



# FY 2024 ANNUAL REPORT

JULY 1, 2023 – JUNE 30, 2024

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## **ABOUT THE IOWA UTILITIES COMMISSION**

## AGENCY NAME CHANGE

After 38 years as the Iowa Utilities Board, the state agency welcomed a name change July 1, 2024, and is now known as the Iowa Utilities Commission (IUC). Board members are now called Commissioners. The IUC website can be found at <a href="mailto:iuc.iowa.gov">iuc.iowa.gov</a>.

The name change is the result of legislation in Senate File 2385 and follows state government reorganization in 2023 that removed the agency from underneath the umbrella of the Department of Commerce.

## **MISSION STATEMENT**

The Iowa Utilities Commission regulates utilities, as established by law, to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to Iowans.

## VISION STATEMENT

The Iowa Utilities Commission is engaged in continuous improvement activities in order to be a regulatory expert and solutions-oriented partner regarding current and emerging utility matters.

## GUIDING PRINCIPLES - CORE VALUES

The IUC implements the following guiding principles in the fulfillment of agency duties:

- > Act with integrity
- > Seek continuous improvement
- > Encourage everyone to learn
- > Value innovation
- > Embrace ownership
- Practice open communication and transparency
- > Treat everyone with respect

## **ORGANIZATION**

The IUC is an independent, quasi-judicial agency. The three Commissioners are appointed by the Governor and confirmed by the Iowa Senate. Subject to confirmation by the Senate, the Governor shall appoint a member as the chairperson. The chairperson shall be the administrator and the appointment as chairperson shall be for a two-year term.

## COMMISSION MEMBERS

Erik M. Helland Commission Chair (May 1, 2023 – present)
Joshua J. Byrnes Commissioner (November 30, 2020 – present)

Sarah M. Martz Commissioner (May 1, 2023 – present)

#### Stakeholders

The IUC's two primary customer groups are utility customers and utility companies. The agency also considers utility associations, federal agencies, regulatory agencies in other states, other State of Iowa agencies, environmental and industry groups, and all Iowans to be its stakeholders.

## JURISDICTION AND REGULATORY AUTHORITY

## **ELECTRIC**

The IUC regulates electricity under Iowa Code chapter 476. The agency regulates the rates and services of two investor-owned electric companies, MidAmerican Energy Company (MidAmerican), a subsidiary of Berkshire Hathaway Energy, and Interstate Power and Light Company (Alliant-IPL), a subsidiary of Alliant Energy. Together these companies serve more than one million electric customers in Iowa.

Iowa's municipal electric utilities are regulated by the IUC for service and other matters specified by statute. Rural electric cooperatives are regulated by the IUC for service and have the option of choosing to be regulated for rates.

In addition, IUC Federal/Regional staff work closely with two Regional Transmission Organizations (RTO) with Iowa connections: Midcontinent Independent System Operator (MISO) and the Southwest Power Pool (SPP).

MISO and SPP are not-for-profit, member-based organizations. MISO is focused on three critical tasks: managing the generation and transmission of high-voltage electricity across 15 U.S. states, including parts of Iowa, and one Canadian province; managing energy markets in the MISO region; and planning the grid of tomorrow. SPP oversees the bulk electric grid and wholesale power market in the central United States on behalf of a diverse group of utilities and transmission companies in 17 states, including parts of Iowa. SPP ensures the reliable supply of power, adequate transmission infrastructure, and competitive wholesale electricity prices for a 552,000-square-mile region, including more than 70,000 miles of high-voltage transmission lines in the Eastern Interconnection. Iowa is part of the Eastern Interconnection.

During this reporting period, IUC staff worked with and through both MISO and SPP on various policy and market-related issues that arose at the Federal Energy Regulatory Commission (FERC).

## NATURAL GAS

The IUC has general jurisdiction over gas utilities furnishing natural gas by piped distribution under chapter 476, but does not regulate propane gas. The IUC regulates the rates and services of four investor-owned gas utilities: MidAmerican, Alliant-IPL, Black Hills Energy, and Liberty Utilities. The IUC also regulates certain areas of gas service provided by municipal utilities. Gas utilities having fewer than 2,000 customers are subject to separate rate and service regulatory provisions under Iowa Code section 476.1C.

The IUC's jurisdiction also includes inspection of interstate natural gas pipelines on behalf of the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA) under Iowa Code chapter 479A. The pipeline safety program is annually certified by PHMSA and provides the IUC the authority for conducting inspections and accident investigations on intrastate pipelines that lie entirely within Iowa.

## **TELECOMMUNICATIONS**

The IUC has limited regulatory authority over the telecommunications industry under Iowa law that is tailored to ensure fair, affordable, universal access to necessary services. In 2017, the IUC issued an order deregulating landline telephone service quality for Iowa customers in Docket No. INU-2016-0001, based on the determination that there was effective competition for local communications services. However, the IUC maintains regulatory oversight relating to the following essential communications services and service provider types based on the determination that regulation continues to be in the public interest and has met the test in Iowa Code 476.1D:

- Assessments for Dual Party Relay Service;
- Duties and authority delegated to the IUC by the Federal Communications Commission;
- Telecommunications carrier registration requirements;
- Annual reports; and
- Rate and service regulation of Alternative Operator Service providers.

In addition, the IUC issues cable television franchise certificates pursuant to Iowa Code chapter 477A and shall issue a certificate of franchise authority within 30 calendar days after receipt of a completed application and affidavit submitted by the applicant and signed by an officer or general partner of the applicant, subject to the requirements in section 477A.3. The certificate authorizes the construction and operation of a cable system in a public right-of-way and authorizes a municipality to collect a franchise fee from the system owner.

Under Iowa Code chapter 477C, the IUC administers a dual party relay service program to allow persons who are deaf, hard of hearing, deaf-blind, or have difficulty speaking to use a telecommunications device.

The IUC administers the program, which has two primary components. First, section 477C.3 directs the IUC to plan, establish, administer, and promote a statewide dual party relay service, which is a communication system that provides these individuals with access to the telephone system functionally equivalent to the access available to persons who are not deaf, hard of hearing, deaf-blind, or have difficulty speaking. Second, section 477C.4 directs the IUC to plan, establish, administer, and promote a program to secure, finance, and distribute specialized or supplemental telecommunications equipment to provide access to the telephone system.

#### WATER

The IUC regulates the rates and service of one investor-owned water utility, Iowa-American Water Company. The company serves water customers in the cities of Davenport, Clinton, Bettendorf, Riverdale, Panorama Park, LeClaire, Blue Grass, and Dixon, and surrounding parts of Scott County, Iowa. The IUC does not regulate municipally owned waterworks or rural water districts.

## SEWER AND WASTEWATER

The IUC has limited authority over the rates, services, and disconnection of water, storm water, and sanitary sewer services provided by investor-owned utilities.

The IUC has limited statutory authority to approve the sale and acquisition of water, sanitary sewer, or storm water utilities with a purchase price of three million dollars or more and specify advance ratemaking principles that will apply when the costs of the acquired utility are included in regulated rates.

#### OTHER AUTHORITIES

The IUC's jurisdiction also includes certification of electric power generators (chapter 476A), safety and siting authority over electric transmission lines (chapter 478), safety and siting of intrastate natural gas pipelines (chapter 479), and the siting of hazardous liquid pipelines (chapter 479B).

Additionally, the IUC has a Memorandum of Understanding with the Attorney General's Office regarding Iowa's One Call law and investigations related to violations of the One Call law regarding underground utility infrastructure. One Call complaints may be investigated by IUC staff and then forwarded to the Attorney General for review and enforcement.

In addition to ratemaking and service regulation, the IUC has the authority to resolve complaints about utility service, approve plans for energy efficiency programs, approve plans for the recovery of costs to control emissions from generating facilities, oversee affiliate transactions, and review utility company proposals for reorganization.

## **IUC ADMINISTRATIVE RULES**

The IUC's rules can be found in Iowa Administrative Code (IAC) 199, chapters 1-45, and available at <a href="https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=199">https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=199</a>.

During FY 2024 the IUC continued its comprehensive review of each of its rules chapters in compliance with <u>Iowa Code subrule 17-A.7(2)</u>, which states that a rules review be conducted over each five-year period. Pursuant to IUC rule found in Iowa Administrative Code (IAC) 199—3.11, *Review of Rules*, the IUC performs an ongoing review of its rules through rulemaking dockets and makes information available to the public on the IUC website about those dockets, the rulemaking process, and proposed rules.

On January 10, 2023, Gov. Kim Reynolds issued Executive Order 10, putting a moratorium on administrative rulemaking and instituting a comprehensive review of all existing administrative rules. The Executive Order also directs a comprehensive evaluation and rigorous cost benefit analysis of existing rules to evaluate their public benefits, whether the benefits justify the cost, and whether there are less restrictive alternatives to achieve their intended goal.

As of June 30, 2024, the IUC completed 12 rulemakings, which means that 12 chapters went through the Executive Order process and became effective prior to June 30. The deadline for the IUC to complete its Executive Order process is December 2025.

## FY 2024 PROJECT, PROGRAMS, AND FUNCTION HIGHLIGHTS

## INFORMATION TECHNOLOGY (IT)

During the reporting period, the IUC initiated a number of projects designed to encourage efficiencies in workflow and procedures. Items of interest include:

- Continuous improvement of the current electronic filing system (EFS), including rollout of an updated front-facing website, transfer data back-end to an Azure environment, and evaluating and implementing changes benefiting utilities and external stakeholders.
- Evaluating and improving the mechanism by which annual reports are collected, clarifying areas of need and streamlining the end-user process.
- Evaluating technology equipment needs and responding by providing the opportunity for employees to acquire equipment to meet their individual needs.
- Completing analysis of workflow, internal processes, and desired reporting, a process conducted over the past two years, with the end goal of acquiring a new software platform targeted at internal work activities across the organization. A software vendor was selected and work will begin on configuring and deploying the web-based application in FY24. A Department of Management/Department of Information Technology (DOM DoIT) project manager was hired and aided in the smooth rollout of the software development and ensured DOM DoIT policy and procedure was followed.
- The overall communication process was improved by acquiring a Unified Communications Platform (Zoom) which provides both video conferencing and telephony. An expanded Automated Call Distribution (ACD) system is included with the Zoom solution and the agency expanded this capability by adding the Zoom Contact Center solution. This unified approach allowed the agency to realize annual savings over the cost of disparate telephone, video conferencing, webinar, and call distribution software.
- Evaluating a Customer Relationship Management platform that will integrate with the Zoom Phone/EFS system to further allow quick response to stakeholder needs.
- Acquiring an analysis software solution to allow quick evaluation of regulatory compliance and trends.
- Continuing to embrace the Google infrastructure, with emphasis on resource calendaring and Google shared drives that will allow the IUC to migrate shared data more effectively, lowering costs and improving overall efficiency.

## ELECTRIC TRANSMISSION SAFETY AND FRANCHISE PETITIONS

During the reporting period, the IUC's Safety and Engineering bureau staff inspected seven electric transmission line operators for compliance with safety standards. Staff inspected office records and conducted 65 safety code compliance inspections of electrical lines and facilities. These inspections also reviewed the utilities' compliance with required inspection and maintenance plans. Staff also conducted 180 field inspections for franchise petitions that were filed with the IUC. A total of 40 electric franchise petitions were filed with the IUC between July 1, 2023, and June 30, 2024.

During this time period, the IUC issued 12 new electric transmission line franchises, 28 extensions to expiring franchises, and 16 amendments for existing franchises. In addition, 17 public informational meetings were held on proposed transmission line projects. One new electric transmission line franchise was withdrawn and three electric transmission line franchises were revoked during this reporting period.

Additionally, the IUC found a total of 91 electric transmission line (E-docket) probable violations. Utilities filed five electric contact accident reports with the IUC during the reporting period. Among the five accidents, one led to a hospitalization and one resulted in a fatality.

## NATURAL GAS SAFETY AND FRANCHISE PETITIONS

As part of a certification agreement with and grant funding provided from the United States Department of Transportation through PHMSA's Office of Pipeline Safety, the IUC can be reimbursed for up to 80% of the cost of its natural gas pipeline safety inspection program. Because this grant funding is issued on a calendar-year basis, all information is for CY 2023.

In CY 2023 the IUC Safety and Engineering staff inspected:

- Two interstate distribution liquefied natural gas (LNG) units;
- 25 municipal gas distribution units;
- 12 private gas distribution units; and
- 27 interstate transmission units.

During the reporting period, IUC Safety and Engineering staff found 300 probable violations of federal and state pipeline safety rules, which resulted in 61 compliance actions. The 300 probable violations were the result of individual inspections filed as RG- or P-dockets with the IUC, and they are entered into the IUC Safety and Engineering bureau database for tracking. During this reporting period, 37 pipeline permit petitions were filed with the IUC.

The IUC issued no new pipeline permits, one renewal to expiring permits, six amendments to pipeline permits and 30 petitions for reclassification of a pipeline.

Also, the IUC's Safety and Engineering bureau supports the Office of the Attorney General by conducting investigations of alleged violations of Iowa's One Call damage prevention law, providing 72 summaries to the Attorney General for legal review.

## PUBLIC INFORMATION – MEDIA RELATIONS

During the reporting period, the IUC Communications staff assisted or responded to 304 inquiries from the news media, utility industry press, general public, and other individuals seeking information about the IUC's proceedings, major docket decisions, and proposed infrastructure projects.

Public information was provided to all inquiries, which included responses to individuals on specific docket requests, how to attend or participate virtually in an IUC meeting or proceeding,

or how to find information about open dockets in EFS. Responses also detailed how interested persons can find information on the IUC website or file written complaints about utility service under the IUC's informal complaint process pursuant to 199 IAC chapter 6, or how to file a written comment in an open docket before the IUC.

During the reporting period Communications staff:

- Issued 26 news releases and four quarterly e-newsletters via the GovDelivery platform to help inform Iowans about specific docket decisions by the IUC and other agency proceedings, and provided helpful consumer information to utility customers, stakeholders, and the general public.
- Continued to improve the digital experience on our agency website to enhance our users' experience with added navigation and quick links, and revised webpages to plain language to provide timely information to utility customers, stakeholders, and the general public. Top 10 website pages were promoted on our homepage via navigation for ease of search and use.
- Participated and provided IUC information at public informational meetings for infrastructure projects such as electric transmission lines, pipelines, and for consumer comment meeting on utility requests to increase customer rates.

