

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: January 2025**

	December	January	% Change	January	% Change
Category	2024	2025	Dec-Jan	2024	2024-2025
Total Accounts	1,949,837	1,951,717	0.10%	1,937,420	0.74%
Total Accounts Past Due	199,085	202,145	1.54%	176,039	14.83%
E.A. Eligible Accounts	52,513	70,040	33.38%	96,217	-27.21%
E.A. Eligible Accounts w/Past Due Balance	23,003	35,591	54.72%	32,144	10.72%
Revenue of Past Due Accounts	\$ 30,593,619	\$ 34,825,710	13.83%	\$ 29,431,680	18.33%
Revenue of Past Due E.A. Eligible Accts	\$ 6,970,621	\$ 11,913,672	70.91%	\$ 9,648,971	23.47%
Disconnection Notices Issued	45,248	45,672	0.94%	63,933	-28.56%
Disconnection Notices to E.A. Eligibles	411	745	81.27%	1,371	-45.66%
Involuntary Disconnections	695	724	4.17%	967	-25.13%
Reconnections	528	465	-11.93%	723	-35.68%
Accounts Determined Uncollectible	6,402	6,158	-3.81%	8,415	-26.82%
Uncollectible E.A. Eligible Accounts	731	707	-3.28%	559	26.48%

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: January 2025**

	Black Hills Energy	Liberty Energy
Category	(Gas Only)	(Gas Only)
Total Accounts	147,148	3,661
Total Accounts Past Due	10,259	719
E.A. Eligible Accounts	4,527	261
E.A. Eligible Accounts w/Past Due Balance	1,174	66
Revenue of Past Due Accounts	\$ 1,354,354	\$ 161,570
Revenue of Past Due E.A. Eligible Accts	\$ 225,664	\$ 19,204
Disconnection Notices Issued	5,517	504
Disconnection Notices to E.A. Eligibles	0	10
Involuntary Disconnections	3	0
Reconnections	0	0
Accounts Determined Uncollectible	201	5
Uncollectible E.A. Eligible Accounts	3	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: January 2025**

	IP&L	IP&L	MidAmerican	MidAmerican
Category	(Electric)	(Gas)	(Electric)	(Gas)
Total Accounts	402,240	196,028	635,336	567,304
Total Accounts Past Due	25,599	11,238	81,011	73,319
E.A. Eligible Accounts	18,618	8,759	20,898	16,977
E.A. Eligible Accounts w/Past Due Balance	5,910	2,888	13,194	12,359
Revenue of Past Due Accounts	\$ 10,557,689	\$ 1,502,679	\$ 12,879,233	8,370,185
Revenue of Past Due E.A. Eligible Accts	\$ 4,036,578	\$ 521,724	\$ 4,415,291	2,695,211
Disconnection Notices Issued	4,971	2,319	17,760	14,601
Disconnection Notices to E.A. Eligibles	7	3	395	330
Involuntary Disconnections	295	2	375	49
Reconnections	193	8	240	24
Accounts Determined Uncollectible	1,757	666	2,073	1,456
Uncollectible E.A. Eligible Accounts	8	1	419	276