

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2023**

Category	December 2022	January 2023	% Change Dec-Jan	January 2022	% Change 2022-2023
Total Accounts	1,923,725	1,924,894	0.06%	1,912,381	0.65%
Total Accounts Past Due	190,321	183,671	-3.49%	182,163	0.83%
E.A. Eligible Accounts	78,223	91,662	17.18%	93,669	-2.14%
E.A. Eligible Accounts w/Past Due Balance	25,044	28,746	14.78%	29,644	-3.03%
Revenue of Past Due Accounts	\$ 30,055,173	\$ 32,999,195	9.80%	\$28,649,196	15.18%
Revenue of Past Due E.A. Eligible Accts	\$ 6,623,533	\$ 8,968,589	35.40%	\$ 7,420,608	20.86%
Disconnection Notices Issued	47,680	58,847	23.42%	53,813	9.35%
Disconnection Notices to E.A. Eligibles	976	1,164	19.26%	969	20.12%
Involuntary Disconnections	533	554	3.94%	371	49.33%
Reconnections	396	382	-3.54%	242	57.85%
Accounts Determined Uncollectible	5,255	5,719	8.83%	5,168	10.66%
Uncollectible E.A. Eligible Accounts	392	560	42.86%	441	26.98%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,850	3,619
Total Accounts Past Due		9,534	426
E.A. Eligible Accounts		6,079	830
E.A. Eligible Accounts w/Past Due Balance		616	55
Revenue of Past Due Accounts		\$ 1,924,653	\$ 76,226
Revenue of Past Due E.A. Eligible Accts		\$ 142,205	\$ 23,491
Disconnection Notices Issued		7,859	275
Disconnection Notices to E.A. Eligibles		14	12
Involuntary Disconnections		0	1
Reconnections		0	1
Accounts Determined Uncollectible		277	13
Uncollectible E.A. Eligible Accounts		2	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	398,303	195,751	621,136	560,235
Total Accounts Past Due	25,707	10,577	72,991	64,436
E.A. Eligible Accounts	23,659	11,463	26,507	23,124
E.A. Eligible Accounts w/Past Due Balance	5,944	2,298	10,471	9,362
Revenue of Past Due Accounts	\$ 10,504,052	\$ 1,876,992	\$ 11,145,081	7,472,191
Revenue of Past Due E.A. Eligible Accts	\$ 3,636,607	\$ 495,505	\$ 2,950,661	1,720,120
Disconnection Notices Issued	9,648	5,788	18,874	16,403
Disconnection Notices to E.A. Eligibles	3	4	610	521
Involuntary Disconnections	34	9	439	71
Reconnections	37	9	296	39
Accounts Determined Uncollectible	1,729	627	1,760	1,313
Uncollectible E.A. Eligible Accounts	16	6	294	242