## CUSTOMER SERVICE

The IUC Customer Service bureau aids utility customers, utility company staff, the general public, and other stakeholders to help resolve utility service complaints made by telephone, email, and submissions through the IUC website. Customer Service tracks all calls and written correspondence per administrative rules at 199 IAC chapter 6, including disconnection complaints, billing disputes, and land restoration and telecommunications service quality issues.

In FY24, Customer Service investigated 93 informal complaints and written inquiries, handled 435 telephone complaints, and resolved 482 other inquiries.

## FY 2024 MAJOR DOCKETS

All filings in dockets opened by the IUC are made in the IUC's electronic filing system (EFS). The dockets are identified by docket type and the calendar year of the filing. The major dockets listed below link to EFS where the filings and IUC orders can be reviewed.

- Docket No. C-2021-0191, Iowa American Water Company; Billing, Disconnect, Poor Customer Service, and Repair
- Docket No. E-20994, ITC Midwest; Petition for Extension of Electric Transmission Line in Linn County
- Docket No. E-21373, Central Iowa Power Cooperative (CIPCO); Electric Franchise to Erect, Maintain, and Operate an Electric Transmission Line in Webster County
- Docket No. E-22417, MidAmerican Energy Company (MidAmerican); Request for Informational Meeting, Electric Transmission Line Near Cumming
- Docket No. E-22430, Silver Queen Wind Farm LLC
- Docket No. E-22436, Soo Green HVDC Link ProjectCo, LLC

- Docket No. E-22543, MidAmerican; Electric Franchise to Erect, Maintain, and Operate an Electric Transmission Line in Webster, Wright, and Franklin counties
- Docket No. E-22544, ITC Midwest; Electric Franchise to Erect, Maintain, and Operate an Electric Transmission Line in Marshall, Tama, Benton, and Linn counties
- Docket No. EEP-2022-0150, Interstate Power & Light Company (IPL); 2024-2028
   Energy Efficiency Plan
- Docket No. EEP-2022-0156, MidAmerican; 2024-2028 Energy Efficiency Plan
- Docket No. EEP-2022-0222, Liberty Utilities; 2024-2028 Energy Efficiency Plan
- Docket No. EEP-2022-0225, Black Hills Energy; 2024-2028 Energy Efficiency Plan
- Docket No. EPB-2020-0156, MidAmerican; Energy Emission Plan
- Docket No. FCU-2018-0007, IPL; U.S. Department of Agriculture (USDA) vs. IPL and City of Ames, Service Territory Boundary
- Docket No. GCU-2021-0001, Coggon Solar LLC; Application for Certificate of Public Convenience and Necessity
- Docket No. GCU-2021-0002, Duane Arnold Solar, LLC; Request for Waiver of 199 IAC 24.7
- Docket No. GCU-2021-0003, Duane Arnold Solar II, LLC; Request for Waiver of 199 IAC 24.7
- Docket No. GCU-2021-0004, Duane Arnold Solar III, LLC; Request for Waiver of 199 IAC 24.7
- Docket No. GCU-2021-0005, Hawkeye Solar LLC; Application for Generating Certificate and Request for Waivers
- Docket No. GCU-2022-0001, Grand Junction Solar, LLC; Request for Generating Certificate
- Docket No. GCU-2022-0002, Goldfinch Solar Project, LLC; Request for Generating Certificate
- Docket No. GCU-2022-0003, IPL; Request for Generating Certificate
- Docket No. GCU-2022-0004, IPL; Request for Generating Certificate
- Docket No. HLP-2021-0001, Summit Carbon Solutions, LLC; Petition for Hazardous Liquid Pipeline Permit
- Docket No. HLP-2021-0002, NuStar Pipeline Operating Partnership L.P.; Permit to Operate and Maintain a Hazardous Liquid Pipeline in Lee County
- Docket No. HLP-2021-0003, Navigator Heartland Greenway LLC; Petition for Hazardous Liquid Pipeline Permit
- Docket No. HLP-2022-0002, Wolf Carbon Solutions US LLC; Hazardous Liquid Pipeline
- Docket No. HLP-2023-0001, Sinclair Transportation Company LLC; Hazardous Liquid Pipeline
- Docket No. HLP-2023-0002, Enterprise Products Operating, LLC; Hazardous Liquid Pipeline
- Docket No. HLP-2023-0003, BP Pipelines (North America) Inc.; Hazardous Liquid Pipeline
- Docket No. HLP-2023-0004, Summit Carbon Solutions, LLC; Hazardous Liquid Pipeline
- Docket No. INU-2021-0001, Investigation into a Comprehensive Statewide Plan for Iowa's Transmission Grid of the Future

- Docket No. INU-2022-0002, Investigation into Iowa Utilities' 2022-2023 Winter Preparedness Plans
- Docket No. INU-2023-0001, Investigation into Iowa Utilities' 2022-2023 Summer Preparedness Plans
- Docket No. NOI-2022-0001, Opening Docket to Consider for EV and Demand Response as Required by the IIJA
- Docket No. NOI-2023-0001, House File 617 Review of Specified Provisions and Utility Ratemaking Procedures
- Docket No. PGA-2021-0222, Liberty; Reviewing Filings for Purchased Gas Adjustments of Rate-Regulated Utilities
- Docket No. PGA-2022-0150, IPL; Reviewing Filings for Purchased Gas Adjustments of Rate-Regulated Utilities
- Docket No. PGA-2022-0156, MidAmerican; Reviewing Filings for Purchased Gas Adjustments of Rate-Regulated Utilities
- Docket No. PGA-2022-0225, Black Hills; Reviewing Filings for Purchased Gas Adjustments of Rate-Regulated Utilities
- Docket No. RPU-2013-0004, MidAmerican; Request to Remove Depreciation Deferral Cap
- Docket No. RPU-2020-0001, Iowa American Water Company (IAWC); Water Rate Increase
- Docket No. RPU-2021-0003, IPL; Application for Advance Ratemaking Principles, Waiver of Reorganization Requirements, and Limited Waiver of Energy Adjustment Clause Requirements
- Docket No. RPU-2022-0001, MidAmerican; Application for Determination of Ratemaking Principles
- Docket No. RPU-2022-0002, IAWC; Rate Proceeding Utility
- Docket No. RPU-2023-0001, MidAmerican; Proposed Rate Increase
- Docket No. RPU-2023-0002, IPL; Proposed Rate Increase
- Docket No. RPU-2024-0001, Black Hills Energy; Proposed Rate Increase
- Docket No. RPU-2024-0002, IAWC; Proposed Rate Increase
- Docket No. SPU-2015-0039, Black Hills; Approval that Establishes Minimum Safety Standards for Farm Taps as a Condition of Service
- Docket No. SPU-2023-0002, Enterprise Products Operating, LLC; Service Proceeding Utility
- Docket No. SPU-2023-0003, Sinclair Transportation Company; Service Proceeding Utility
- Docket No. TF-2022-0271, IAWC; Tariff Filing

## RULEMAKING DOCKETS

During the reporting period, the IUC continued to review dockets on its rule's chapters in compliance with Iowa Code 17A.7(2), which requires a rules review be conducted over each five-year period. During FY 2024, the IUC reviewed chapters 10 through 18.

As of June 30, 2024, the IUC completed 12 rulemakings, which means that 12 chapters went through the Executive Order 10 process and became effective prior to June 30. The deadline for the IUC to complete its EO10 process is December 2025.

The following docket numbers and chapters listed are in the review process (have or had rulemakings) at the close of the FY 2024 reporting period.

- RMU-2023-0001 Chapter 1: Review of Organization and Operation Rules
- RMU-2023-0002 Chapter 2: Review of Forms Rules
- RMU-2023-0003 Chapter 3: Review of Rulemaking Rules
- RMU-2023-0004 Chapter 4: Review of Declaratory Orders Rules
- RMU-2023-0005 Chapter 5: Review of Procedure for Determining the Competitiveness of a Communications Service of Facility Rates Rules
- RMU-2023-0006 Chapter 6: Review of Complaint Procedures Rules
- RMU-2023-0007 Chapter 7: Review of Practice and Procedure Rules
- RMU-2023-0008 Chapter 8: Review of Civil Penalties Rules
- RMU-2023-0009 Chapter 9: Review of Restoration of Agricultural Lands During and After Pipeline Construction Rules
- RMU-2023-0010 Chapter 10: Review of Intrastate Gas Pipelines and Underground Gas Storage Rules
- RMU-2023-0011 Chapter 11: Review of Electric Lines Rules
- RMU-2023-0012 Chapter 12: Review of Interstate Natural Gas Pipelines and Underground Storage Rules
- RMU-2023-0013 Chapter 13: Review of Hazardous Liquid Pipelines and Underground Gas Storage Rules
- RMU-2023-0014 Chapter 14: Review of Electronic Filing Rules
- RMU-2023-0015 Chapter 15: Review of Cogeneration and Small Power Production Rules
- RMU-2023-0016 Chapter 16: Review of Accounting Rules
- RMU-2023-0017 Chapter 17: Review of Assessments Rules
- RMU-2023-0018 Chapter 18: Review of Utility Records Rules
- RMU-2023-0019 Chapter 19: Review of Service Supplied by Gas Utilities Rules
- RMU-2023-0020 Chapter 20: Review of Service Supplied by Rate-Regulated Electric Utilities Rules
- RMU-2023-0021 Chapter 21: Review of Service Supplied by Water, Sanitary Sewage, and Storm Water Drainage Utilities Rules
- RMU-2023-0022 Chapter 22: Review of Regulation of Telecommunications Service Rules
- RMU-2023-0023 Chapter 23: Review of Annual Report Rules
- RMU-2023-0025 Chapter 25: Review of Iowa Electrical Safety Code Rules
- RMU-2023-0026 Chapter 26: Review of Rate Cases, Tariffs, and Rate Regulation Election Practice and Procedure Rules

- RMU-2023-0027 Chapter 27: Review of Regulation of Electric Cooperatives and Municipal Electric Utilities Under Iowa Code Chapter 476 Rules
- RMU-2023-0029 Chapter 29: Review of Management Efficiency Evaluation Rules
- RMU-2023-0030 Chapter 30: Review of Renewable Energy Percentage Verification Rules
- RMU-2023-0031 Chapter 31: Review of Access to Affiliate Records, Requirements for Annual Filings, and Service and Asset Transfer Costing Standards Rules
- RMU-2023-0032 Chapter 32: Review of Reorganization Rules
- RMU-2023-0033 Chapter 33: Review of Nonutility Services Recordkeeping and Cost Allocations Rules
- RMU-2023-0034 Chapter 34: Review of Nonutility Service Rules
- RMU-2023-0035 Chapter 35: Review of Energy Efficiency and Demand Response Planning and Reporting for Natural Gas and Electric Utilities Required to be Rate-Regulated Rules
- RMU-2023-0037 Chapter 37: Review of Equipment Distribution Program Rules
- RMU-2023-0038 Chapter 38: Review of Local Exchange Competition Rules
- RMU-2023-0039 Chapter 39: Review of Universal Service Rules
- RMU-2023-0040 Chapter 40: Review of Competitive Bidding Process Rules
- RMU-2023-0041 Chapter 41: Review of Ratemaking Principles Proceeding Rules
- RMU-2023-0042 Chapter 42: Review of Crossing of Railroad Right-of-Way Rules
- RMU-2023-0044 Chapter 44: Review of Certificates of Franchise Authority for Cable and Video Service Rules
- RMU-2023-0045 Chapter 45: Review of Electric Interconnection of Distributed Generation Facilities Rules

## COURT CASES AND FEDERAL PROCEEDINGS

#### **IOWA COURTS**

## LS Power et al v. State of Iowa, Iowa Utilities Board et al.

## Polk County No. CVCV060840 / Iowa Supreme Court No. 21-0696

This district court action is a challenge to the constitutionality of Iowa Code section 478.16, adopted by the Iowa Legislature during the 2020 legislative session. The subject matter relates to entities authorized to build new electric transmission lines in Iowa. LS Power Midcontinent LLC and Southwest Transmission LLC filed a Petition for Declaratory and Injunctive Relief on October 14, 2020. On March 25, 2021, the proceeding was dismissed by the Polk County District Court. Rehearing was denied by order dated April 23, 2021. An appeal was filed May 20, 2021. The Iowa Supreme Court reversed the decision of the District Court on March 24, 2023, and remanded the case. The Polk County District Court granted summary judgement to the petitioners, LS Power Midcontinent LLC and Southwest Transmission LLC on December 4, 2023, and further issued injuncted relief. The defendants and intervenors have appealed portions of the injunctive relief and the appeal remains pending in the Iowa Appellate Courts as of the close of the reporting period.

## Summit Carbon Solutions v. Iowa Utilities Board Supreme Court No. 22-1444 / Polk County No. CVCV062900 (Docket No. HLP-2021-0001)

This district court action arises from a request for public records submitted by Sierra Club Iowa Chapter for landowner informational meeting mailing lists filed by Summit Carbon and deemed confidential, in part, by the Commission. On August 12, 2022, the District Court denied Summit Carbon's request for an injunction blocking the release of the records. On September 9, 2022, Summit Carbon filed a notice of appeal. On January 24, 2024, Summit Carbon voluntarily dismissed the appeal.

## Interstate Power and Light Company v. Iowa Utilities Board

Polk County No. CVCV065011 (Docket No. RPU-2021-0003)

This district court proceeding seeks judicial review of an order denying advance ratemaking for 150 MW of solar and battery energy storage system projects. On June 20, 2023, the district court issued a stay pending the parties' joint agreement for rehearing and reconsideration by the Commission. On December 12, 2023, Interstate Power and Light Company voluntarily dismissed this matter.

