

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: October 2024**

Category	September 2024	October 2024	% Change Sept-Oct	October 2023	% Change 2023-2024
Total Accounts	1,940,509	1,943,900	0.17%	1,929,493	0.75%
Total Accounts Past Due	178,822	167,495	-6.33%	177,429	-5.60%
E.A. Eligible Accounts	109,779	55,265	-49.66%	73,352	-24.66%
E.A. Eligible Accounts w/Past Due Balance	24,595	9,041	-63.24%	14,247	-36.54%
Revenue of Past Due Accounts	\$ 23,666,207	\$ 22,597,467	-4.52%	\$ 24,665,742	-8.39%
Revenue of Past Due E.A. Eligible Accts	\$ 5,867,079	\$ 3,732,273	-36.39%	\$ 3,834,859	-2.68%
Disconnection Notices Issued	59,377	66,624	12.21%	69,023	-3.48%
Disconnection Notices to E.A. Eligibles	9,554	5,385	-43.64%	7,064	-23.77%
Involuntary Disconnections	4,809	6,257	30.11%	4,902	27.64%
Reconnections	3,434	4,903	42.78%	4,043	21.27%
Accounts Determined Uncollectible	5,368	6,080	13.26%	6,299	-3.48%
Uncollectible E.A. Eligible Accounts	1,313	1,415	7.77%	1,178	20.12%

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: October 2024**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,729	3,593
Total Accounts Past Due		9,550	281
E.A. Eligible Accounts		6,278	341
E.A. Eligible Accounts w/Past Due Balance		1,092	21
Revenue of Past Due Accounts		\$ 679,588	\$ 53,165
Revenue of Past Due E.A. Eligible Accts		\$ 114,436	\$ 5,187
Disconnection Notices Issued		1,812	160
Disconnection Notices to E.A. Eligibles		260	7
Involuntary Disconnections		159	54
Reconnections		46	26
Accounts Determined Uncollectible		307	13
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Commission
Residential Customer Statistics
Totals for: October 2024**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	401,773	195,155	633,028	564,622
Total Accounts Past Due	17,025	8,322	71,012	61,305
E.A. Eligible Accounts	29,889	14,808	2,267	1,682
E.A. Eligible Accounts w/Past Due Balance	3,807	1,770	1,238	1,113
Revenue of Past Due Accounts	\$ 6,996,485	\$ 1,028,650	\$ 11,595,436	2,244,143
Revenue of Past Due E.A. Eligible Accts	\$ 2,644,256	\$ 390,111	\$ 497,386	80,897
Disconnection Notices Issued	16,833	6,439	23,565	17,815
Disconnection Notices to E.A. Eligibles	2,789	1,171	653	505
Involuntary Disconnections	3,035	166	2,509	334
Reconnections	2,465	122	2,058	186
Accounts Determined Uncollectible	1,557	704	1,980	1,519
Uncollectible E.A. Eligible Accounts	386	165	500	364