

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2023**

Category	May 2023	June 2023	% Change May-June	June 2022	% Change 2022-2023
Total Accounts	1,921,777	1,922,501	0.04%	1,909,836	0.66%
Total Accounts Past Due	164,777	163,299	-0.90%	166,560	-1.96%
E.A. Eligible Accounts	117,250	116,580	-0.57%	119,087	-2.11%
E.A. Eligible Accounts w/Past Due Balance	24,656	28,720	16.48%	28,891	-0.59%
Revenue of Past Due Accounts	\$ 26,344,496	\$ 25,812,480	-2.02%	\$ 23,643,446	9.17%
Revenue of Past Due E.A. Eligible Accts	\$ 6,372,738	\$ 7,063,838	10.84%	\$ 5,339,970	32.28%
Disconnection Notices Issued	57,431	57,577	0.25%	55,072	4.55%
Disconnection Notices to E.A. Eligibles	10,990	11,052	0.56%	11,574	-4.51%
Involuntary Disconnections	5,176	5,258	1.58%	5,485	-4.14%
Reconnections	3,237	3,471	7.23%	3,449	0.64%
Accounts Determined Uncollectible	4,411	4,293	-2.68%	4,439	-3.29%
Uncollectible E.A. Eligible Accounts	356	448	25.84%	412	8.74%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,902	3,451
Total Accounts Past Due		11,480	615
E.A. Eligible Accounts		7,350	600
E.A. Eligible Accounts w/Past Due Balance		1,905	206
Revenue of Past Due Accounts		\$ 2,691,420	\$ 199,975
Revenue of Past Due E.A. Eligible Accts		\$ 590,332	\$ 90,008
Disconnection Notices Issued		4,949	386
Disconnection Notices to E.A. Eligibles		740	75
Involuntary Disconnections		411	48
Reconnections		94	10
Accounts Determined Uncollectible		295	24
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,686	194,397	622,684	559,381
Total Accounts Past Due	19,831	9,167	64,497	57,709
E.A. Eligible Accounts	30,216	15,198	34,133	29,083
E.A. Eligible Accounts w/Past Due Balance	4,425	1,917	10,583	9,684
Revenue of Past Due Accounts	\$ 7,788,107	\$ 2,948,122	\$ 8,469,614	3,715,242
Revenue of Past Due E.A. Eligible Accts	\$ 2,645,743	\$ 831,048	\$ 2,052,495	854,212
Disconnection Notices Issued	12,233	5,905	18,781	15,323
Disconnection Notices to E.A. Eligibles	2,544	1,222	3,551	2,920
Involuntary Disconnections	2,286	504	1,590	419
Reconnections	1,762	126	1,293	186
Accounts Determined Uncollectible	1,022	448	1,466	1,038
Uncollectible E.A. Eligible Accounts	132	62	142	112