

**Iowa Utilities Board
Residential Customer Statistics
Totals for: September 2022**

Category	August 2022	September 2022	% Change August - September	September 2021	% Change 2021-2022
Total Accounts	1,910,540	1,912,597	0.11%	1,900,918	0.61%
Total Accounts Past Due	167,945	168,894	0.57%	167,847	0.62%
E.A. Eligible Accounts	116,288	115,281	-0.87%	105,711	9.05%
E.A. Eligible Accounts w/Past Due Balance	62,744	18,155	-71.06%	27,176	-33.19%
Revenue of Past Due Accounts	\$ 23,229,586	\$ 23,274,362	0.19%	\$ 22,612,105	2.93%
Revenue of Past Due E.A. Eligible Accts	\$ 5,318,997	\$ 3,729,454	-29.88%	\$ 4,333,396	-13.94%
Disconnection Notices Issued	69,541	67,813	-2.48%	52,100	30.16%
Disconnection Notices to E.A. Eligibles	14,295	13,329	-6.76%	9,332	42.83%
Involuntary Disconnections	4,377	4,632	5.83%	6,027	-23.15%
Reconnections	3,032	3,490	15.11%	5,429	-35.72%
Accounts Determined Uncollectible	6,638	5,238	-21.09%	4,638	12.94%
Uncollectible E.A. Eligible Accounts	1,006	893	-11.23%	1,352	-33.95%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,878	3,430
Total Accounts Past Due		10,273	521
E.A. Eligible Accounts		6,696	904
E.A. Eligible Accounts w/Past Due Balance		535	138
Revenue of Past Due Accounts		\$ 1,084,743	\$ 83,217
Revenue of Past Due E.A. Eligible Accts		\$ 70,864	\$ 21,013
Disconnection Notices Issued		3,362	146
Disconnection Notices to E.A. Eligibles		351	83
Involuntary Disconnections		279	21
Reconnections		88	7
Accounts Determined Uncollectible		554	52
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,081	194,391	618,299	555,518
Total Accounts Past Due	19,452	9,004	69,474	60,170
E.A. Eligible Accounts	30,415	15,580	33,279	28,407
E.A. Eligible Accounts w/Past Due Balance	3,521	1,240	6,893	5,828
Revenue of Past Due Accounts	\$ 7,109,070	\$ 1,372,405	\$ 11,676,542	1,948,385
Revenue of Past Due E.A. Eligible Accts	\$ 1,659,262	\$ 207,185	\$ 1,557,177	213,953
Disconnection Notices Issued	16,940	6,551	22,835	17,979
Disconnection Notices to E.A. Eligibles	3,172	1,392	4,658	3,673
Involuntary Disconnections	2,720	214	1,156	242
Reconnections	2,248	75	941	131
Accounts Determined Uncollectible	1,085	528	1,647	1,372
Uncollectible E.A. Eligible Accounts	190	103	324	276

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