

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2024**

Category	June 2024	July 2024	% Change Jun-Jul	July 2023	% Change 2023-2024
Total Accounts	1,937,984	1,935,926	-0.11%	1,921,120	0.77%
Total Accounts Past Due	162,499	161,675	-0.51%	175,798	-8.03%
E.A. Eligible Accounts	113,949	112,355	-1.40%	115,625	-2.83%
E.A. Eligible Accounts w/Past Due Balance	24,549	24,184	-1.49%	29,710	-18.60%
Revenue of Past Due Accounts	\$ 22,510,365	\$ 22,002,630	-2.26%	\$ 25,788,653	-14.68%
Revenue of Past Due E.A. Eligible Accts	\$ 6,701,088	\$ 6,438,501	-3.92%	\$ 6,695,883	-3.84%
Disconnection Notices Issued	48,362	58,786	21.55%	54,485	7.89%
Disconnection Notices to E.A. Eligibles	9,850	10,300	4.57%	10,853	-5.10%
Involuntary Disconnections	4,443	3,985	-10.31%	3,691	7.97%
Reconnections	3,163	2,791	-11.76%	2,554	9.28%
Accounts Determined Uncollectible	4,262	6,285	47.47%	5,625	11.73%
Uncollectible E.A. Eligible Accounts	424	803	89.39%	755	6.36%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,743	3,625
Total Accounts Past Due		9,617	331
E.A. Eligible Accounts		6,597	378
E.A. Eligible Accounts w/Past Due Balance		965	7
Revenue of Past Due Accounts		\$ 973,504	\$ 118,627
Revenue of Past Due E.A. Eligible Accts		\$ 157,842	\$ 1,178
Disconnection Notices Issued		2,018	513
Disconnection Notices to E.A. Eligibles		231	2
Involuntary Disconnections		340	0
Reconnections		81	0
Accounts Determined Uncollectible		683	0
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	400,081	193,406	631,241	562,830
Total Accounts Past Due	15,559	8,039	68,326	59,803
E.A. Eligible Accounts	29,763	14,721	33,262	27,634
E.A. Eligible Accounts w/Past Due Balance	3,724	1,727	9,459	8,302
Revenue of Past Due Accounts	\$ 6,308,403	\$ 1,678,606	\$ 9,587,419	3,336,071
Revenue of Past Due E.A. Eligible Accts	\$ 2,988,485	\$ 643,757	\$ 1,957,954	689,285
Disconnection Notices Issued	16,069	6,395	19,359	14,432
Disconnection Notices to E.A. Eligibles	2,924	1,222	3,438	2,483
Involuntary Disconnections	1,977	207	1,197	264
Reconnections	1,548	69	954	139
Accounts Determined Uncollectible	1,650	693	1,898	1,361
Uncollectible E.A. Eligible Accounts	304	109	226	164