

**Iowa Utilities Commission  
Residential Customer Statistics  
Totals for: August 2024**

Category	July 2024	August 2024	% Change Jul-Aug	August 2023	% Change 2023-2024
Total Accounts	1,935,926	1,938,785	0.15%	1,923,856	0.78%
Total Accounts Past Due	161,675	167,237	3.44%	166,900	0.20%
E.A. Eligible Accounts	112,355	110,986	-1.22%	114,184	-2.80%
E.A. Eligible Accounts w/Past Due Balance	24,184	24,019	-0.68%	27,954	-14.08%
Revenue of Past Due Accounts	\$ 22,002,630	\$ 22,486,433	2.20%	\$ 23,910,583	-5.96%
Revenue of Past Due E.A. Eligible Accts	\$ 6,438,501	\$ 6,077,395	-5.61%	\$ 5,818,011	4.46%
Disconnection Notices Issued	58,786	68,586	16.67%	69,107	-0.75%
Disconnection Notices to E.A. Eligibles	10,300	11,716	13.75%	12,863	-8.92%
Involuntary Disconnections	3,985	5,023	26.05%	4,879	2.95%
Reconnections	2,791	3,570	27.91%	3,522	1.36%
Accounts Determined Uncollectible	6,285	5,351	-14.86%	6,622	-19.19%
Uncollectible E.A. Eligible Accounts	803	1,116	38.98%	1,265	-11.78%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,629	3,621
Total Accounts Past Due		10,202	410
E.A. Eligible Accounts		6,479	384
E.A. Eligible Accounts w/Past Due Balance		1,017	6
Revenue of Past Due Accounts		\$ 880,742	\$ 103,069
Revenue of Past Due E.A. Eligible Accts		\$ 139,124	\$ 775
Disconnection Notices Issued		2,072	328
Disconnection Notices to E.A. Eligibles		256	1
Involuntary Disconnections		344	0
Reconnections		79	0
Accounts Determined Uncollectible		349	0
Uncollectible E.A. Eligible Accounts		0	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	401,025	194,365	631,962	563,183
Total Accounts Past Due	16,729	8,574	70,365	60,957
E.A. Eligible Accounts	29,775	14,735	32,532	27,081
E.A. Eligible Accounts w/Past Due Balance	3,806	1,786	9,318	8,086
Revenue of Past Due Accounts	\$ 6,620,107	\$ 1,479,672	\$ 11,188,830	2,214,013
Revenue of Past Due E.A. Eligible Accts	\$ 2,790,570	\$ 570,569	\$ 2,170,294	406,063
Disconnection Notices Issued	17,474	6,891	23,869	17,952
Disconnection Notices to E.A. Eligibles	2,826	1,215	4,254	3,164
Involuntary Disconnections	2,464	230	1,658	327
Reconnections	1,983	68	1,294	146
Accounts Determined Uncollectible	1,360	656	1,664	1,322
Uncollectible E.A. Eligible Accounts	472	187	268	189