

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: August 2023**

| Category                                  | July<br>2023  | August<br>2023 | % Change<br>July - August | August<br>2022 | % Change<br>2022-2023 |
|---|---------------|----------------|---------------------------|----------------|-----------------------|
| Total Accounts                            | 1,921,120     | 1,923,856      | 0.14%                     | 1,910,540      | 0.70%                 |
| Total Accounts Past Due                   | 175,798       | 166,900        | -5.06%                    | 167,945        | -0.62%                |
| E.A. Eligible Accounts                    | 115,625       | 114,184        | -1.25%                    | 116,288        | -1.81%                |
| E.A. Eligible Accounts w/Past Due Balance | 29,710        | 27,954         | -5.91%                    | 62,744         | -55.45%               |
| Revenue of Past Due Accounts              | \$ 25,788,653 | \$ 23,910,583  | -7.28%                    | \$ 23,229,586  | 2.93%                 |
| Revenue of Past Due E.A. Eligible Accts   | \$ 6,695,883  | \$ 5,818,011   | -13.11%                   | \$ 5,318,997   | 9.38%                 |
| Disconnection Notices Issued              | 54,485        | 69,107         | 26.84%                    | 69,541         | -0.62%                |
| Disconnection Notices to E.A. Eligibles   | 10,853        | 12,863         | 18.52%                    | 14,295         | -10.02%               |
| Involuntary Disconnections                | 3,691         | 4,879          | 32.19%                    | 4,377          | 11.47%                |
| Reconnections                             | 2,554         | 3,522          | 37.90%                    | 3,032          | 16.16%                |
| Accounts Determined Uncollectible         | 5,625         | 6,622          | 17.72%                    | 6,638          | -0.24%                |
| Uncollectible E.A. Eligible Accounts      | 755           | 1,265          | 67.55%                    | 1,006          | 25.75%                |

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| Category                                  | Linn County REC*<br>(Electric Only) | Black Hills Energy<br>f/k/a Aquila<br>(Gas Only) | Liberty Energy<br>f/k/a Atmos<br>(Gas Only) |
|---|-------------------------------------|--|---|
| Total Accounts                            |                                     | 144,375  | 3,864                                       |
| Total Accounts Past Due                   |                                     | 12,121   | 279   |
| E.A. Eligible Accounts                    |                                     | 6,994  | 986   |
| E.A. Eligible Accounts w/Past Due Balance |                                     | 1,670  | 83  |
| Revenue of Past Due Accounts              |                                     | \$ 1,796,262                                     | \$ 61,848                                   |
| Revenue of Past Due E.A. Eligible Accts   |                                     | \$ 367,367                                       | \$ 18,213                                   |
| Disconnection Notices Issued              |                                     | 3,465  | 95  |
| Disconnection Notices to E.A. Eligibles   |                                     | 523  | 52  |
| Involuntary Disconnections                |                                     | 360  | 11  |
| Reconnections                             |                                     | 70   | 6   |
| Accounts Determined Uncollectible         |                                     | 553  | 43  |
| Uncollectible E.A. Eligible Accounts      |                                     | 0  | 0   |

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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| Category                                  | IP&L<br>(Electric) | IP&L<br>(Gas) | MidAmerican<br>(Electric) | MidAmerican<br>(Gas) |
|---|--------------------|---------------|---------------------------|----------------------|
| Total Accounts                            | 398,098            | 194,028       | 624,000                   | 559,491              |
| Total Accounts Past Due                   | 17,276             | 8,677         | 68,388                    | 60,159               |
| E.A. Eligible Accounts                    | 30,264             | 15,241        | 32,772                    | 27,927               |
| E.A. Eligible Accounts w/Past Due Balance | 3,788              | 1,755         | 10,925                    | 9,733                |
| Revenue of Past Due Accounts              | \$ 6,518,895       | \$ 2,054,500  | \$ 11,239,640             | 2,239,438            |
| Revenue of Past Due E.A. Eligible Accts   | \$ 2,015,301       | \$ 575,371    | \$ 2,392,187              | 449,572              |
| Disconnection Notices Issued              | 18,355             | 7,372         | 22,465                    | 17,355               |
| Disconnection Notices to E.A. Eligibles   | 3,227              | 1,365         | 4,276                     | 3,420                |
| Involuntary Disconnections                | 3,136              | 211           | 848                       | 313                  |
| Reconnections                             | 2,588              | 73            | 631                       | 154                  |
| Accounts Determined Uncollectible         | 1,901              | 935           | 1,817                     | 1,373                |
| Uncollectible E.A. Eligible Accounts      | 510                | 234           | 285                       | 236                  |