## Wolf Carbon Solutions US, LLC v. Iowa Utilities Board Polk County No. EQCE088916 and EQCE088409 (Docket No. HLP-2022-0002)

These district court proceedings, filed September 7, 2022, arise from a request for public records for landowner informational meeting mailing lists filed by Wolf Carbon and deemed

confidential, in part, by the Commission. Wolf Carbon's motions for a temporary stay of these proceedings were granted on September 23, 2022. A trial scheduling conference was scheduled for August 6, 2024. The matter remains pending as of the close of the reporting period.

## Navigator Heartland Greenway, LLC v. Iowa Utilities Board

Polk County No. EQCE088024 (Docket No. HLP-2021-0003)

This district court proceeding, filed January 3, 2023, arises from a request for public records for landowner informational meeting mailing lists filed by Navigator Heartland Greenway and deemed confidential, in part, by the Commission. Navigator Heartland Greenway's motion for a temporary stay of the proceeding was granted on September 16, 2022. On November 14, 2023, this matter was dismissed at the request of Navigator Heartland Greenway.

## **Enterprise Products Operating LLC v. Iowa Utilities Board**

Polk County No. CVCV065780 (Docket No. SPU-2023-0002)

This district court proceeding, filed July 7, 2023, arises from the imposition of civil penalties against Enterprise Products Operating LLC for the operation of hazardous liquid pipelines without the necessary permits as required by Iowa Code Chapter 479B. Oral argument was held on July 1, 2024, and a decision is pending as of the close of the reporting period.

#### FEDERAL COURTS

As of the close of the reporting period, no cases involving the IUC were pending in any federal court.

## FEDERAL COMMUNICATIONS COMMISSION (FCC)

During the reporting period, the IUC submitted its Annual State Certification to the FCC and the Universal Service Administrative Company (USAC) under the requirements of federal rule 47 CFR section 54.314. This rule addresses how the IUC should file its annual certification indicating that the federal high-cost universal service support provided to the eligible telecommunications carriers (ETCs) within Iowa was used for the provision, maintenance, and upgrading of facilities and services for which the support was intended. The IUC's 2023 annual certification covered 164 ETCs that met the requirements for certification and are eligible to receive federal high-cost support. In calendar year 2023, Iowa's ETCs received approximately \$193 million of federal high-cost universal service fund support.

Also, more than 166 wireline and wireless ETCs serving customers in Iowa received federal Lifeline funding. In calendar year 2023, these carriers received approximately \$5.5 million in low-income support, and approximately 51,000 low-income Iowans received Lifeline and Affordable Connectivity Program assistance for wireless, wireline, and broadband services. Service providers must use the National Verifier to assist consumers to apply for the Lifeline Program and Affordable Connectivity Program. The Affordable Connectivity Program ended in

May 2024. Consumers may also use the National Verifier consumer portal or write by mail to apply for Lifeline assistance.

## FEDERAL ENERGY REGULATORY COMMISSION (FERC)

During this reporting period, the IUC Federal/Regional team worked, both directly and through the Organization of MISO States (OMS) and the Regional State Committee (RSC), on various policy issues that arose in the regional energy markets and at FERC. Examples of those filings included:

- ER24-1638 (Comments in Support): MISO Direct-Loss of Load Resource Accreditation Proposal
- ER24-1317: Effective Load Carrying Capability Policy (ELCC) Accreditation for Renewable Generation and Performance Based Accreditation Policy (PBA) Accreditation for Conventional Generation
- ER24-2397: Resource Availability Definition and Improved Outage Policy

## REGIONAL ELECTRIC TRANSMISSION MARKETS

During the reporting period, staff on the IUC Federal/Regional team actively participated in MISO and SPP stakeholder meetings regarding regional and interregional transmission planning and cost allocation, and continued discussions on 2023 summer and winter preparedness, resource availability and need studies, generation interconnection procedures, markets and prices, reliability, and seams issues.

Staff served on the SPP Cost Allocation Working Group and chaired the OMS Seams Advisory Group during calendar year 2023. Staff also followed interconnection issues discussed at SPP at the Generator Interconnection User Forum, the Supply Adequacy Work Group, Transmission Working Group and Markets and Operations Policy Committee. IUC Commissioner Josh Byrnes was appointed president of the Organization of MISO States in January 2024 and also served as OMS strategic liaison for transmission planning and MISO Planning Advisory Committee.

Staff participated in the Joint OMS OPSI (Pennsylvania-New Jersey-Maryland Interconnection) Commissions on Interregional Transmission Planning Establishing Minimum Interregional Transfer Capability to the Inter-Regional Planning Stakeholder Advisory Committee.

## COMMENTS WITH THE ORGANIZATION OF MISO STATES (OMS)

As an active stakeholder of MISO's regulatory sector, the IUC participated in a number of filings made by the OMS that included doc-less interventions. The IUC participated in the following FERC filings made by the OMS:

- ER23-2478-000 (Intervention/Comments): Elimination of MVP Limited Review Requirement
- ER23-2977-000 (Intervention/Comments): Reliability-Based Demand Curve
- ER24-340-000 (Intervention/Comments): Generator Interconnection Queue Reforms
- ER24-341-000 (Intervention/Comments): Generator Interconnection Queue Reforms
- EL24-61/EL24-85 (Comments): MISO's and Montana-Dakota Utilities Complaints re Charlie-creek Watford Flowgate
- ER24-1638 (Comments in Support): MISO Direct-Loss of Load Resource Accreditation Proposal
- OMS/OPSI Letter to Interregional Planning Stakeholder Advisory Committee (letter urges PJM and MISO to begin exploring joint long-term interregional transmission planning between footprints); signed by Commissioner Byrnes as President of OMS

## COMMENTS WITH THE SOUTHWEST POWER POOL'S REGIONAL STATE COMMITTEE (RSC)

The IUC Commissioner assigned to the Southwest Power Pool Regional State Committee has one (1) vote of the 14 states whose utility commissioners have jurisdiction over resource adequacy, cost allocation and wholesale electricity market long term congestion rights allotment. The RSC voted on the following items that the Southwest Power Pool then filed with FERC.

- ER23-2781: Revisions to Add the Winter Season Resource Adequacy Requirement
- ER24-1221 and EL23-40: Compliance Filing in Response to Order Issued in EL23-40 (Planning Reserve Margin Procedure)
- ER24-1775: Revisions to Implement Congestion Hedging Improvements
- ER24-2003: Revisions to Allow Nomination of Candidate LTCRs for FSEs and GFA Carve Outs
- ER24-1317: Effective Load Carrying Capability Policy (ELCC) Accreditation for Renewable Generation and Performance Based Accreditation Policy (PBA) Accreditation for Conventional Generation
- ER24-2184: Congestion Hedging Over West DC Ties
- ER24-2397: Resource Availability Definition and Improved Outage Policy

## Financials/Assessments FY 2024

Remainder Assessments

FINAL INDUSTRY DIRECT & REMAINDER ASSESSMENT FOR FISCAL YEAR 2024		
Fiscal Year 2024 Expenditures		
Iowa Utilities Commission	\$12,748,813	
Total Assessable Base	\$12,748,813	
Fiscal Year 2024 Revenues Collected		
Direct Assessment Receipts	\$6,114,009	
Federal Support	\$757,962	
Intra-State Transfers and Reimbursements	\$39,562	
Other Receipts: Revenue Adjustments	\$12,500 <sup>1</sup>	
Total Revenues	\$ 6,924,033	
Fiscal Year 2024 Remainder Base	\$5,276,151	
Breakdown of FY 2024 Industry Direct & Remainder		
Industry Direct – Electric	\$ 2,247,171	
Industry Direct – Gas	\$ 947,616	
Industry Direct – Water	\$ 20,415	
·	•	
Industry Direct – Telephone	\$415,415	
Industry Remainder – Allocated to All Industries	\$1,645,533	
Total FY 2024 Industry Direct & Remainder	\$5,276,151	

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<sup>&</sup>lt;sup>1</sup> Revenue adjustments will be added to FY2025 Industry Direct & Remainder expenditure

#### 2023 UTILITY ASSESSABLE REVENUES AND 2024 ASSESSMENTS

Rate-Regulated Companies Electric Utilities Gas Utilities Water Utilities Telecom Service Providers <sup>2</sup> Subtotal	CY 2023 Revenues \$4,234,320,514 \$1,039,394,073 \$46,002,944 \$2,844,434 \$5,322,561,965	FY 2024 Industry Direct & Remainder \$3,053,571 \$1,182,751 \$32,618 \$9,065 \$4,278,005
Non-Rate-Regulated Companies  Municipal Electric Utilities  Municipal Gas Utilities  Rural Electric Cooperatives  Telecom Service Providers  Subtotal	\$582,841,748 \$93,001,971 \$807,059,882 \$278,692,539 <b>\$1,761,596,141</b>	\$210,166 \$52,916 \$291,006 \$444,069 <b>\$998,157</b>
Grand Total	\$7,084,158,106	\$5,276,162

## **Assessment Rates:**

## Rate-Regulated Companies

Electric Utilities: 0.000721148 or \$0.72 Per \$1,000 of Assessable Revenue Gas Utilities: 0.001137924 or \$1.14 Per \$1,000 of Assessable Revenue Water Utilities: 0.000709051 or \$0.71 Per \$1,000 of Assessable Revenue Telecom Service Providers: 0.003186801 or \$3.19 Per \$1,000 of Assessable Revenue

## Non-Rate-Regulated Companies

Electric Utilities: 0.000360574 or \$0.36 Per \$1,000 of Assessable Revenue Gas Utilities: 0.000568962 or \$0.57 Per \$1,000 of Assessable Revenue Telecom Service Providers: 0.001593401 or \$1.59 Per \$1,000 of Assessable Revenue

<sup>2</sup> Due to a July 1, 2021, change in Iowa Code § 476.10, remainder assessments for non-rate-regulated telecom service providers are to be computed at one-half the rate used in computing the rate for other persons. This is similar to how the assessments for gas and electric utilities exempted from rate regulation are calculated.

## RATE-REGULATED COMPANIES

	CY 2023	FY 2024 Industry
Company	Revenues	Direct & Remainder
Water Utilities		
Iowa-American Water Company	\$46,002,944	\$32,618
Subtotal Water Utilities	\$46,002,944	\$32,618
Electric Utilities		
Interstate Power and Light Company	\$1,791,918,019	\$1,292,238
MidAmerican Energy Company	\$2,442,402,495	\$1,761,333
Subtotal Electric Utilities	\$4,234,320,514	\$3,053,571
Gas Utilities		
Black Hills/Iowa Gas Utility Company, LLC	\$202,104,635	\$229,980
Interstate Power and Light Company	\$297,750,512	\$338,817
Liberty Energy (Midstates) Corporation d/b/a Liberty Utilities	\$5,145,301	\$5,855
MidAmerican Energy Company	\$534,393,625	\$608,099
Subtotal Gas Utilities	\$1,039,394,073	\$1,182,751
Telecom Service Providers		
Global Tel*Link Corporation	\$369,717	\$1,178
Inmate Calling Solutions, LLC	\$647,481	\$2,063
Minburn Telecommunications, Inc.	\$117,902	\$376
Network Communications International Corp.	\$405,074	\$1,291
Prodigy Solutions	\$38,810	\$1214
Securus Technologies, Inc.	\$611,889	\$1,950
TKC Telecom, LLC	\$653,561	\$2,083
Subtotal Telecom Service Providers	\$2,844,434	\$9,065
Total Rate Regulated Companies	\$5,322,561,965	\$4,278,005

## NON-RATE-REGULATED COMPANIES

		FY 2024
	CV 2022	Industry
Company	CY 2023 Revenues	Direct & Remainder
	e-Regulated Compani	
	,	
Muni	cipal Electric Utilities	
Afton	\$826,250	\$298
Akron	\$1,930,571	\$696
Algona	\$17,489,622	\$6,306
Alta	\$1,723,222	\$621
Alta Vista	\$181,752	\$66
Alton	\$967,647	\$349
Ames	\$65,278,300	\$23,538
Anita	\$861,606	\$311
Anthon	\$1,639,448	\$591
Aplington	\$859,637	\$310
Atlantic	\$15,694,889	\$5,659
Auburn	\$241,586	\$87
Aurelia	\$780,407	\$281
Bancroft	\$1,935,692	\$698
Bellevue	\$2,754,935	\$993
Bloomfield	\$2,420,765	\$873
Breda	\$528,187	\$190
Brooklyn	\$1,379,238	\$497
Buffalo	\$769,147	\$277
Burt	\$476,421	\$172
Callender	\$2,853,361	\$1,029
Carlisle	\$2,571,351	\$927
Cascade	\$1,746,592	\$630
Cedar Falls	\$60,306,506	\$21,745
Coggon	\$455,522	\$164
Coon Rapids	\$5,731,827	\$2,067
Corning	\$1,778,066	\$641
Corwith	\$368,169	\$133
Danville	\$538,155	\$194
Dayton	\$652,789	\$235
Denison	\$10,458,790	\$3,771
Denver	\$1,916,258	\$691
Dike	\$798,437	\$288
Durant	\$1,760,583	\$635
Dysart	\$1,249,749	\$451

		FY 2024
		Industry
	CY 2023	Direct &
Company Earlville	<b>Revenues</b> \$534,306	Remainder \$193
	\$4,838,687	\$1,745
Eldridge		
Ellsworth	\$796,289	\$287
Estherville	\$7,209,824	\$2,600
Fairbank	\$858,467	\$310
Farnhamville	\$431,787	\$156
Fonda	\$498,028	\$180
Fontanelle	\$635,357	\$229
Forest City	\$6,348,557	\$2,289
Fredericksburg	\$935,458	\$337
Glidden	\$861,696	\$311
Gowrie	\$1,233,409	\$445
Graettinger	\$1,386,440	\$500
Grafton	\$185,146	\$67
Grand Junction	\$752,789	\$271
Greenfield	\$5,154,868	\$1,859
Grundy Center	\$2,394,094	\$863
Guttenberg	\$2,478,060	\$894
Harlan	\$6,765,457	\$2,439
Hartley	\$1,553,320	\$560
Hawarden	\$2,365,175	\$853
Hinton	\$1,108,945	\$400
Hopkinton	\$667,661	\$241
Independence	\$8,075,642	\$2,912
Indianola	\$16,463,654	\$5,936
Keosauqua	\$1,523,736	\$549
Kimballton	\$199,441	\$72
La Porte City	\$1,687,603	\$609
Lake Mills	\$2,249,857	\$811
Lake Park	\$1,507,631	\$544
Lake View	\$2,009,166	\$724
Lamoni	\$2,476,920	\$893
Larchwood	\$1,002,776	\$362
Laurens	\$3,881,866	\$1,400
Lawler	\$341,007	\$123
Lehigh	\$220,269	\$79
Lenox	\$2,038,247	\$735
Livermore	\$380,100	\$137

