

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2023**

Category	January 2022	February 2023	% Change Jan - Febr	February 2022	% Change 2022-2023
Total Accounts	1,924,894	1,925,453	0.03%	1,913,570	0.62%
Total Accounts Past Due	183,671	178,122	-3.02%	179,594	-0.82%
E.A. Eligible Accounts	91,662	102,711	12.05%	108,739	-5.54%
E.A. Eligible Accounts w/Past Due Balance	28,746	35,059	21.96%	39,636	-11.55%
Revenue of Past Due Accounts	\$ 32,999,195	\$ 34,721,334	5.22%	\$ 46,050,556	-24.60%
Revenue of Past Due E.A. Eligible Accts	\$ 8,968,589	\$ 11,753,389	31.05%	\$ 10,591,049	10.97%
Disconnection Notices Issued	58,847	50,622	-13.98%	53,222	-4.89%
Disconnection Notices to E.A. Eligibles	1,164	734	-36.94%	1,302	-43.63%
Involuntary Disconnections	554	887	60.11%	503	76.34%
Reconnections	382	558	46.07%	1,227	-54.52%
Accounts Determined Uncollectible	5,719	4,885	-14.58%	4,499	8.58%
Uncollectible E.A. Eligible Accounts	560	156	-72.14%	735	-78.78%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,899	3,620
Total Accounts Past Due		9,948	588
E.A. Eligible Accounts		6,920	855
E.A. Eligible Accounts w/Past Due Balance		1,229	113
Revenue of Past Due Accounts		\$ 2,581,088	\$ 174,497
Revenue of Past Due E.A. Eligible Accts		\$ 356,904	\$ 66,595
Disconnection Notices Issued		8,716	323
Disconnection Notices to E.A. Eligibles		13	0
Involuntary Disconnections		0	36
Reconnections		0	11
Accounts Determined Uncollectible		200	8
Uncollectible E.A. Eligible Accounts		1	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	398,238	195,745	621,450	560,501
Total Accounts Past Due	24,736	10,626	70,225	61,999
E.A. Eligible Accounts	26,199	12,883	29,918	25,936
E.A. Eligible Accounts w/Past Due Balance	6,951	2,946	12,496	11,324
Revenue of Past Due Accounts	\$ 10,602,002	\$ 2,557,479	\$ 9,656,656	9,149,612
Revenue of Past Due E.A. Eligible Accts	\$ 4,558,030	\$ 863,211	\$ 3,107,257	2,801,392
Disconnection Notices Issued	6,977	4,516	15,874	14,216
Disconnection Notices to E.A. Eligibles	5	3	387	326
Involuntary Disconnections	167	5	576	103
Reconnections	120	0	376	51
Accounts Determined Uncollectible	1,340	498	1,618	1,221
Uncollectible E.A. Eligible Accounts	31	7	65	52