

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: December 2024**

Category	November 2024	December 2024	% Change Nov-Dec	December 2023	% Change 2023-2024
Total Accounts	1,947,254	1,949,837	0.13%	1,935,837	0.72%
Total Accounts Past Due	182,499	199,085	9.09%	186,639	6.67%
E.A. Eligible Accounts	40,818	52,513	28.65%	83,125	-36.83%
E.A. Eligible Accounts w/Past Due Balance	13,972	23,003	64.64%	25,777	-10.76%
Revenue of Past Due Accounts	\$ 26,213,225	\$ 30,593,619	16.71%	\$ 29,268,558	4.53%
Revenue of Past Due E.A. Eligible Accts	\$ 3,712,822	\$ 6,970,621	87.74%	\$ 7,093,667	-1.73%
Disconnection Notices Issued	42,435	45,248	6.63%	46,535	-2.77%
Disconnection Notices to E.A. Eligibles	833	411	-50.66%	901	-54.38%
Involuntary Disconnections	781	695	-11.01%	1,267	-45.15%
Reconnections	752	528	-29.79%	920	-42.61%
Accounts Determined Uncollectible	4,908	6,402	30.44%	7,889	-18.85%
Uncollectible E.A. Eligible Accounts	624	731	17.15%	542	34.87%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		146,910	3,668
Total Accounts Past Due		10,013	399
E.A. Eligible Accounts		4,002	242
E.A. Eligible Accounts w/Past Due Balance		944	17
Revenue of Past Due Accounts		\$ 815,765	\$ 66,673
Revenue of Past Due E.A. Eligible Accts		\$ 111,946	\$ 2,161
Disconnection Notices Issued		2,464	316
Disconnection Notices to E.A. Eligibles		0	3
Involuntary Disconnections		8	0
Reconnections		0	1
Accounts Determined Uncollectible		216	2
Uncollectible E.A. Eligible Accounts		1	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	402,039	195,883	634,474	566,863
Total Accounts Past Due	23,437	10,353	81,419	73,464
E.A. Eligible Accounts	14,469	6,912	15,346	11,542
E.A. Eligible Accounts w/Past Due Balance	3,612	1,724	8,742	7,964
Revenue of Past Due Accounts	\$ 9,579,997	\$ 1,111,669	\$ 14,697,013	4,322,502
Revenue of Past Due E.A. Eligible Accts	\$ 2,331,268	\$ 241,896	\$ 3,426,036	857,314
Disconnection Notices Issued	12,043	5,101	14,460	10,864
Disconnection Notices to E.A. Eligibles	5	0	233	170
Involuntary Disconnections	347	1	304	35
Reconnections	263	23	224	17
Accounts Determined Uncollectible	1,719	750	2,208	1,507
Uncollectible E.A. Eligible Accounts	7	5	430	288