts w/Past Due Balance	6,371	2,707	12,640	11,776
Revenue of Past Due Accounts	\$ 10,653,947	\$ 1,958,130	\$ 11,307,856	8,992,293
Revenue of Past Due E.A. Eligible Accts	\$ 4,667,797	\$ 657,513	\$ 3,693,973	2,825,928
Disconnection Notices Issued	5,749	3,064	16,589	13,905
Disconnection Notices to E.A. Eligibles	18	8	557	456
Involuntary Disconnections	405	17	149	56
Reconnections	289	10	120	39
Accounts Determined Uncollectible	1,282	447	1,689	1,213
Uncollectible E.A. Eligible Accounts	42	9	82	69