		FY 2024
		Industry
	CY 2023	Direct &
Company Long Grove	<b>Revenues</b> \$390,612	Remainder \$141
Manilla	\$515,962	\$186
	\$3,035,686	\$1,095
Manning		\$1,095
Maguakata	\$1,426,906	-
Maquoketa Marathon	\$8,505,925	\$3,067
	\$235,515	\$85
McGregor Milford	\$902,503	\$325
	\$4,934,062	\$1,779
Montezuma	\$1,935,098	\$698
Mount Pleasant	\$9,234,691	\$3,330
Board of Water,	\$65,161,065	\$23,495
Electric, and		
Communications		
Trustees of the City of		
Muscatine, IA Neola	\$911,818	\$329
New Hampton	\$5,091,082	\$1,836
-		\$1,830
New London	\$2,200,870	
Ogden	\$2,306,591	\$832
Onawa	\$2,931,547	\$1,057
Orange City	\$7,661,698	\$2,763
Orient	\$293,346	\$106
Osage	\$6,782,770	\$2,446
Panora	\$1,493,474	\$539
Paton	\$427,993	\$154
Paullina	\$792,708	\$286
Pella	\$21,478,784	\$7,745
Pocahontas	\$1,959,444	\$707
Preston	\$503,686	\$182
Primghar	\$970,777	\$350
Readlyn	\$675,238	\$243
Remsen	\$1,566,182	\$565
Renwick	\$510,082	\$184
Rock Rapids	\$2,342,005	\$844
Rockford	\$949,357	\$342
Sabula	\$490,359	\$177
Sanborn	\$2,823,282	\$1,018
Sergeant Bluff	\$3,277,892	\$1,182
Shelby	\$567,486	\$205

		FY 2024	
		Industry	
	CY 2023	Direct &	
Company	Revenues	Remainder	
Sibley	\$3,338,120	\$1,204	
Sioux Center	\$10,373,932	\$3,741	
Spencer	\$16,828,987	\$6,068	
Stanhope	\$462,587	\$167	
Stanton	\$634,072	\$229	
State Center	\$1,877,695	\$677	
Story City	\$6,414,434	\$2,313	
Stratford	\$600,547	\$217	
Strawberry Point	\$989,115	\$357	
Stuart	\$1,924,241	\$694	
Sumner	\$2,756,583	\$994	
Tipton	\$2,909,648	\$1,049	
Traer Municipal Utilities	\$1,822,785	\$657	
Villisca	\$1,254,867	\$452	
Vinton	\$6,125,463	\$2,209	
Wall Lake	\$760,443	\$274	
Waverly	\$19,399,294	\$6,995	
Webster City	\$12,157,596	\$4,384	
West Bend	\$2,882,224	\$1,039	
West Liberty	\$6,186,908	\$2,231	
West Point	\$1,442,210	\$520	
Westfield	\$90,138	\$33	
Whittemore	\$634,982	\$229	
Wilton	\$2,433,970	\$878	
Winterset	\$5,587,023	\$2,015	
Woodbine	\$1,514,871	\$546	
Woolstock	\$175,305	\$63	
Subtotal Municipal	\$582,841,748	\$210,166	
Electric Utilities			
Munici	Municipal Gas Utilities		
Allerton Gas Company	\$962,585	\$548	
Alton	\$828,751	\$472	
Bedford	\$622,524	\$354	
Bloomfield	\$1,310,880	\$746	
Brighton	\$334,709	\$190	
Brooklyn	\$771,404	\$439	
Cascade	\$1,216,106	\$692	
Cedar Falls	\$16,762,320	\$9,537	
	, . ,	1 - / - 2 -	

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Clearfield	\$227,320	\$129
Coon Rapids	\$931,881	\$530
Corning	\$746,940	\$425
Dooley's Natural Gas of Iowa, LLC	\$626,633	\$357
Emmetsburg	\$1,949,764	\$1,109
Everly	\$384,723	\$219
Fairbank	\$459,338	\$261
Gilmore City	\$1,400,000	\$797
Graettinger	\$392,279	\$223
Guthrie Center	\$1,059,180	\$603
Harlan	\$3,537,312	\$2,013
Hartley	\$938,473	\$534
Hawarden	\$1,214,595	\$691
Lake Park	\$832,805	\$474
Lamoni	\$663,752	\$378
Lenox	\$1,934,987	\$1,101
Lineville	\$93,214	\$53
Lorimor	\$99,971	\$57
Manilla	\$376,375	\$214
Manning	\$2,088,496	\$1,188
Mapleton	\$581,405	\$331
Montezuma	\$662,822	\$377
Morning Sun	\$374,369	\$213
Moulton	\$235,202	\$134
Orange City	\$3,488,039	\$1,985
Osage	\$3,106,783	\$1,768
Prescott	\$83,480	\$47
Preston	\$466,993	\$266
Remsen	\$868,888	\$494
Rock Rapids	\$1,619,034	\$921
Rolfe	\$353,208	\$201
Sabula	\$335,850	\$191
Sac City	\$1,247,482	\$710
Sanborn	\$1,378,395	\$784
Sioux Center	\$13,772,306	\$7,836
Tipton	\$2,566,889	\$1,460
Titonka	\$324,028	\$184
Traer Municipal Utilities	\$1,052,515	\$599

		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Wall Lake	\$840,410	\$478
Waukee	\$13,171,563	\$7,494
Wayland	\$859,372	\$489
Wellman	\$478,154	\$272
West Bend	\$690,885	\$393
Whittemore	\$453,154	\$258
Winfield	\$449,133	\$256
Woodbine	\$774,298	\$441
Subtotal Municipal Gas	\$93,001,971	\$52,916
Utilities		
Rural Elec	tric Cooperatives	
Access Energy		
Cooperative	\$36,889,991	\$13,302
Allamakee Clayton Elec.	\$22,170,703	\$7,994
Amana Society Service	1 , 2, 22	1 /
Company	\$7,832,743	\$2,824
Atchison Holt Electric	Ţ:/JCC_/::C	<del>+-/</del>
Coop.	\$2,319,393	\$836
Boone Valley Electric	. , ,	
Coop.	\$818,322	\$295
Butler County Rural		
Elec. Coop.	\$30,744,972	\$11,086
Calhoun County Electric		
Coop. Assn.	\$6,222,239	\$2,244
Cass Electric		
Cooperative	\$182,578	\$66
Chariton Valley Electric		
Cooperative, Inc.	\$13,299,259	\$4,795
Clarke Electric	444460 700	45.045
Cooperative, Inc.	\$14,469,709	\$5,217
Consumers Energy	¢22 500 406	60.505
Cooperative	\$23,588,196	\$8,505
East-Central Iowa Rural	\$25 622 771	\$9,243
Electric Coop.  Eastern Iowa Light &	\$25,632,771	33,243
Power Cooperative	\$64,591,306	\$23,290
Farmers Electric Coop.,	707,331,300	723,230
Inc Greenfield	\$14,578,840	\$5,257
Farmers Electric	<del>+</del> = ., <del>5</del> . <del>5</del> , <del>5</del> . <del>6</del>	+3,231
Cooperative - Kalona	\$2,722,787	\$982
Federated Rural Electric	•	•
Association	\$118,531	\$43

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Franklin Rural Electric		
Cooperative	\$8,286,419	\$2,988
Freeborn-Mower		
Cooperative Service	\$15,879	\$6
Grundy County Rural	Ψ = 0/0.0	γo
Electric Cooperative	\$9,396,593	\$3,388
Grundy Electric	ψ3/030/333	Ψ3,333
Cooperative, Inc.	\$436,021	\$157
Guthrie Co. Rural	¥ 10 0/0 = =	7-0:
Electric Cooperative		
Assn.	\$16,211,884	\$5,846
Harrison County Rural	7-0,-11,004	75,5.5
Electric Cooperative	\$13,939,161	\$5,026
Heartland Power	+ = 3,555,251	75,520
Cooperative	\$30,013,616	\$10,822
Iowa Lakes Electric	1 - 2/5 - 2/5 20	,, <b>-</b>
Cooperative	\$63,130,579	\$22,763
Linn County Rural	122, 22,2	, , , , , ,
Electric Coop. Assn.	\$65,722,553	\$23,698
Lyon Rural Electric	. , ,	. ,
Cooperative	\$12,649,316	\$4,561
Maquoketa Valley	. , ,	
Electric Cooperative	\$36,247,276	\$13,070
Midland Power		
Cooperative	\$52,262,616	\$18,845
MiEnergy Cooperative	\$28,513,127	\$10,281
Nishnabotna Valley		
Rural Electric Coop.	\$18,599,720	\$6,707
Nobles Cooperative		
Electric Association	\$23,584	\$9
North West Rural		
Electric Cooperative	\$53,629,271	\$19,337
Osceola Electric		
Cooperative, Inc.	\$8,232,089	\$2,968
Pella Cooperative		
Electric Association	\$7,859,789	\$2,834
Pleasant Hill		
Community Line	\$554,846	\$200
Prairie Energy		
Cooperative	\$30,904,159	\$11,143
Raccoon Valley Electric		
Cooperative	\$15,022,382	\$5,417
Southern Iowa Electric		
Cooperative, Inc.	\$13,833,079	\$4,988
Southwest Iowa Rural		
Electric Cooperative	\$12,433,300	\$4,483

	CY 2023	FY 2024 Industry Direct &
Company	Revenues	Remainder
T. I. P. Rural Electric		
Cooperative	\$16,676,097	\$6,013
United Electric	1 2/2 2/22	, ,,,
Cooperative, Inc.	\$1,187,384	\$428
Western Iowa Power		
Cooperative	\$14,105,481	\$5,086
Woodbury County Rural		
Electric Cooperative	\$10,991,320	\$3,963
Subtotal Rural Electric	\$784,457,341	\$183,749
Cooperatives		
	Service Providers	
AMP NETWORKS LLC	\$22,521	\$36
2600Hz Inc	\$600	\$1
2Talk, LLC	\$3,623	\$6
Access One, Inc.	\$8,669	\$14
Access Technologies,	40.000.000	4
Inc.	\$2,330,193	\$3,713
AccessLine		
Communications	¢6.766	\$11
Corporation Ace Telephone	\$6,766	\$11
Association	\$711,329	\$1,133
ACN Communication	\$711,525	71,133
Services, LLC	\$8,324	\$13
Advanced Network	ψ0,02 :	<b>V</b> 13
Communications	\$207,830	\$331
Affiliated Technology	, ,	
Solutions, LLC	\$30,824	\$49
Affinity Network		
Incorporated	\$447	\$1
Airespring, Inc.	\$548,830	\$875
Algona Municipal		
Utilities	\$520,985	\$830
Alliance		
Communications		
Cooperative, Inc.	\$472,327	\$753
Alpine	4	4
Communications, LC	\$2,091,161	\$3,332
Alpine Long Distance,	64.42.740	6227
LC Alta Municipal	\$142,740	\$227
Alta Municipal Broadband		
	¢125 021	\$201
Communication Utility	\$125,921	\$201

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Altigen		
Communications, Inc.	\$6,739	\$11
Amerivision		
Communications, Inc.	\$2,549	\$4
Andrew Telephone		
Company, Inc.	\$94,379	\$150
ANPI Business, LLC	\$221,344	\$353
ANPI, LLC	\$959,443	\$1,529
AT&T Corp.	\$2,607,847	\$4,155
Atkins Telephone		
Company, Inc.	\$161,622	\$258
Aureon		
Communications, L.L.C.	\$4,598,007	\$7,326
Avid Communications,		
LLC	\$21,254	\$34
Ayrshire Farmers		
Mutual Telephone		
Company	\$130,490	\$208
Baldwin-Nashville		
Telephone Company,		
Inc.	\$44,429	\$71
Barnes City Cooperative		
Telephone Company	\$60,456	\$96
BCM One, Inc.	\$276	\$0
BCN Telecom, Inc.	\$135,470	\$216
Bernard Telephone		
Company, Inc	\$294,238	\$469
Big River Telephone		
Company, LLC	\$33,836	\$54
Blue Earth Valley		
Telephone Company	\$5,384	\$9
Board of Water, Electric		
and Communications	4050 4 55	4===
Trustees	\$363,146	\$579
Breda Telephone Corp.	\$261,555	\$417
Brightspeed Broadband,	***	<b>4</b> -
LLC	\$123	\$0
Broadband Dynamics,	4	<b>4</b> -
LLC	\$90	\$0
Broadview Networks	A.a	4.5.5
Inc	\$41,511	\$66
Broadwing	A	4
Communications, LLC	\$19	\$0
Brooklyn Mutual		
Telecommunications	44 000 000	44 = 5.
Cooperative	\$1,000,389	\$1,594
BT Americas Inc.	\$299	\$0

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
BTC, Inc.	\$1,406,646	\$2,241
Butler-Bremer Mutual		
Telephone Company	\$415,154	\$662
CallTower, Inc.	\$766,076	\$1,221
Cannon Valley Telecom,		
Inc.	\$417	\$1
Cascade		
Communications		
Company	\$449,202	\$716
Casey Cable Company	\$121,979	\$194
Casey Mutual		
Telephone Company	\$64,327	\$102
Cause Based		
Commerce, Inc.	\$92,062	\$147
Cedar Communications,		
L.L.C.	\$400,175	\$638
Center Junction		
Telephone Company,		
Inc.	\$20,883	\$33
Central Iowa		
Broadband, Inc.	\$57,123	\$91
Central Scott Telephone		
Company	\$934,943	\$1,490
CenturyLink		
Communications, LLC	\$6,779,123	\$10,802
CenturyTel of Chester,		
Inc.	\$12,015	\$19
CenturyTel of Postville,		
Inc.	\$75,556	\$120
Cincinnati Bell INC	\$20,955	\$33
Citizens Mutual		
Telephone Cooperative	\$1,384,261	\$2,206
Citizens		
Telecommunications		
Company of Minnesota,		
LLC	\$227,992	\$363
City of Fort Dodge	\$1,067	\$2
City of Hawarden	\$409,848	\$653
City of Pella	\$124,266	\$198
CL Tel Long Distance,		
Inc.	\$125,707	\$200
Clarence Telephone		
Company	\$151,372	\$241
Clay County Rural		
Telephone Cooperative,		
Inc.	\$14	\$0

