

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2024**

Category	May 2024	June 2024	% Change May-Jun	June 2023	% Change 2023-2024
Total Accounts	1,938,309	1,937,984	-0.02%	1,922,501	0.81%
Total Accounts Past Due	165,735	162,499	-1.95%	163,299	-0.49%
E.A. Eligible Accounts	115,214	113,949	-1.10%	116,580	-2.26%
E.A. Eligible Accounts w/Past Due Balance	24,952	24,549	-1.62%	28,720	-14.52%
Revenue of Past Due Accounts	\$ 23,546,524	\$ 22,510,365	-4.40%	\$ 25,812,480	-12.79%
Revenue of Past Due E.A. Eligible Accts	\$ 6,608,272	\$ 6,701,088	1.40%	\$ 7,063,838	-5.14%
Disconnection Notices Issued	55,355	48,362	-12.63%	57,577	-16.00%
Disconnection Notices to E.A. Eligibles	10,096	9,850	-2.44%	11,052	-10.88%
Involuntary Disconnections	5,201	4,443	-14.57%	5,258	-15.50%
Reconnections	3,559	3,163	-11.13%	3,471	-8.87%
Accounts Determined Uncollectible	4,024	4,262	5.91%	4,293	-0.72%
Uncollectible E.A. Eligible Accounts	303	424	39.93%	448	-5.36%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,193	3,627
Total Accounts Past Due		10,839	418
E.A. Eligible Accounts		6,735	372
E.A. Eligible Accounts w/Past Due Balance		967	7
Revenue of Past Due Accounts		\$ 1,363,557	\$ 140,787
Revenue of Past Due E.A. Eligible Accts		\$ 187,731	\$ 972
Disconnection Notices Issued		2,702	402
Disconnection Notices to E.A. Eligibles		261	1
Involuntary Disconnections		333	0
Reconnections		67	0
Accounts Determined Uncollectible		179	0
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	401,090	194,881	630,813	563,380
Total Accounts Past Due	18,079	8,543	65,821	58,799
E.A. Eligible Accounts	29,743	14,702	34,085	28,312
E.A. Eligible Accounts w/Past Due Balance	4,225	1,796	9,308	8,246
Revenue of Past Due Accounts	\$ 7,245,505	\$ 1,969,553	\$ 8,257,639	3,533,324
Revenue of Past Due E.A. Eligible Accts	\$ 3,231,264	\$ 692,402	\$ 1,858,070	730,649
Disconnection Notices Issued	9,548	4,233	17,843	13,634
Disconnection Notices to E.A. Eligibles	2,251	1,001	3,674	2,662
Involuntary Disconnections	1,934	304	1,528	344
Reconnections	1,586	100	1,238	172
Accounts Determined Uncollectible	1,243	478	1,376	986
Uncollectible E.A. Eligible Accounts	151	65	119	89