

**Iowa Utilities Board
Residential Customer Statistics
Totals for: November 2022**

Category	October 2022	November 2022	% Change October - November	November 2021	% Change 2021-2022
Total Accounts	1,916,768	1,982,198	3.41%	1,907,827	3.90%
Total Accounts Past Due	165,900	184,083	10.96%	193,510	-4.87%
E.A. Eligible Accounts	71,161	61,105	-14.13%	62,497	-2.23%
E.A. Eligible Accounts w/Past Due Balance	7,479	14,981	100.31%	14,821	1.08%
Revenue of Past Due Accounts	\$ 21,663,370	\$ 33,469,513	54.50%	\$ 23,296,473	43.67%
Revenue of Past Due E.A. Eligible Accts	\$ 2,027,374	\$ 4,389,329	116.50%	\$ 2,744,841	59.91%
Disconnection Notices Issued	55,029	44,796	-18.60%	43,265	3.54%
Disconnection Notices to E.A. Eligibles	3,466	754	-78.25%	1,179	-36.05%
Involuntary Disconnections	4,354	923	-78.80%	902	2.33%
Reconnections	3,537	785	-77.81%	608	29.11%
Accounts Determined Uncollectible	5,736	5,438	-5.20%	4,910	10.75%
Uncollectible E.A. Eligible Accounts	754	404	-46.42%	428	-5.61%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,432	3,570
Total Accounts Past Due		10,041	397
E.A. Eligible Accounts		7,553	731
E.A. Eligible Accounts w/Past Due Balance		744	53
Revenue of Past Due Accounts		\$ 1,062,326	\$ 49,541
Revenue of Past Due E.A. Eligible Accts		\$ 104,184	\$ 18,056
Disconnection Notices Issued		3,368	305
Disconnection Notices to E.A. Eligibles		103	7
Involuntary Disconnections		0	1
Reconnections		4	3
Accounts Determined Uncollectible		302	195
Uncollectible E.A. Eligible Accounts		1	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
#DIV/0!	397,639	195,425	620,066	620,066
#DIV/0!	21,454	8,769	71,711	71,711
#DIV/0!	15,485	7,386	14,975	14,975
#DIV/0!	2,367	731	5,543	5,543
#DIV/0!	\$ 7,946,297	\$ 981,187	\$ 11,715,081	\$ 11,715,081
#DIV/0!	\$ 1,117,455	\$ 83,382	\$ 1,533,126	\$ 1,533,126
#DIV/0!	6,892	2,773	15,729	15,729
#DIV/0!	0	0	322	322
#DIV/0!	19	7	448	448
#DIV/0!	79	77	311	311
#DIV/0!	1,478	721	1,371	1,371
#DIV/0!	3	4	198	198

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