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Clear Lake Independent		
Telephone Company	\$989,151	\$1,576
Clear Live, LLC	\$43,824	\$70
Clear Rate		
Communications, LLC	\$691,504	\$1,102
Clearly IP, Inc.	\$7,868	\$13
C-M-L Telephone		
Cooperative Association		
of Meriden Iowa	\$566,184	\$902
CMN-RUS, LLC	\$1,035,432	\$1,650
Coeo Solutions, LLC	\$728	\$1
Colo Telephone	,	·
Company	\$126,418	\$201
Comcast IP Phone, LLC	\$6,376	\$10
CommChoice of Iowa	\$315,479	\$503
Comm-Core, LLC	\$5,221	\$8
Communication	+-/- <b></b>	7.0
Innovators, Inc.	\$24,891	\$40
Communications 1	7-1/00-	7
Network, Inc	\$1,496,173	\$2,384
Community Cable	Ψ=) :0 0)=1 0	Ψ=)σσ:
Television Agency of		
O'Brien County	\$343,636	\$548
Complete	1 7	,
Communication		
Services Corp.	\$78,777	\$126
Consolidated	. ,	
Communications		
Enterprise Services, Inc.	\$314,995	\$502
ContinuousTouch LLC	\$89,786	\$143
ConvergeOne, Inc.	\$177,296	\$283
Coon Rapids Municipal	, , , , , ,	, ==
Utility	\$169,583	\$270
Coon Valley	, ,	,
Cooperative Telephone		
Association, Inc.	\$226,336	\$361
Cooperative Telephone		
Company	\$179,970	\$287
Cooperative Telephone		
Exchange	\$171,415	\$273
Corn Belt	, , -	, -
Communications, Inc	\$216,957	\$346
Corn Belt Telephone	. ,	,
Company	\$346,014	\$551
Cox Iowa Telcom, LLC	\$11,474	\$18
Crexendo Business	τ,···	7 -0
Solutions, Inc.	\$59,257	\$94
	700,207	751

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
CS Technologies, Inc.	\$1,042,301	\$1,661
CST Communications,		
Inc	\$74,794	\$119
Cumberland Telephone		
Company	\$82,001	\$131
Danville Mutual		
Telephone Company	\$458,721	\$731
DeltaCom LLC	\$6,940	\$11
Dialpad, Inc.	\$123,080	\$196
Discount Long Distance,		
LLC	\$422	\$1
dishNET Wireline, LLC	\$222,126	\$354
Dixon Acquisition, LLC	\$46,495	\$74
Dumont Telephone		
Company	\$602,029	\$959
Dunkerton Telephone		
Cooperative	\$154,748	\$247
DVS Technologies LLC	\$3,583	\$6
Dymin Systems, Inc.	\$513,805	\$819
East Buchanan		
Telephone Cooperative	\$363,379	\$579
Easton Telecom		
Services, L.L.C.	\$207	\$0
Edgetel, LLC	\$7,893	\$13
Elevation Broadband		
LLC	\$10,329	\$16
Ellsworth Cooperative		
Telephone Association	\$139,621	\$222
Enhanced		
Communications		
Group, LLC	\$1,120	\$2
Estech Systems, Inc.	\$132,737	\$212
Evertek, Inc.	\$2,034	\$3
F&B Communications,		
Inc.	\$385,818	\$615
Farmers and Merchants		
Mutual Telephone	4	4
Company dba KCTC	\$86,698	\$138
Farmers Cooperative	4	4
Telephone Company	\$219,432	\$350
Farmers Mutual		
Cooperative Telephone	44.0== 0	40.055
Company	\$1,255,041	\$2,000
Farmers Mutual		
Cooperative Telephone	64.40.700	6227
Company of Moulton IA	\$148,708	\$237

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Farmers Mutual		
Telephone Company	\$339,639	\$541
Farmers Mutual		
Telephone Company Inc	\$362,845	\$578
Farmers Mutual		
Telephone Cooperative		
of Shellsburg	\$712,263	\$1,135
Farmers Telephone		
Company	\$49,066	\$78
Farmers Telephone		
Company	\$133,939	\$213
Fenton Cooperative		
Telephone Company	\$98,474	\$157
FiberComm, LC	\$2,960,622	\$4,717
First Choice		
Technology, Inc.	\$103	\$0
First Communications,		
LLC	\$77,853	\$124
First Fiber Corporation	\$56,607	\$90
FMTC Long Distance Inc	\$110,564	\$176
FMTC-I35, Inc	\$360,195	\$574
Fort Dodge Fiber and	40.00	4
Design	\$9,428	\$15
Fourteen IP, Inc.	\$13,368	\$21
France Telecom		
Corporate Solutions	64.064	42
L.L.C.	\$1,064	\$2
Frontier		
Communications of	Ć 4F 722	672
America, Inc. Frontier	\$45,733	\$73
Frontier Communications of		
lowa, LLC	\$3,935,201	\$6,270
Fulton	<b>ΫϽ,ΞϽ,Ζ</b> ΟΙ	٧٠,٧/٥
Communications, Inc	\$854,579	\$1,362
Fusion Cloud Services,	2/5,4ر0	71,302
LLC	\$503,880	\$803
Fusion, LLC	\$40,939	\$65
Future Technologies	<del>7-</del> 0,233	ر 00
Group, LLC	\$1,650	\$3
GC Pivotal, LLC	\$93,782	\$149
Global Crossing	755,702	7177
Telecommunications,		
Inc.	\$249,901	\$398
GoDaddy.com, LLC	\$27,109	\$43
Goldfield Access	Ψ27,1203	Ţ.3
Network, L.C.	\$171,381	\$273
TTO COUNTY E.C.	7171,301	7213

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Goldfield Telephone		
Company	\$110,499	\$176
Google Fiber North		
America, Inc.	\$52,726	\$84
Grand Mound		
Cooperative Telephone		
Association	\$126,907	\$202
Grand River Mutual		
Telephone Corporation	\$1,358,376	\$2,164
Granite		
Telecommunications,		
LLC	\$2,570,707	\$4,096
Grasshopper Group, LLC	\$94,091	\$150
Great Lakes		-
Communication Corp	\$170,265	\$271
Great Plains Broadband		
LLC	\$60,421	\$96
Greenway		
Communication LLC	\$136	\$0
Griswold Cooperative		
Telephone Company	\$491,039	\$782
Grundy Center		
Municipal Utility	\$112,494	\$179
Guthrie		
Telecommunications		
Network, Inc	\$264,307	\$421
Harlan Municipal		
Utilities	\$215,020	\$343
Harmony Telephone		
Company, LLC	\$17,123	\$27
Hawkeye Interconnect	. ,	
Company	\$110,480	\$176
Hawkeye Telephone		
Company	\$90,330	\$144
Heart of Iowa		
Communications		
Cooperative	\$685,079	\$1,092
Heart of Iowa Ventures,	. ,	, ,
LLC	\$547,985	\$873
Heartland	, - , - 55	,
Telecommunications		
Company of Iowa	\$1,422,620	\$2,267
Hospers Telephone	, -,, -	+-,-3,
Exchange, Inc.	\$343,163	\$547
Host My Sip, LLC	\$1,440	\$2
Hubbard Cooperative	72,540	γ2_
Telephone Association	\$189,214	\$301
Hughes Telephone, Inc.	\$770,675	\$1,228
riagnes releptione, inc.	۷//۵,۵/3	71,220

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Huxley Communications		
Cooperative	\$512,054	\$816
IAMO Communications,		·
Inc.	\$78,810	\$126
ICIM Corporation	\$28,200	\$45
ImOn Communications,	, -,	•
LLC	\$3,744,828	\$5,967
inContact, Inc.	\$286,321	\$456
Independence Light &	7200,321	Ş-130
Power,		
Telecommunications	\$322,149	\$513
Independent Networks,	7322,143	7515
LC	\$84,101	\$134
Indianola Municipal	γ04,1UI	Ş13 <del>4</del>
Utilities	\$271 156	\$432
Interface Security	\$271,156	Ş <del>4</del> 5∠
· ·	¢24.240	620
Systems, LLC	\$24,248	\$39
Interstate Cablevision,	ć120.010	ćana
LLC	\$139,018	\$222
Iowa Network Services,	64 545 455	62.445
Inc.	\$1,515,455	\$2,415
IPitomy	64.4.475	422
Communications, LLC	\$14,475	\$23
iTalk Global	642 220	624
Communications Inc.	\$13,329	\$21
ITC Global Networks,	<b>4</b> -44	
LLC	\$544	\$1
Jefferson Telephone		
Company	\$777,626	\$1,239
Jordan Soldier Valley		
Telephone	\$82,664	\$132
Kalona Cooperative		
Telephone Co	\$330,573	\$527
Keystone Farmers Coop		
Telephone Company	\$280,065	\$446
Killduff Telephone		
Company	\$38,314	\$61
Konica Minolta Business		
Solutions U.S.A., Inc	\$89,940	\$143
La Motte Telephone		
Company, Inc.	\$207,835	\$331
La Porte City Telephone		
Company	\$493,621	\$787
Laurens Municipal		
Broadband		
Communications Utility	\$93,296	\$149

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Lehigh Valley		
Cooperative Telephone		
Association	\$333,690	\$532
Lenox Municipal		
Utilities	\$65,321	\$104
Level 3		
Communications, LLC	\$2,273,844	\$3,623
Level 3 Telecom of		
Iowa, LLC	\$31,486	\$50
Lingo Telecom, LLC	\$399,849	\$637
Local Internet Service		
Company	\$1,255,526	\$2,001
Lone Rock Co-operative		
Telephone Company	\$87,673	\$140
Long Lines Metro LLC	\$719,112	\$1,146
Lost Nation-Elwood		
Telephone Company	\$209,538	\$334
Louisa Communications	\$114,884	\$183
LPC Long Distance Inc.	\$16,262	\$26
LTD Broadband LLC	\$1,820	\$3
Lynnville Telephone	. ,	
Company, Inc.	\$94,140	\$150
Mabel Cooperative	, ,	
Telephone Company	\$227,566	\$363
MAGICJACK SMB, INC.	\$1,700	\$3
Mahaska		·
Communication Group		
LLC	\$1,276,780	\$2,034
Mango Voice, LLC	\$109,780	\$175
Manning Municipal	, ,	
Utilities	\$93,925	\$150
Mapleton	. ,	•
Communications		
Management Agency	\$141,514	\$225
Maquoketa Valley Rural	. ,	•
Electric Cooperative	\$277,006	\$441
Marne & Elk Horn	, ,	,
Telephone Co	\$316,872	\$505
Martelle Cooperative	, ,	,
Telephone Association	\$67,048	\$107
Masergy Cloud	721,210	<del>+</del> -3:
Communications, Inc.	\$52,077	\$83
Massena Telephone	, ==,=	7.5
Company	\$141,028	\$225
MCC Telephony of	Ţ-:-,: <b>_</b>	7-20
Iowa, LLC	\$24,744,311	\$39,428
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		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
MCI Communications		
Services LLC	\$4,676,468	\$7,451
MCImetro Access		
Transmission Services		
LLC	\$279,227	\$445
McLeodUSA		
Telecommunications		
Services LLC	\$4,628,145	\$7,374
Mechanicsville		
Telephone Company	\$117,561	\$187
Mediapolis Telephone		
Company	\$514,417	\$820
MessageUS, LLC	\$52	\$0
Metro Fibernet LLC	\$131,995	\$210
Metropolitan		
Telecommunications of		
Iowa, LLC	\$835,933	\$1,332
MidlandsNet LLC	\$104,485	\$166
Miles Communications,		
LLC	\$27,911	\$44
Miles Cooperative		
Telephone Association	\$53,978	\$86
Minburn Telephone		
Company	\$181,512	\$289
Minerva Valley		
Telephone Co., Inc.	\$136,493	\$217
Modern Cooperative		
Telephone Company	\$314,237	\$501
Municipal		
Communications Utility		
of the City of Cedar		
Falls, Iowa	\$839,646	\$1,338
Mutual Telephone		
Company of Sioux		
Center, Iowa	\$1,713,863	\$2,731
Nebraska Technology &		
Telecommunications,		
Inc.	\$685,765	\$1,093
NEC Cloud		
Communications		
America, Inc.	\$114,225	\$182
NEIT Services, LLC	\$152,565	\$243
Neutral Tandem-Iowa	\$988,095	\$1,574
New Horizons		
Communications Corp.	\$81,482	\$130
Night Owl Wireless LLC	\$15,919	\$25

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
North English		
Cooperative Telephone		
Company	\$210,721	\$336
Northeast Iowa		
Telephone Company	\$490,911	\$782
Northern Iowa		
Telephone Company	\$597,313	\$952
Northwest		
Communications		
Cooperative		
Associatiion	\$304,909	\$486
Northwest		
Communications, Inc	\$18,787	\$30
Northwest Iowa		
Telephone	\$4,710,553	\$7,506
NOS Communications,		
Inc.	\$2,674	\$4
Nuso, LLC	\$265,247	\$423
Ogden Telephone		
Company	\$250,745	\$400
Olin Telephone		
Company, Inc.	\$139,826	\$223
Omnitel		
Communications Inc	\$315,428	\$503
Onslow Cooperative		
Telephone Association	\$51,333	\$82
Onvoy, LLC	\$279,405	\$445
Oran Mutual Telephone		
Company	\$72,328	\$115
Orange City		
Communications	\$376,081	\$599
Osage Municipal		
Utilities	\$189,776	\$302
PAETEC		
Communications, LLC	\$911,234	\$1,452
Palmer Long Distance,		
Inc.	\$18,724	\$30
Palmer Mutual		
Telephone Company	\$111,134	\$177
Palo Cooperative		
Telephone Association	\$120,956	\$193
Panora		
Communications		
Cooperative	\$481,033	\$766
PanTerra Networks, Inc.	\$20,397	\$32
Partner		
Communications		
Cooperative	\$909,610	\$1,449

