

**Iowa Utilities Board
Residential Customer Statistics
Totals for: October 2022**

Category	September 2022	October 2022	% Change September - October	October 2021	% Change 2021-2022
Total Accounts	1,912,597	1,916,768	0.22%	1,903,110	0.72%
Total Accounts Past Due	168,894	165,900	-1.77%	190,758	-13.03%
E.A. Eligible Accounts	115,281	71,161	-38.27%	70,860	0.42%
E.A. Eligible Accounts w/Past Due Balance	18,155	7,479	-58.80%	17,775	-57.92%
Revenue of Past Due Accounts	\$ 23,274,362	\$ 21,663,370	-6.92%	\$ 25,273,347	-14.28%
Revenue of Past Due E.A. Eligible Accts	\$ 3,729,454	\$ 2,027,374	-45.64%	\$ 3,458,507	-41.38%
Disconnection Notices Issued	67,813	55,029	-18.85%	47,715	15.33%
Disconnection Notices to E.A. Eligibles	13,329	3,466	-74.00%	5,095	-31.97%
Involuntary Disconnections	4,632	4,354	-6.00%	4,259	2.23%
Reconnections	3,490	3,537	1.35%	4,400	-19.61%
Accounts Determined Uncollectible	5,238	5,736	9.51%	4,139	38.58%
Uncollectible E.A. Eligible Accounts	893	754	-15.57%	1,142	-33.98%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,753	3,519
Total Accounts Past Due		9,262	320
E.A. Eligible Accounts		6,605	471
E.A. Eligible Accounts w/Past Due Balance		237	26
Revenue of Past Due Accounts		\$ 894,246	\$ 42,143
Revenue of Past Due E.A. Eligible Accts		\$ 37,383	\$ 9,544
Disconnection Notices Issued		2,524	221
Disconnection Notices to E.A. Eligibles		47	3
Involuntary Disconnections		140	7
Reconnections		41	5
Accounts Determined Uncollectible		441	31
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,014	194,852	619,062	557,568
Total Accounts Past Due	17,840	7,803	70,054	60,621
E.A. Eligible Accounts	30,426	15,598	9,758	8,303
E.A. Eligible Accounts w/Past Due Balance	2,811	757	1,945	1,703
Revenue of Past Due Accounts	\$ 6,494,026	\$ 990,999	\$ 11,374,001	1,867,955
Revenue of Past Due E.A. Eligible Accts	\$ 1,319,698	\$ 121,370	\$ 473,383	65,996
Disconnection Notices Issued	13,046	5,025	19,086	15,127
Disconnection Notices to E.A. Eligibles	1,771	593	584	468
Involuntary Disconnections	2,503	158	1,328	218
Reconnections	2,142	156	1,056	137
Accounts Determined Uncollectible	1,586	731	1,606	1,341
Uncollectible E.A. Eligible Accounts	232	93	235	194

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