

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2023**

Category	June 2023	July 2023	% Change June-July	July 2022	% Change 2022-2023
Total Accounts	1,922,501	1,921,120	-0.07%	1,907,716	0.70%
Total Accounts Past Due	163,299	175,798	7.65%	176,603	-0.46%
E.A. Eligible Accounts	116,580	115,625	-0.82%	117,858	-1.89%
E.A. Eligible Accounts w/Past Due Balance	28,720	29,710	3.45%	30,914	-3.89%
Revenue of Past Due Accounts	\$ 25,812,480	\$ 25,788,653	-0.09%	\$ 24,277,208	6.23%
Revenue of Past Due E.A. Eligible Accts	\$ 7,063,838	\$ 6,695,883	-5.21%	\$ 5,554,377	20.55%
Disconnection Notices Issued	57,577	54,485	-5.37%	49,917	9.15%
Disconnection Notices to E.A. Eligibles	11,052	10,853	-1.80%	10,795	0.54%
Involuntary Disconnections	5,258	3,691	-29.80%	3,921	-5.87%
Reconnections	3,471	2,554	-26.42%	2,727	-6.34%
Accounts Determined Uncollectible	4,293	5,625	31.03%	4,426	27.09%
Uncollectible E.A. Eligible Accounts	448	755	68.53%	482	56.64%

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2023**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,603	3,448
Total Accounts Past Due		11,703	317
E.A. Eligible Accounts		7,184	975
E.A. Eligible Accounts w/Past Due Balance		1,806	98
Revenue of Past Due Accounts		\$ 2,036,728	\$ 82,931
Revenue of Past Due E.A. Eligible Accts		\$ 465,638	\$ 25,364
Disconnection Notices Issued		3,795	67
Disconnection Notices to E.A. Eligibles		574	28
Involuntary Disconnections		483	27
Reconnections		67	10
Accounts Determined Uncollectible		937	58
Uncollectible E.A. Eligible Accounts		0	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2023**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,381	193,201	623,308	559,179
Total Accounts Past Due	18,462	8,809	72,466	64,041
E.A. Eligible Accounts	30,244	15,220	33,458	28,544
E.A. Eligible Accounts w/Past Due Balance	4,180	1,835	11,490	10,301
Revenue of Past Due Accounts	\$ 6,991,821	\$ 2,546,126	\$ 10,492,472	3,638,575
Revenue of Past Due E.A. Eligible Accts	\$ 2,346,704	\$ 712,771	\$ 2,322,218	823,188
Disconnection Notices Issued	14,309	5,856	16,983	13,475
Disconnection Notices to E.A. Eligibles	2,586	1,110	3,655	2,900
Involuntary Disconnections	1,491	250	1,242	198
Reconnections	1,252	128	999	98
Accounts Determined Uncollectible	1,417	601	1,495	1,117
Uncollectible E.A. Eligible Accounts	264	125	206	160