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Peoples Telephone		
Company	\$109,980	\$175
Pocahontas Fiber		
Network	\$44,279	\$71
Podium Voice, LLC	\$4,344	\$7
Prairie Telephone Co.,		
Inc.	\$140,724	\$224
Prairieburg Telephone		
Company, Inc.	\$23,839	\$38
Preferred Long Distance		
Inc	\$106,447	\$170
Premier		
Communications, Inc.	\$2,833,636	\$4,515
Pulsar360 Corp.	\$72,857	\$116
Q Fiber, LLC	\$486	\$1
Quality Voice & Data,		
Inc.	\$46,175	\$74
QuantumShift		
Communications, Inc.	\$9,184	\$15
Qwest Corporation	\$55,255,664	\$88,044
Radcliffe Telephone		
Company	\$109,062	\$174
Reasnor Telephone		
Company	\$48,922	\$78
Reduced Rate Long		
Distance, LLC	\$67	\$0
Reinbeck		
Telecommunications		
Utility	\$47,874	\$76
RingSquared LLC	\$807	\$1
RingSquared Telecom		
LLC	\$13	\$0
Ringsted Telephone	_	
Company	\$81,255	\$129
River Valley		
Telecommunications		
Соор	\$1,081,995	\$1,724
Rockwell Cooperative		
Telephone Association	\$184,011	\$293
Router12 Networks LLC	\$58,499	\$93
Sac County Mutual		
Telephone Company	\$346,037	\$551
Sangoma US Inc.	\$393,677	\$627
SBC Long Distance LLC	\$17,220	\$27
Schaller Telephone		
Company	\$453,248	\$722

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Scranton Telephone		
Company	\$106,920	\$170
Searboro Telephone		
Company	\$95,474	\$152
ServiceTitan, Inc.	\$360,502	\$574
Sharon Telephone		
Company	\$172,825	\$275
Shellsburg Cablevision,		
Inc.	\$674,954	\$1,075
SimpleVoIP LLC	\$93,785	\$149
Single Digits, Inc.	\$1,799	\$3
SIP.US LLC	\$29,529	\$47
Skybeam, LLC	\$22,906	\$36
SkyBlue Solutions, LLC	\$563,843	\$898
Skye Telecom LLC	\$30,764	\$49
South Central		
Communications, Inc.	\$520,721	\$830
South Slope		
Cooperative Telephone		
Company	\$28,336,964	\$45,152
SouthPoint		
Communications, LLC	\$3,112	\$5
Spectrotel of the		
Midwest LLC	\$90,842	\$145
Spencer Municipal		_
Utilities	\$917,834	\$1,462
Spring Grove		
Communications	\$17,208	\$27
Springville Cooperative		
Telephone Association	\$159,392	\$254
Stratford Mutual	4	4
Telephone Company	\$270,162	\$430
Stratus Networks	\$26,772	\$43
Sully Telephone	4	4
Association	\$265,432	\$423
Superior Telephone	4	4
Cooperative	\$29,278	\$47
Syndeo LLC	\$34,066	\$54
TDS Long Distance	4	
Corporation	\$34,571	\$55
Telecom Evolutions, LLC	\$4,982	\$8
Telecom One, Inc.	\$439	\$1
Teleport		
Communications	4	4 -
America LLC	\$18,755	\$30
Telrite Corporation	\$28,660	\$46

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Templeton Telephone		
Company	\$140,669	\$224
Terril Telephone		
Cooperative	\$121,565	\$194
The Farmers Mutual		
Telephone Company of		
Stanton, Iowa	\$388,026	\$618
The Farmers Telephone		
Company of Riceville,		
Iowa	\$176,826	\$282
The Mutual Telephone		
Company of Morning		
Sun, Iowa	\$105,429	\$168
The Preston Telephone		
Company	\$316,217	\$504
The Readlyn Telephone		
Company	\$187,392	\$299
The Royal Telephone		
Company	\$56,675	\$90
The West Liberty		
Telephone Company	\$635,092	\$1,012
The Wyoming Mutual		
Telphone Company	\$157,898	\$252
Thing5 LLC	\$79,081	\$126
Titonka Telephone		
Company	\$321,332	\$512
TouchTone		
Communications, Inc.	\$55,264	\$88
TransWorld Network,		
LLC	\$4,310	\$7
True IP Solutions, LLC	\$7,914	\$13
UComTel Inc	\$2,399	\$4
Unite Private Networks,		-
LLC	\$348,120	\$555
United Business		
Technologies, Inc.	\$430,469	\$686
United Farmers		
Telephone Company,		
Inc.	\$928,549	\$1,480
US South		•
Communications, Inc.	\$19	\$0
USA Digital		-
Communications, Inc.	\$6,715	\$11
USIPCommunications,		·
LLC	\$1,393	\$2
Van Buren Telephone		·
	\$847,601	\$1,351

		FY 2024
		Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Van Horne Cooperative		
Telephone Company,		
Inc	\$109,625	\$175
Velocity, A Managed		
Services Company, Inc.	\$18,947	\$30
Ventura Telephone		
Company	\$73,514	\$117
Verizon Long Distance		
LLC	\$8,493	\$14
Verve Cloud, Inc.	\$3,351	\$5
ViaSat, Inc.	\$13,590	\$22
Vinton Municipal		
Communications Utility	\$129,599	\$207
Voicecom		
Telecommunications,		
LLC	\$263	\$0
VoIPLy, LLC	\$9,813	\$16
Votacall, Inc.	\$8,673	\$14
Voyant		
Communications, LLC	\$60,310	\$96
Waddell Solutions		
Group LLC	\$139	\$0
Waverly		
Communications Utility	\$297,469	\$474
Webb Dickens		
Telephone Corporation	\$68,409	\$109
Webster-Calhoun		
Cooperative Telephone		
Association	\$1,295,949	\$2,065
Wellman Cooperative		
Telephone Association	\$399,123	\$636
West Iowa Telephone		
Company	\$669,944	\$1,067
Western Iowa Long		
Distance, Inc.	\$72,021	\$115
Western Iowa		
Telephone Association	\$735,033	\$1,171
Westside Independent		
Telephone Company	\$188,888	\$301
White Label		
Communications, LLC	\$16,065	\$26
Wholesale Carrier		
Services, Inc.	\$10,500	\$17
WilTel		
Communications, LLC	\$2,345	\$4
WiMacTel, Inc.	\$1,438	\$2

		FY 2024 Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Windstream	nevenues	Remainaci
Communications LLC	\$725	\$1
Windstream Iowa	ψ. <u>_</u>	7-
Communications LLC	\$29,686,002	\$47,302
Windstream Iowa-		
Comm LLC	\$1,989,776	\$3,171
Windstream IT Comm		
LLC	\$735,917	\$1,173
Windstream KDL LLC	\$11,354	\$18
Windstream		
Montezuma LLC	\$238,486	\$380
Windstream Nebraska		
Inc	\$31,042	\$49
Windstream New Edge,		
LLC	\$27,380	\$44
Windstream Norlight		
LLC	\$175,511	\$280
Windstream of the		
Midwest Inc	\$3,020	\$5
Winnebago Cooperative		
Telecom Association	\$1,977,796	\$3,151
WIRED Telcom LLC	\$630	\$1

		FY 2024 Industry
	CY 2023	Direct &
Company	Revenues	Remainder
Woolstock Mutual		
Telephone Association	\$114,054	\$182
Working Assets Funding		
Service, Inc.	\$17,446	\$28
WTC Communications	\$320,568	\$511
XO Communications		
Services, LLC	\$24,298	\$39
Zayo Group, LLC	\$2,272	\$4
Zoom Voice		
Communications, Inc.	\$2,397,062	\$3,819
Zultys, Inc.	\$6,251	\$10
Subtotal Non-Rate-	\$278,692,539	\$444,069
Regulated Telecom		
Service Providers		
Total Non-Rate-	\$1,761,596,141	\$998,157
Regulated		
Companies		

## DIRECT ASSESSMENTS

	FY 2024 Direct Assessment
Company Name	Invoiced
Ace Telephone Association	\$118.00
Affiliated Power Purchasers	\$901.50
International, LLC	¢C 1C7 12
Airus, Inc.	\$6,167.12
Algona Municipal Utilities	\$3,024.35
Allamakee-Clayton Electric Cooperative, Inc.	\$42.75
Alpine Cable Television, L.C.	\$81.00
Alta Municipal Utilities	\$1,000.67
Amana Society Service Company	\$101.75
Ames Municipal Electric System	\$244.18
AT&T Corp.	\$546.50
AT&T Enterprises, Inc.	\$59.00
Atwood Energy Services, Inc.	\$16,229.76
August Wind Energy, LLC	\$101.75
Avid Communications, L.L.C.	\$178.20
Barr Tell USA, Inc.	\$153.00
Bedford Municipal Gas Utility	\$1,396.05
Big Dave Solar Farm LLC	\$729.25
Bigelow Municipal Electric Utility	\$65.43
Birch Power, LLC	\$42.75
Black Hills/Iowa Gas Utility Company, LLC d/b/a Black Hills Energy	\$164,045.73
Bloomfield, City of	\$1,781.06
Boomerang Wireless, LLC	\$3,947.40
BP Energy Company	\$3,276.80
BP Energy Retail Company LLC	\$680.40
BP Pipelines (North America) Inc.	\$18,102.36
Brightmark Kirkman RNG LLC	\$11,565.71
Brightmark Roorda RNG LLC	\$7,315.48
Brightmark Van Ess RNG LLC	\$8,209.16
Brooklyn Municipal Utilities	\$3,039.03
Buckeye Partners, L.P.	\$13,526.35
BullsEye Telecom, Inc.	\$204.75
Butler County Rural Electric Cooperative	\$101.75
Calhoun County Electric Cooperative Association	\$42.75
Cascade Communications Company	\$88.50
Cedar Falls Utilities	\$2,113.08

	FY 2024 Direct
	Assessment
Company Name	Invoiced
Central Iowa Power Cooperative	\$132,423.15
Central Scott Telephone Company	\$29.50
CenturyLink Communications, LLC d/b/a	\$17,732.25
Lumen Technologies Group	¢100.00
CenturyTel of Chester, Inc. d/b/a CenturyLink	\$100.00
CenturyTel of Postville, Inc. d/b/a	\$23.50
CenturyLink	·
City of Guttenberg	\$1,602.86
City of Pella	\$4,778.01
City of Shelby	\$2,415.85
City of Strawberry Point	\$1,628.61
Clarke Electric Cooperative, Inc.	\$3,605.25
Clear Rate Communications, Inc.	\$5,750.75
Coggon Solar LLC	\$488.75
Consumers Energy Cooperative	\$23.50
Coon Rapids Municipal Utilities	\$2,009.25
Corn Belt Power Cooperative	\$98,252.32
Corn, LP	\$6,845.55
Corning Municipal Utilities	\$41.00
Cox Communications	\$374.00
Cumberland Telephone Company	\$76.50
Dairyland Power Cooperative	\$75,501.33
Dakota Access, LLC	\$1,351.00
Dante Wind 1 LLC	\$289.00
Dante Wind 4 LLC	\$331.75
Danville Municipal Electric Utilities	\$74.50
Denison Municipal Utilities	\$1,764.85
Denver Municipal Electric Utility	\$1,671.75
Dish Wireless LLC	\$4,565.35
Dooley's Natural Gas of Iowa, LLC	\$43.80
Duane Arnold Solar II, LLC	\$38.50
Duane Arnold Solar IV LLC	\$234.41
Duane Arnold Solar, LLC	\$690.10
EarthGrid PBC	\$364.32
East-Central Iowa Rural Electric	\$856.25
Cooperative	4205.62
Ecom-Energy of California, Inc.	\$295.00
Eldridge Electric & Water Utilities	\$1,953.19

	FY 2024 Direct Assessment
Company Name	Invoiced
Embarq Missouri, Inc.	\$273.00
Enterprise Products Operating LLC	\$42,022.78
Ethanol Products, LLC	\$23.80
Everly Municipal Utility	\$87.60
Exiant Communications LLC	\$119.50
Farmers Electric Cooperative of Kalona	\$494.70
Farmers Plus Inc	\$101.75
Flint Hills Resources, LC	\$27,139.40
Franklin Rural Electric Cooperative	\$101.75
Frontier Communications of Iowa, LLC	\$3,145.00
Gevo, Inc.	\$92.25
GO MD USA LLC	\$7,877.50
GOLDFINCH SOLAR PROJECT, LLC	\$14,484.90
GRAND JUNCTION SOLAR, LLC	\$842.50
Great River Energy of Iowa, LLC	\$472.00
Green Energy Machine, LLC	\$101.75
Griswold Cooperative Telephone	\$681.25
Company	
GWE 1 LLC	\$318.50
GWE 2 LLC	\$318.50
GWE 5 LLC	\$318.50
GWE 6 LLC	\$318.50
GWE 7 LLC	\$289.00
Harrison County Rural Electric	\$42.75
Cooperative	\$545.50
Hatchling Solar, LLC	· ·
Hawarden Municipal Utilities	\$733.09
HAWKEYE SOLAR II, LLC	\$22,166.50
Hawkeye Solar, LLC	\$564.75
Hawkeye Telephone Company	\$775.00
Heart of Iowa Communications Cooperative	\$141.00
Heartland Divide Wind Project, LLC	\$1,290.73
Heartland Power Solar Energy 1, LLC	\$42.75
Homeland Energy Solutions, LLC	\$15,507.20
Horizon II, LLC	\$173.00
Huxley Communications Cooperative	\$4,408.75
Huyser Inc.	\$472.00
IAMO Telephone Company	\$136.50
IM Telecom, LLC	\$3,771.55
IIVI TEIECOITI, LLC	35,771.35

