

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2022**

Category	November 2022	December 2022	% Change December	December 2021	% Change 2021-2022
Total Accounts	1,921,101	1,923,725	0.14%	1,911,195	0.66%
Total Accounts Past Due	175,915	190,321	8.19%	195,848	-2.82%
E.A. Eligible Accounts	59,198	78,223	32.14%	80,788	-3.17%
E.A. Eligible Accounts w/Past Due Balance	14,503	25,044	72.68%	22,441	11.60%
Revenue of Past Due Accounts	\$ 24,329,559	\$ 30,055,173	23.53%	\$26,146,920	14.95%
Revenue of Past Due E.A. Eligible Accts	\$ 3,127,452	\$ 6,623,533	111.79%	\$ 5,196,127	27.47%
Disconnection Notices Issued	41,561	47,680	14.72%	47,777	-0.20%
Disconnection Notices to E.A. Eligibles	678	976	43.95%	983	-0.71%
Involuntary Disconnections	527	533	1.14%	909	-41.36%
Reconnections	520	396	-23.85%	623	-36.44%
Accounts Determined Uncollectible	5,212	5,255	0.83%	6,093	-13.75%
Uncollectible E.A. Eligible Accounts	378	392	3.70%	532	-26.32%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,604	3,608
Total Accounts Past Due		10,188	489
E.A. Eligible Accounts		5,451	778
E.A. Eligible Accounts w/Past Due Balance		724	57
Revenue of Past Due Accounts		\$ 1,443,066	\$ 64,529
Revenue of Past Due E.A. Eligible Accts		\$ 130,037	\$ 19,432
Disconnection Notices Issued		4,672	5
Disconnection Notices to E.A. Eligibles		7	4
Involuntary Disconnections		0	7
Reconnections		0	2
Accounts Determined Uncollectible		273	31
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	398,244	195,732	620,769	559,768
Total Accounts Past Due	27,435	11,291	74,526	66,392
E.A. Eligible Accounts	20,283	9,543	22,517	19,651
E.A. Eligible Accounts w/Past Due Balance	4,696	1,657	9,382	8,528
Revenue of Past Due Accounts	\$ 10,787,779	\$ 1,478,759	\$ 10,431,075	5,849,965
Revenue of Past Due E.A. Eligible Accts	\$ 2,577,079	\$ 239,117	\$ 2,402,410	1,255,458
Disconnection Notices Issued	8,734	4,123	16,513	13,633
Disconnection Notices to E.A. Eligibles	5	1	520	439
Involuntary Disconnections	157	4	303	62
Reconnections	136	8	208	42
Accounts Determined Uncollectible	1,209	473	1,858	1,411
Uncollectible E.A. Eligible Accounts	4	1	217	170