

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2022**

Category	June 2022	July 2022	% Change June-July	July 2021	% Change 2021-2022
Total Accounts	1,909,836	1,907,716	-0.11%	1,898,365	0.49%
Total Accounts Past Due	166,560	176,603	6.03%	164,492	7.36%
E.A. Eligible Accounts	119,087	117,858	-1.03%	106,709	10.45%
E.A. Eligible Accounts w/Past Due Balance	28,891	30,914	7.00%	23,785	29.97%
Revenue of Past Due Accounts	\$ 23,643,446	\$ 24,277,208	2.68%	\$ 20,913,365	16.08%
Revenue of Past Due E.A. Eligible Accts	\$ 5,339,970	\$ 5,554,377	4.02%	\$ 4,887,819	13.64%
Disconnection Notices Issued	55,072	49,917	-9.36%	34,199	45.96%
Disconnection Notices to E.A. Eligibles	11,574	10,795	-6.73%	6,306	71.19%
Involuntary Disconnections	5,485	3,921	-28.51%	3,103	26.36%
Reconnections	3,449	2,727	-20.93%	2,152	26.72%
Accounts Determined Uncollectible	4,439	4,426	-0.29%	4,038	9.61%
Uncollectible E.A. Eligible Accounts	412	482	16.99%	448	7.59%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,484	3,434
Total Accounts Past Due		11,956	473
E.A. Eligible Accounts		6,940	890
E.A. Eligible Accounts w/Past Due Balance		1,348	132
Revenue of Past Due Accounts		\$ 1,836,531	\$ 123,447
Revenue of Past Due E.A. Eligible Accts		\$ 223,678	\$ 37,307
Disconnection Notices Issued		3,787	270
Disconnection Notices to E.A. Eligibles		396	79
Involuntary Disconnections		514	51
Reconnections		116	32
Accounts Determined Uncollectible		640	23
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,056	192,978	617,276	554,488
Total Accounts Past Due	21,608	10,349	70,101	62,116
E.A. Eligible Accounts	30,266	15,428	34,755	29,579
E.A. Eligible Accounts w/Past Due Balance	4,843	2,184	11,683	10,724
Revenue of Past Due Accounts	\$ 6,913,348	\$ 2,124,525	\$ 9,859,518	3,419,839
Revenue of Past Due E.A. Eligible Accts	\$ 1,848,282	\$ 475,280	\$ 2,199,911	769,919
Disconnection Notices Issued	9,285	3,813	17,775	14,987
Disconnection Notices to E.A. Eligibles	2,185	988	3,892	3,255
Involuntary Disconnections	1,766	263	1,058	269
Reconnections	1,484	100	844	151
Accounts Determined Uncollectible	1,004	396	1,328	1,035
Uncollectible E.A. Eligible Accounts	132	71	153	126