Company Name  Imon Communications, LLC  Indianola Municipal Utilities  Insight Energy, LLC  Interstate Power and Light Company-Electric  Interstate Power and Light Company-Gas  Intrado Communications, LLC fka West Telecom Services, LLC  Iowa American Water Company  ITC Midwest, LLC  Iaro O Power Cooperative  Larohwood Municipal Utilities  Larchwood Municipal Utilities  Larchwood Municipal Utilities  Ledyard Windpower, LLC  Lenox Municipal Gas Utilities  Leonardo Wind 1 LLC  Liberty Utilities  Liberty Utilities  Lingo Telecom, LLC  Lingo Grove Municipal Utilities  Lingo Telecom, LLC  Long Grove Municipal Utilities  Magellan Midstream Partners, L.P.  Manning Municipal Utilities  Maquoketa Municipal Electric Utility  MCC Iowa LLC d/b/a Mediacom  Magellan Midstream Partners, L.P.  Manning Municipal Utilities  MCC Telephony of Iowa LLC  McGregor Municipal Utilities  McCompany  Mediapolis Telephone Company  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC  Michelangelo Wind 3 LLC  Michelangelo Wind 3 LLC  Michelangelo Wind 4 LLC  S101.75  Michelangelo Wind 4 LLC  S101.75		FY 2024 Direct
Imon Communications, LLC  Indianola Municipal Utilities  Insight Energy, LLC  Interstate Power and Light Company- Electric  Interstate Power and Light Company- Gas  Intrado Communications, LLC fka West Telecom Services, LLC  Iowa American Water Company  ITC Midwest, LLC  Iowa Municipal Utilities  Indiana O Power Cooperative  India		
Indianola Municipal Utilities \$1,230.95 Insight Energy, LLC \$7,279.90 Interstate Power and Light Company- Electric Interstate Power and Light Company- Gas Intrado Communications, LLC fka West Telecom Services, LLC Iowa American Water Company \$119,271.77 ITC Midwest, LLC \$366,685.54 Kimballton Municipal Utilities \$66.65 L and O Power Cooperative \$3,796.46 La Porte City Utilities \$661.51 Larchwood Municipal Utilities \$2,104.58 Ledyard Windpower, LLC \$529.60 Lenox Municipal Electric Light and Power \$66.00 Lenox Municipal Gas Utilities \$66.00 Lenox Municipal Gas Utilities \$66.00 Leonardo Wind 1 LLC \$101.75 Liberty Utilities (Midstates Natural Gas) \$29,299.95 Corp. d/b/a Liberty Utilities Lingo Telecom, LLC \$216.65 Linn County Rural Electric Cooperative \$495.00 Association Long Grove Municipal Utilities \$1,400.94 Lyon Rural Electric Cooperative \$3,466.04 Magellan Midstream Partners, L.P. \$159,052.70 Manning Municipal Utilities \$7,548.63 Maquoketa Municipal Electric Utility \$4,060.15 MCC Iowa LLC d/b/a Mediacom \$3,144.25 MCC Telephony of Iowa LLC \$29.50 McGregor Municipal Utilities \$1,746.89 MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company \$118.00 Mediapolis Telephone Company \$123.50 Metropolitan Telecommunications of 10wa, Inc. Michelangelo Wind 1 LLC \$101.75 Michelangelo Wind 3 LLC \$101.75		
Insight Energy, LLC \$7,279.90 Interstate Power and Light Company-Electric Interstate Power and Light Company-Gas Intrado Communications, LLC fka West Telecom Services, LLC Iowa American Water Company \$119,271.77 ITC Midwest, LLC \$366,685.54 Kimballton Municipal Utilities \$66.65 L and O Power Cooperative \$3,796.46 La Porte City Utilities \$661.51 Larchwood Municipal Utilities \$2,104.58 Ledyard Windpower, LLC \$529.60 Lenox Municipal Electric Light and Power \$66.00 Lenox Municipal Gas Utilities \$66.00 Leonardo Wind 1 LLC \$101.75 Liberty Utilities (Midstates Natural Gas) \$29,299.95 Corp. d/b/a Liberty Utilities Lingo Telecom, LLC \$216.65 Linn County Rural Electric Cooperative \$495.00 Association Long Grove Municipal Utilities \$1,400.94 Lyon Rural Electric Cooperative \$3,466.04 Magellan Midstream Partners, L.P. \$159,052.70 Manning Municipal Utilities \$7,548.63 Maquoketa Municipal Electric Utility \$4,060.15 MCC Iowa LLC d/b/a Mediacom \$3,144.25 MCC Telephony of Iowa LLC \$29.50 McGregor Municipal Utilities \$1,746.89 MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company \$118.00 Mediapolis Telephone Company \$123.50 Metropolitan Telecommunications of Jowa, Inc. Michelangelo Wind 1 LLC \$101.75		
Interstate Power and Light Company- Electric  Interstate Power and Light Company- Gas  Intrado Communications, LLC fka West Telecom Services, LLC  Iowa American Water Company  ITC Midwest, LLC  Iowa Coperative  Land O Power Cooperative  Larchwood Municipal Utilities  Ledyard Windpower, LLC  Lenox Municipal Electric Light and Power  Lenox Municipal Gas Utilities  Leonardo Wind 1 LLC  Liberty Utilities  Lingo Telecom, LLC  Linn County Rural Electric Cooperative  Association  Long Grove Municipal Utilities  Lyon Rural Electric Cooperative  Magellan Midstream Partners, L.P.  Manning Municipal Utilities  Maquoketa Municipal Electric Utility  MCC Iowa LLC d/b/a Mediacom  MCC Telephony of Iowa LLC  MCGregor Municipal Utilities  MCC Telephony of Iowa LLC  MCGregor Municipal Utilities  MCMC Helphone Company  Mediapolis Telephone Company  Mediapolis Telephone Company  Michelangelo Wind 1 LLC  \$101.75  Michelangelo Wind 1 LLC  \$101.75  \$113.75  Michelangelo Wind 1 LLC  \$101.75	·	
Electric Interstate Power and Light Company- Gas Intrado Communications, LLC fka West Telecom Services, LLC Iowa American Water Company ITC Midwest, LLC Sa66,685.54 Kimballton Municipal Utilities Land O Power Cooperative La Porte City Utilities Ledyard Windpower, LLC Lenox Municipal Electric Light and Power Lenox Municipal Gas Utilities Leonardo Wind 1 LLC Liberty Utilities Lingo Telecom, LLC Linn County Rural Electric Cooperative Association Long Grove Municipal Utilities Lyon Rural Electric Cooperative Magellan Midstream Partners, L.P. Manning Municipal Utilities Maquoketa Municipal Electric Utility MCC Iowa LLC d/b/a Mediacom MCC Iowa LLC d/b/a Mediacom MCC Telephony of Iowa LLC MCGregor Municipal Utilities MCMC Telephone Company Mediapolis Telephone Company Mediapolis Telephone Company Mediangelo Wind 1 LLC Michelangelo Wind 3 LLC		
Intrado Communications, LLC fka West Telecom Services, LLC  Iowa American Water Company  ITC Midwest, LLC  Kimballton Municipal Utilities  Land O Power Cooperative  La Porte City Utilities  Larchwood Municipal Utilities  Ledyard Windpower, LLC  Lenox Municipal Electric Light and Power  Lenox Municipal Gas Utilities  Leonardo Wind 1 LLC  Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC  Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities  Lyon Rural Electric Cooperative  Magellan Midstream Partners, L.P.  Manning Municipal Utilities  Maquoketa Municipal Electric Utility  MCC Iowa LLC d/b/a Mediacom  MCC Telephony of Iowa LLC  MCC Telephony of Iowa LC  MCC Telephony of Iowa L		\$612,427.69
Telecom Services, LLC lowa American Water Company   \$119,271.77   ITC Midwest, LLC   \$366,685.54   Kimballton Municipal Utilities   \$66.65   Land O Power Cooperative   \$3,796.46   La Porte City Utilities   \$661.51   Larchwood Municipal Utilities   \$2,104.58   Ledyard Windpower, LLC   \$529.60   Lenox Municipal Electric Light and Power   \$66.00   Lenox Municipal Gas Utilities   \$66.00   Leonardo Wind 1 LLC   \$101.75   Liberty Utilities (Midstates Natural Gas)   \$29,299.95   Corp. d/b/a Liberty Utilities   \$101.75   Lina Telecom, LLC   \$216.65   Linn County Rural Electric Cooperative   \$495.00   Association   Long Grove Municipal Utilities   \$1,400.94   Lyon Rural Electric Cooperative   \$3,466.04   Magellan Midstream Partners, L.P.   \$159,052.70   Manning Municipal Utilities   \$7,548.63   Maquoketa Municipal Electric Utility   \$4,060.15   MCC Iowa LLC d/b/a Mediacom   \$3,144.25   MCC Telephony of Iowa LLC   \$29.50   McGregor Municipal Utilities   \$1,746.89   MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services   \$1,089.75   LC d/b/a Verizon Access Transmission Services, Mechanicsville Telephone Company   \$118.00   Mediapolis Telephone Company   \$113.75   lowa, Inc.   Michelangelo Wind 1 LLC   \$101.75	_	\$327,962.59
Iowa American Water Company ITC Midwest, LLC Kimballton Municipal Utilities Land O Power Cooperative La Porte City Utilities Larchwood Municipal Utilities Ledyard Windpower, LLC Lenox Municipal Electric Light and Power Lenox Municipal Gas Utilities Leonardo Wind 1 LLC Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty Utilities Lingo Telecom, LLC Linn County Rural Electric Cooperative Association Long Grove Municipal Utilities Lyon Rural Electric Cooperative Magellan Midstream Partners, L.P. Manning Municipal Utilities Maquoketa Municipal Electric Utility MCC Iowa LLC d/b/a Mediacom MCC Telephony of Iowa LLC MCGregor Municipal Utilities MCC Telephony of Iowa LLC McGregor Municipal Utilities MCC Telephony of Iowa LLC McGregor Municipal Utilities MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company Mediapolis Telephone Company Michelangelo Wind 1 LLC \$101.75 Michelangelo Wind 3 LLC \$101.75		\$64.50
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L and O Power Cooperative \$3,796.46  La Porte City Utilities \$661.51  Larchwood Municipal Utilities \$2,104.58  Ledyard Windpower, LLC \$529.60  Lenox Municipal Electric Light and Power \$66.00  Lenox Municipal Gas Utilities \$66.00  Lenox Municipal Gas Utilities \$66.00  Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative \$495.00  Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, \$1,089.75  LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$113.75  Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	ITC Midwest, LLC	\$366,685.54
La Porte City Utilities \$661.51  Larchwood Municipal Utilities \$2,104.58  Ledyard Windpower, LLC \$529.60  Lenox Municipal Electric Light and Power \$66.00  Lenox Municipal Gas Utilities \$66.00  Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative \$495.00  Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Kimballton Municipal Utilities	\$66.65
Larchwood Municipal Utilities \$2,104.58  Ledyard Windpower, LLC \$529.60  Lenox Municipal Electric Light and Power \$66.00  Lenox Municipal Gas Utilities \$66.00  Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative \$495.00  Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$113.75  Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	L and O Power Cooperative	\$3,796.46
Larchwood Municipal Utilities \$2,104.58  Ledyard Windpower, LLC \$529.60  Lenox Municipal Electric Light and Power \$66.00  Lenox Municipal Gas Utilities \$66.00  Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative \$495.00  Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$113.75  Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	La Porte City Utilities	\$661.51
Lenox Municipal Electric Light and Power Lenox Municipal Gas Utilities Leonardo Wind 1 LLC Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty Utilities Lingo Telecom, LLC Linn County Rural Electric Cooperative Association Long Grove Municipal Utilities Lyon Rural Electric Cooperative Magellan Midstream Partners, L.P. Manning Municipal Utilities MCC Iowa LLC d/b/a Mediacom MCC Iowa LLC d/b/a Mediacom MCC Telephony of Iowa LLC MCGregor Municipal Utilities MCC Telephony of Iowa LLC MCGregor Municipal Utilities MCHowa Cacess Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company Mediapolis Telephone Company Metropolitan Telecommunications of Iowa, Inc. Michelangelo Wind 1 LLC \$101.75 Michelangelo Wind 3 LLC \$101.75	-	\$2,104.58
Lenox Municipal Gas Utilities \$66.00  Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$113.75  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Ledyard Windpower, LLC	\$529.60
Leonardo Wind 1 LLC \$101.75  Liberty Utilities (Midstates Natural Gas) \$29,299.95  Corp. d/b/a Liberty Utilities  Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$113.75  Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Lenox Municipal Electric Light and Power	\$66.00
Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty Utilities Lingo Telecom, LLC Linn County Rural Electric Cooperative Association Long Grove Municipal Utilities Lyon Rural Electric Cooperative Magellan Midstream Partners, L.P. Manning Municipal Utilities Maquoketa Municipal Electric Utility MCC Iowa LLC d/b/a Mediacom MCC Telephony of Iowa LLC MCGregor Municipal Utilities MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company Mediapolis Telephone Company Metropolitan Telecommunications of Iowa, Inc. Michelangelo Wind 3 LLC \$29.50 Michelangelo Wind 3 LLC \$101.75 Michelangelo Wind 3 LLC \$101.75	Lenox Municipal Gas Utilities	\$66.00
Lingo Telecom, LLC \$216.65  Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$118.00  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Leonardo Wind 1 LLC	\$101.75
Lingo Telecom, LLC  Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities  Lyon Rural Electric Cooperative  Magellan Midstream Partners, L.P.  Manning Municipal Utilities  Maquoketa Municipal Electric Utility  MCC Iowa LLC d/b/a Mediacom  MCC Telephony of Iowa LLC  McGregor Municipal Utilities  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 3 LLC  \$101.75  Michelangelo Wind 3 LLC  \$495.00  \$159,052.70  \$159,052.70  \$159,052.70  \$159,052.70  \$159,052.70  \$159,052.70  \$1,060.15  \$1,060.15		\$29,299.95
Linn County Rural Electric Cooperative Association  Long Grove Municipal Utilities Lyon Rural Electric Cooperative Sa,466.04  Magellan Midstream Partners, L.P. Manning Municipal Utilities S7,548.63  Maquoketa Municipal Electric Utility MCC Iowa LLC d/b/a Mediacom MCC Telephony of Iowa LLC McGregor Municipal Utilities MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services Mechanicsville Telephone Company Metropolitan Telecommunications of Iowa, Inc. Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$1,400.94  \$23,466.04  \$3,466.04  \$4,060.15  \$4,060.15  \$1,750.05  \$1,089.75		\$216.65
Association  Long Grove Municipal Utilities \$1,400.94  Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75		· ·
Lyon Rural Electric Cooperative \$3,466.04  Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	- · · · · · · · · · · · · · · · · · · ·	\$495.00
Magellan Midstream Partners, L.P. \$159,052.70  Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Long Grove Municipal Utilities	\$1,400.94
Manning Municipal Utilities \$7,548.63  Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Lyon Rural Electric Cooperative	\$3,466.04
Maquoketa Municipal Electric Utility \$4,060.15  MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Magellan Midstream Partners, L.P.	\$159,052.70
MCC Iowa LLC d/b/a Mediacom \$3,144.25  MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Manning Municipal Utilities	\$7,548.63
MCC Telephony of Iowa LLC \$29.50  McGregor Municipal Utilities \$1,746.89  MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of Iowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	Maquoketa Municipal Electric Utility	\$4,060.15
McGregor Municipal Utilities \$1,746.89  McImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	MCC Iowa LLC d/b/a Mediacom	\$3,144.25
MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	MCC Telephony of Iowa LLC	\$29.50
LLC d/b/a Verizon Access Transmission Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	McGregor Municipal Utilities	\$1,746.89
Services  Mechanicsville Telephone Company \$118.00  Mediapolis Telephone Company \$123.50  Metropolitan Telecommunications of lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	MCImetro Access Transmission Services,	\$1,089.75
Mechanicsville Telephone Company\$118.00Mediapolis Telephone Company\$123.50Metropolitan Telecommunications of lowa, Inc.\$113.75Michelangelo Wind 1 LLC\$101.75Michelangelo Wind 3 LLC\$101.75	1	. ,
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lowa, Inc.  Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75		-
Michelangelo Wind 1 LLC \$101.75  Michelangelo Wind 3 LLC \$101.75	<u> </u>	\$113.75
		\$101.75
	Michelangelo Wind 3 LLC	\$101.75
	Michelangelo Wind 4 LLC	\$101.75

