

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2023**

Category	April 2023	May 2023	% Change April-May	May 2022	% Change 2022-2023
Total Accounts	1,923,972	1,921,777	-0.11%	1,910,957	0.57%
Total Accounts Past Due	168,969	164,777	-2.48%	169,969	-3.05%
E.A. Eligible Accounts	117,226	117,250	0.02%	120,105	-2.38%
E.A. Eligible Accounts w/Past Due Balance	31,469	24,656	-21.65%	27,514	-10.39%
Revenue of Past Due Accounts	\$ 31,718,713	\$ 26,344,496	-16.94%	\$ 26,410,608	-0.25%
Revenue of Past Due E.A. Eligible Accts	\$ 10,737,785	\$ 6,372,738	-40.65%	\$ 6,372,588	0.00%
Disconnection Notices Issued	58,935	57,431	-2.55%	52,758	8.86%
Disconnection Notices to E.A. Eligibles	19,385	10,990	-43.31%	9,928	10.70%
Involuntary Disconnections	6,220	5,176	-16.78%	4,813	7.54%
Reconnections	4,050	3,237	-20.07%	2,813	15.07%
Accounts Determined Uncollectible	3,916	4,411	12.64%	3,686	19.67%
Uncollectible E.A. Eligible Accounts	186	356	91.40%	200	78.00%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,598	3,468
Total Accounts Past Due		10,536	738
E.A. Eligible Accounts		7,252	435
E.A. Eligible Accounts w/Past Due Balance		1,093	167
Revenue of Past Due Accounts		\$ 2,244,677	\$ 270,687
Revenue of Past Due E.A. Eligible Accts		\$ 263,269	\$ 78,192
Disconnection Notices Issued		6,298	346
Disconnection Notices to E.A. Eligibles		570	51
Involuntary Disconnections		998	53
Reconnections		155	26
Accounts Determined Uncollectible		276	26
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,246	194,645	622,248	559,572
Total Accounts Past Due	20,756	9,110	65,253	58,384
E.A. Eligible Accounts	30,132	15,144	34,706	29,581
E.A. Eligible Accounts w/Past Due Balance	3,942	1,721	9,286	8,447
Revenue of Past Due Accounts	\$ 7,650,733	\$ 2,850,734	\$ 7,544,364	5,783,301
Revenue of Past Due E.A. Eligible Accts	\$ 2,317,790	\$ 723,439	\$ 1,687,431	1,302,617
Disconnection Notices Issued	10,276	5,499	19,204	15,808
Disconnection Notices to E.A. Eligibles	2,844	1,299	3,436	2,790
Involuntary Disconnections	1,461	360	1,896	408
Reconnections	1,186	107	1,555	208
Accounts Determined Uncollectible	1,223	574	1,352	960
Uncollectible E.A. Eligible Accounts	127	58	98	73