

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: April 2023**

Category	March 2023	April 2023	% Change Mar - April	April 2022	% Change 2022-2023
Total Accounts	1,926,015	1,923,972	-0.11%	1,912,809	0.58%
Total Accounts Past Due	167,250	168,969	1.03%	161,795	4.43%
E.A. Eligible Accounts	112,725	117,226	3.99%	119,284	-1.73%
E.A. Eligible Accounts w/Past Due Balance	36,913	31,469	-14.75%	28,047	12.20%
Revenue of Past Due Accounts	\$ 34,115,177	\$ 31,718,713	-7.02%	\$ 27,370,555	15.89%
Revenue of Past Due E.A. Eligible Accts	\$ 13,159,420	\$ 10,737,785	-18.40%	\$ 8,053,876	33.32%
Disconnection Notices Issued	60,376	58,935	-2.39%	59,263	-0.55%
Disconnection Notices to E.A. Eligibles	6,107	19,385	217.42%	15,520	24.90%
Involuntary Disconnections	2,014	6,220	208.84%	5,068	22.73%
Reconnections	1,282	4,050	215.91%	3,507	15.48%
Accounts Determined Uncollectible	4,589	3,916	-14.67%	4,052	-3.36%
Uncollectible E.A. Eligible Accounts	113	186	64.60%	130	43.08%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,534	3,545
Total Accounts Past Due		11,302	764
E.A. Eligible Accounts		7,626	946
E.A. Eligible Accounts w/Past Due Balance		1,940	204
Revenue of Past Due Accounts		\$ 3,379,679	\$ 268,519
Revenue of Past Due E.A. Eligible Accts		\$ 728,645	\$ 107,297
Disconnection Notices Issued		8,725	459
Disconnection Notices to E.A. Eligibles		1,237	108
Involuntary Disconnections		352	97
Reconnections		67	27
Accounts Determined Uncollectible		253	9
Uncollectible E.A. Eligible Accounts		15	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,692	195,200	621,991	560,010
Total Accounts Past Due	22,192	9,351	66,374	58,986
E.A. Eligible Accounts	29,634	14,812	34,595	29,613
E.A. Eligible Accounts w/Past Due Balance	5,207	2,235	11,477	10,406
Revenue of Past Due Accounts	\$ 9,206,714	\$ 3,016,265	\$ 8,683,605	7,163,931
Revenue of Past Due E.A. Eligible Accts	\$ 3,595,736	\$ 942,631	\$ 2,974,937	2,388,539
Disconnection Notices Issued	6,163	3,563	21,690	18,335
Disconnection Notices to E.A. Eligibles	2,910	1,504	7,503	6,123
Involuntary Disconnections	3,111	610	1,672	378
Reconnections	2,242	202	1,313	199
Accounts Determined Uncollectible	1,005	436	1,303	910
Uncollectible E.A. Eligible Accounts	60	22	53	36