	FY 2024 Direct
Company Name	Assessment Invoiced
MidAmerican Energy Company-Electric	\$486,707.17
MidAmerican Energy Company-Gas	\$432,944.25
Missouri Network Alliance, LLC d/b/a Bluebird Network, LLC	\$47.00
Montezuma Municipal Light and Power	\$1,636.76
Moulton Municipal Gas System	\$648.00
Mount Pleasant Municipal Utilities	\$2,566.77
Mutual Telephone Company	\$309.25
N.W. Electric Power Cooperative, Inc.	\$1,323.88
Navigator Heartland Greenway LLC	\$90,126.50
New Cingular Wireless PCS LLC	\$76.50
New London Municipal Utilities	\$2,194.23
Nishnabotna Valley Rural Electric Cooperative	\$4,688.72
Nobles Cooperative Electric Association	\$65.43
Northeast Missouri Electric Power Cooperative	\$30,150.38
Northern Natural Gas Company	\$234.00
Northwest Iowa Power Cooperative	\$28,320.34
Northwest Iowa Telephone Company LLC	\$76.50
Number Access, LLC	\$29.50
Nuso, LLC	\$163.00
Nustar Energy L.P.	\$27,011.45
Office of Consumer Advocate	\$38,189.50
Old Gold Energy Center LLC	\$665.75
Omaha Public Power District	\$411.60
ONEOK North System, L.L.C.	\$36,040.50
Oneota Solar, LLC	\$42.75
Optimum Wind 3 LLC	\$101.75
Optimum Wind 4 LLC	\$101.75
Optimum Wind 5 LLC	\$101.75
Optimum Wind 6 LLC	\$101.75
Optimum Wind 7 LLC	\$101.75
Orange City Municipal Utilities	\$54.55
Osage Municipal Utilities	\$198.00
Osceola Electric Cooperative, Inc.	\$4,949.54
Pareteum Corporation	\$958.05
PEG Bandwidth IL, LLC	\$47.00
Pella Cooperative Electric Association	\$4,387.55

	FY 2024 Direct
Company Nama	Assessment Invoiced
Company Name Pembina Cochin LLC	\$15,868.40
Prairie Energy Cooperative	\$42.75
Prairie Utilities, LLC	\$3,667.65
Primghar Municipal Light Plant	\$492.00
Qwest Broadband Services, Inc. (QBS)	\$82.40
d/b/a CenturyLink QC	Ç02.40
Qwest Corporation	\$6,540.61
Readlyn Municipal Utilities	\$1,597.25
Reasnor Telephone Company	\$118.00
Reliance Telephone of Grand Forks, Inc.	\$1,011.25
Remsen Municipal Utilities	\$43.80
Rock Creek Solar LLC	\$315.64
Rock Rapids Municipal Utilities	\$2,829.68
Roseman Energy, LLC	\$42.75
Sanborn Municipal Electric	\$1,957.35
SCS Carbon Transport LLC	\$36,062.00
Securus Technologies, Inc.	\$322.00
Shelby, City of	\$30.75
Shellsburg Cablevision, Inc.	\$59.00
Silver Queen Wind Farm, LLC	\$12,269.80
Sinclair Transportation Company LLC	\$7,738.30
Sioux Center, City of	\$2,352.98
Sioux City Brick & Tile Company	\$41.00
Soo Green HVDC Link ProjectCo, LLC	\$71,865.92
Southern Iowa Electric Cooperative, Inc.	\$3,172.54
Southwest Iowa Renewable Energy, LLC	\$668.50
Southwest Iowa Rural Electric	\$141.00
Cooperative	
State Center Municipal Utilities	\$42.75
Summit Carbon Solutions, LLC	\$2,242,703.53
T. I. P. Rural Electric Cooperative	\$4,386.01
TAG Mobile, LLC	\$59.00
TekScape IT, LLC	\$438.00
Teleport Communications America, LLC	\$1,647.10
Templeton Telephone Company	\$830.00
Terra Nova Telecom, Inc.	\$29.50
Tipton Municipal Utilities	\$302.75
TKC Telecom LLC	\$1,396.15
Traer Municipal Utilities	\$3,208.78
TruConnect Communications, Inc.	\$3,921.70

	FY 2024 Direct Assessment
Company Name	Invoiced
Union Electric Company dba Ameren Missouri	\$3,054.00
United Telecom Inc.	\$178.20
Vanguard Energy Services, LLC	\$59.00
Venus Wind 3 LLC	\$101.75
Vonage Holding Corp.	\$178.20
Wall Lake, City of	\$1,579.45
Waukee Municipal Gas	\$9,297.30
Waverly Utilities	\$2,416.48
Webster City Municipal Utilities	\$246.00
Webster-Calhoun Cooperative	\$59.00
Telephone Association	4
Wellman Cooperative Telephone Association	\$59.00
West Branch RNG, LLC.	\$2,090.59
Western Iowa Power Cooperative	\$42.75
Western Iowa Telephone Association	\$501.28
Wind GEM, LLC	\$42.75
Windstream Communications, LLC	\$5,114.00
Windstream Iowa Communications, LLC	\$6,439.50
Winnebago Cooperative Telecom	\$516.50
Association	
Wolf Carbon Solutions US LLC	\$24,166.05
Worthwhile Solar Farm East LLC	\$729.25
Worthwhile Solar Farm West LLC	\$921.50
Your Local Phone Company LLC	\$974.80
Western Iowa Power Cooperative	\$42.75
Western Iowa Telephone Association	\$501.28
Wind GEM, LLC	\$42.75
Windstream Communications, LLC	\$5,114.00
Windstream Iowa Communications, LLC	\$6,439.50
Winnebago Cooperative Telecom Association	\$516.50
Wolf Carbon Solutions US LLC	\$24,166.05
Worthwhile Solar Farm East LLC	\$729.25
Worthwhile Solar Farm West LLC	\$921.50
Your Local Phone Company LLC	\$974.80
Total FY 2024 Direct Assessment Invoiced	\$6,125,350.57

## **IUC BUDGET, EXPENDITURES AND REVENUES - FY 2024**

The IUC was legislatively authorized a budget of \$11,002,937 for the 2024 fiscal year. In addition to these authorized funds, the IUC receives federal funding from PHMSA, and intrastate funding from other state agencies that share accounting staff. Pursuant to 2023 Iowa Acts Chapter 108, the IUC also provided notice of expenditure of additional moneys estimated at \$1,000,000 for FY24.

Actual expenditures were \$12,748,813. The IUC is supported by its jurisdictional utilities and bills these utilities only for actual expenditures. Therefore, the revenues expended by the agency also totaled \$12,748,813.

- The IUC received a Natural Gas PHMSA Base Grant allocation of \$616,219 for its pipeline safety inspection program (01/01/2023-12/31/2023).
- The IUC received a \$94,973 PHMSA Damage Prevention Grant to fund a comprehensive state program designed to prevent damage to underground pipelines in Iowa (10/01/2022-09/30/2023).
- The IUC received a \$46,770 One Call Grant to coordinate enforcement and educational functions related to Iowa's One Call law with the Iowa Attorney General's Office.



## AGENCY OPERATIONAL PLAN

## FY 2024 REPORT ON OPERATIONAL MEASURES

The IUC's Operational Plan report highlights the services the IUC provided to Iowans, along with results achieved to ensure the provision of reasonably priced, reliable, environmentally responsible, and safe utility service in the state.

The two basic business functions of the IUC are utility regulation and compliance and resource management.

This information is provided in accordance with the State of Iowa Accountable Government Act, Iowa Code chapter 8E. The following pages contain the Operational Plan Results.

## AGENCY OPERATIONAL REPORT

**Mission:** The Iowa Utilities Commission regulates utilities, as established by law, to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to Iowans.

**Vision:** The Iowa Utilities Commission is engaged in continuous improvement activities in order to be a regulatory expert and solutions-oriented partner regarding current and emerging utility matters.

#### KEY RESULTS of CORE FUNCTIONS

## **Strategic Plan Goals:**

- Goal 1: Our workforce identifies and responds to industry changes and customer needs.
- Goal 2: The value of IUC services is enhanced by providing a system of efficient, effective, and open communication between the public, stakeholders, and IUC employees.
- Goal 3: The IUC is a decision-making partner on utility-related issues and policy at a state and national level.
- Goal 4: Regulatory decision-making is informed and open and utility performance is monitored.

#### **IUC Core Functions:**

- Core Function 1: Regulation and Compliance
- Core Function 2: Resource Management

## Performance measures of Utility Regulation and Compliance goals:

INSPECTIONS: Targeted goal of completing 100% of scheduled inspections of Iowa utility facilities within a year to try to minimize the number of accidents or incidents caused by improper maintenance of utility facilities.

Actual: 100%

MEETING STATUTORY DEADLINES: Targeted goal of 100% of orders issued before statutory deadline through a review of processes and procedures for tracking and approval to ensure timely and accurate issuance of Commission decisions.

**Actual: 100%** 

REVIEW OF ADMINISTRATIVE RULES: Targeted goal of 100% of administrative rules reviewed by assigning staff resources to meet the requirements pursuant to the five-year rule review established in 199 IAC 3.11(2).

Actual: 100%

LATE PAYMENTS ADDRESSED: Targeted goal of 100% of late payments addressed in a timely fashion by following up through a new tracking process and procedures and with individual contacts to meet targeted guidelines of payments for past-due invoices.

Actual: 80.5%

PETITIONS APPROVED FOR DOCKETS: Targeted goal of 100% of petitions approved in a timely manner for electric and pipeline (E&P) dockets by monitoring progress on petition reviews and reassigning staff resources as needed.

Actual: 100%

LATE ANNUAL REPORTS ADDRESSED: Targeted goal of 100% for establishing guidelines and tracking with individual utility contact follow-up regarding late filing of utility company annual reports.

Actual: 100%

CUSTOMER COMPLAINT RESOLUTION: Targeted goal of 100% of customer complaints resolved within 90 days from the date received, improved through update of processes and procedures, staff training, and data tracking to assure that acknowledgement letters and complaint resolution letters are rendered within these goals.

Actual: 80.8%

PIPELINE SAFETY: Targeted goal of 90% or higher for Iowa's score in the annual evaluation of its pipeline safety program by PHMSA, focusing achievement on promptly responding to any criticisms in the OPS annual evaluation to preclude score reduction in subsequent evaluations, maximizing federal grant eligibility, and conducting a pipeline safety program under PHMSA certificate.

Actual: 97% (2023)

## Performance measures of Resource Management goals:

EMPLOYEE TRAINING: Targeted goal of 100% for number of annual training sessions in which employees participate, establish tracking to ensure employees are participating, and aligning the organizational structure and allocating resources to support meeting this goal in support of the agency mission and visions.

Actual: 95%

COMMISSION FILINGS: Targeted goal of 100% to process electronic filings made to the IUC pursuant to established time guidelines, review and update processes and procedures, and provide staff training and data tracking to ensure goals are met.

Actual: 100%

## RESOURCE REALLOCATIONS

Because the IUC is a relatively small agency, in fiscal year 2024 the IUC did not utilize resource reallocation to a measurable degree. Our human resources are sometimes shifted from one bureau of the agency to another, depending on workload. The staff of the IUC is often organized into multidisciplinary teams with the goal of providing the Commission the best possible information on which to base its decisions.

## AGENCY CONTACTS

Louis Vander Streek, Chief Operating Officer – (515) 725-7314 Don Tormey, Director of Communications – (515) 725-7347

Iowa Utilities Commission 1375 E. Court Avenue Des Moines, IA 50319

The electronic version of the IUC's Annual Report and Agency Performance/Operational Report can be found under the "Records & Documents/Required Reports" navigation tab of the IUC website at <a href="https://iuc.iowa.gov">https://iuc.iowa.gov</a>.